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ELEXON and partner Logica win National Outsourcing Association Award

ELEXON, which delivers balancing and settlement services to the central electricity market, today announced that it has been awarded the prestigious BPO Contract of the Year at last night's National Outsourcing Association Awards (NOAAs) with its partner Logica, now part of CGI.

The prestigious award recognises ELEXON's strengths in working in partnership to deliver best-in-class business process outsourcing (BPO) in a complex and challenging landscape. The award follows ELEXON'S recent Chartered Institute of Purchasing and Supply (CIPS) accreditation and confirms that our procurement and contract management disciplines meets best practice and delivers outstanding results for our customers.

Sara Titmuss, commercial management and procurement manager at ELEXON, said: "It's so exciting to receive this award. Together with the Logica team, we've worked really hard over the past couple of years to build a solid, mutually rewarding partnership that delivers benefits for everyone, including ELEXON'S customers. I believe one of the reasons for our joint success is the innovation in the contract. Initiatives like shared objectives, shared account plans and deep dives with senior management really helped us to forge a stronger partnership. And the gain share aspect means both parties have a strong incentive to continually save money."

Peter Haigh, CEO at ELEXON, said: "I'm very proud to lead a company of experts who are profoundly committed to delivering outstanding results. The depth and value of that expertise is widely recognised in our industry, but I think it's a mark of just how far we've come as a company that we're achieving wider recognition. We soon hope to be pursuing ambitions beyond our traditional business, and I think this award clearly shows that we can be very confident of success."

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About ELEXON

ELEXON delivers balancing and settlement services which are critical to the successful operation of Great Britain's electricity trading arrangements under the Balancing and Settlement Code (BSC). We manage processes and systems from meter to bank to ensure that residential and business electricity settlement occurs seamlessly. In so doing, we handle over £1.5 billion of our customers' funds each year and interact with over 240 companies in the electricity industry. They, in turn, supply over 28 million customers in Great Britain.

As part of our role, we are responsible for managing, operating and implementing change to one of Great Britain's most significant energy industry codes. We are experts in procuring and managing contracts for the systems and processes that we manage. And we ensure that performance standards and BSC obligations are met so our customers have confidence that the BSC operates efficiently, accurately and fairly.

Over the past 10 years, we have managed extensive industry change, including developing and introducing the NETA arrangements and rolling out the BSC arrangements into the Scottish market in 2005 (BETTA). We are now perfectly placed to help the industry meet the challenges that it faces.



Press Release

How is ELEXON looking to the future?

We are consulting widely on smart metering and smart grids and looking at how any proposed changes may affect settlement and our customers. We are pro-actively proposing solutions in the smart arena. We are also actively considering the impact of the low carbon economy, and particularly the challenges that electrifying transport and relying more on renewable energy sources will bring. We recognise that Electricity Market Reform (EMR) will bring new challenges and we believe our expertise and experience could be applied to deliver the central arrangements necessary for EMR.

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