

4.3 CP Form

Change Proposal – BSCP40/02	CP No: 1529 <i>Version No: 1.0</i> <i>(mandatory by BSCCo)</i>
Title (mandatory by originator) Earlier initiation of Supplier Agreed Meter Readings process	
<p>Description of Problem/Issue (mandatory by originator) The Issue 86 workgroup identified that Suppliers currently have to wait 30 Working Days before initiating the Supplier Agreed Meter Readings process, when Change of Supplier (CoS) readings are missing. Following implementation of the Switching Programme, there is a possibility that multiple CoS events could happen during this period resulting in a chain of missing data.</p> <p>Issue 86 Background: The Retail Energy Code (REC) and Central Switching Service (CSS) are key components of Ofgem's Switching Programme. The objective of the Switching Programme is to improve customers' experience of switching, leading to greater engagement in the retail energy market by designing and implementing a new switching process that is reliable, fast and cost-effective. The Retail Code Consolidation (RCC) Significant Code Review (SCR) will consolidate existing Industry Codes into the REC. RCC SCR changes are expected to be implemented on 1 April 2021. The Switching SCR will implement a new switching process, utilising the CSS and reducing Change of Supply and Agent processes in the BSC. Switching SCR changes are expected in summer 2021.</p> <p>ELEXON, on behalf of the BSC Panel, is required to inform Ofgem how processes relating to Change of Supplier (CoS) and Change of Agent (CoA) may be impacted. These processes will impact:</p> <ul style="list-style-type: none"> • Data Collectors (DCs) • Data Aggregators (DAs) • Meter Operator Agents (MOAs) • Suppliers <p>Issue 86 was raised by ELEXON to consider the changes needed to the BSC and its subsidiary documents to facilitate the Switching and RCC SCRs. As part of Issue 86 Review of processes potentially impacted by Ofgem's Switching Programme, the workgroup were asked to identify where processes, particularly timescales, will need to be amended to meet delivery of the REC and Switching SCRs in 2021. If there was an opportunity to implement Changes ahead of CSS go-live, they would be considered on the basis there was no risk to impairing REC and/or CSS related Changes.</p> <p>MAP CP 0328 MRA Agreed Procedure (MAP) CP 0328, was raised to update the timescales in MRA 'Procedure for Agreement of Change of Supplier Readings and Resolution of Disputed Change of Supplier Readings' (MAP08) and was approved at April's MDB. CP1529 is being raised as a consequential change to MAP CP 0328.</p>	

Proposed Solution (mandatory by originator)

To reduce the time a Supplier can invoke the process to chase missing Change of Supply Reads from 30 Working Days to 15 Working Days, as proposed by the Issue 86 Working Group and agreed with the MRA Issue Resolution Expert Group (IREG). A consequential change, MAP CP 0328, has been raised to MRA 'Procedure for Agreement of Change of Supplier Readings and Resolution of Disputed Change of Supplier Readings' (MAP08) to update the timescales to correspond to this CP.

In order to facilitate this change steps within BSCP504 'Change of Supplier for an existing SVA Metering System' will be updated to enable the change:

- 3.2.6.18 – Timescale updated from +8WD to + 5WD
- 3.2.6.19 - Timescale updated from within 10WD to 2WD
- 3.2.6.20 – Timescale updated to run concurrently with 3.2.6.18
- 3.2.6.21 - Timescale updated from within 5WD to 2WD
- 3.2.6.27 – Timescale updated from 30WD to 15WD
- 3.2.6.28 – Introduced new step to mirror MAP08 and differentiate between old and new Supplier timescales
- 4.4.1 – Timescale updated from 30WD to 15WD

Justification for Change (mandatory by originator)

As part of Issue 86, industry subject matter experts have recommended the outlined update to streamline industry process in order to better facilitate Ofgem's Switching Programme. The issue group identified that timescales could be changed as this does not prevent the previous steps of the CoS process completing and the steps identified to be shortened are exceptions to a normal CoS.

The view of the Issue Group was that it is better to progress and implement this change now, ahead of the SCRs, to allow for a smoother transition.

To which section of the Code does the CP relate, and does the CP facilitate the current provisions of the Code? (mandatory by originator)

Section S – Supplier Volume Allocation

Estimated Implementation Costs (mandatory by BSCCo)

£240 (one ELEXON Working Day) of effort to implement the necessary document changes.

BSC Configurable Items Affected by Proposed Solution(s) (mandatory by originator)

BSCP504 Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS

Impact on Core Industry Documents or System Operator-Transmission Owner Code (mandatory by originator)

MRA 'Procedure for Agreement of Change of Supplier Readings and Resolution of Disputed Change of Supplier Readings' (MAP08)

Related Changes and/or BSC Releases (mandatory by BSCCo) Issue 86: Review of processes potentially impacted by Ofgem's Faster Switching Programme
Requested Implementation Date (mandatory by originator) November 2020
Reason: The Issue 86 WG recommends this change be implemented prior to the Switching & Retail Code Consolidation Significant Code Reviews due in 2021. The Issue 86 Group recommend this change target the November 2020 scheduled Release.
Version History (mandatory by BSCCo) 1.0
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Attachments: Y – attached 1 redlined document