

BSC Auditor's Issue Document for the Supplier Meter Registration Service Market as at 31 March 2011

Issue Title: Failure to resolve D0023 exceptions	Issue number: 1669	BU: N/A	BSC Report Reference: SSM 25	First raised: March 2005	Status: Open Closed Rectified in Period	Impact Rating: Medium	Confirmation of Issue Status: Agreed Not Agreed
	Old associated Issue: N/A						

BSC Requirement:

Balancing and Settlement Code Procedure ('BSCP') 501 Section 3.8 requires Supplier Meter Registration Service ('SMRS') providers to resolve all issues that result in the failure of instructions sent to Non Half Hourly Data Aggregators ('NHHDA').

How the organisation is in breach:

NHHDA Agents are able to report the total number of unresolved D0023 flows (failed instructions). We understand that ELEXON have issued previous guidance to SMRS Agents on how to resolve specific exceptions relating to NIA error codes. This was an industry wide exercise and at the time they confirmed the metering systems which were tagged in DA systems as having outstanding exceptions relating to this code with a subsequent refresh to ensure that only accurate figures were held by the NHHDA.

Our work in the audit year ended 31 March 2011 has identified that there continues to be a reduction of D0023 flows from 16,078 as at 31 March 2011 compared with 19,938 in the year ended 31 March 2010.

Of more significant concern is the disparity between the numbers of failed instructions reported by the SMRA compared with the NHHDA. Subsequent investigation with each of the SMRS Agents confirmed that they believe that these figures are no longer reflective of what their correct backlog is (i.e. many believe they have a no backlog). We understand that ELEXON are continuing to work with the STAG to develop scripts to remove all irrelevant failed instructions wherever possible to create an accurate reflection of the issue.

Total Population	N/A	Sample size	N/A	Number of Exceptions	N/A	Assessed Materiality (MWh)	N/A
Has the Audit Issue improved over the last 12 months?				Yes	No	Stayed the same	N/A

BSC Auditor's recommendation:

We recommend that ELEXON work with the respective NHHDA and SMRS Agents in the coming year to obtain an accurate reflection of D0023 failed instructions across the market and thus be able to provide further guidance as to how to review and action D0023 exceptions reported by NHHDA's.

ELEXON Use Only**EFR Complete:**

Yes No

This issue has been identified during the course of the BSC Audit. The scope of the BSC Audit is focused on considering whether Settlement Processes are operating satisfactorily within the agreed materiality level (currently 1,650,000MWh), and hence (a) may not identify all weaknesses at a specific Audited Entity, and (b) is focused only on areas of non-compliance with the BSC and does not consider the operational effectiveness of the systems and processes in place at individual Audited Entities. This issue is confidential and is intended solely for the use of ELEXON Limited ('ELEXON'), Trading Parties to the BSC and the Panel. The information contained in this document may not be relied upon by any other party.