

Issue 112 Digital Meeting Etiquette

- Welcome to the Issue 112 Workgroup meeting 1 – we'll start shortly
- No video please to conserve bandwidth
- Please stay on mute unless you need to talk – use IM if you can't break through
- Talk – pause – talk
- Lots of us are working remotely – be mindful of background noise and connection speeds

ELEXION

Issue 112 'Clarifying Half Hourly Data Collector (HHDC) obligations within BSCP502 regarding the fault investigation process.'

Meeting 1

10th April 2024

Meeting Agenda

Objectives for this meeting:

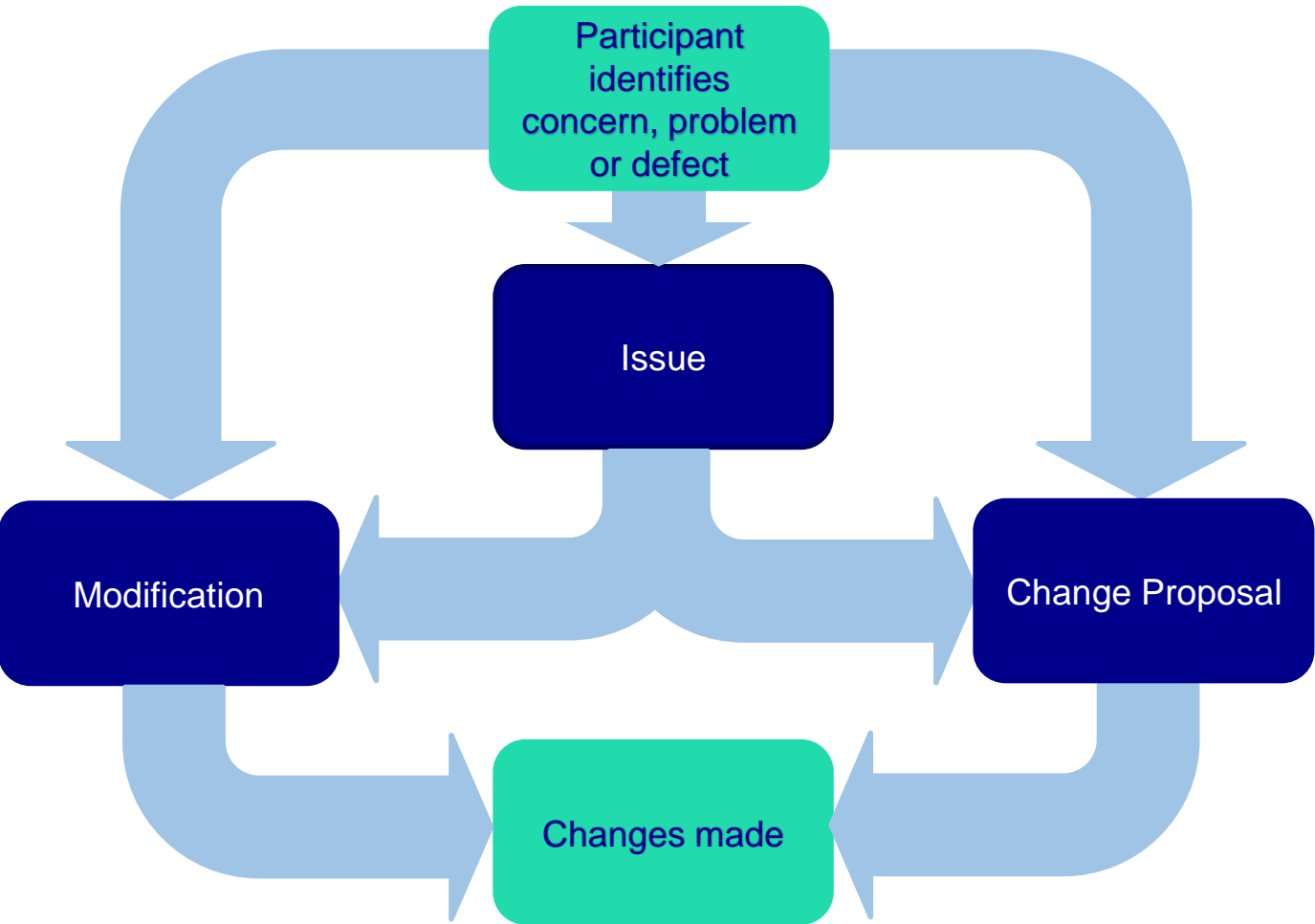
- To discuss non compliances for HHDC’s in not reporting fault flags due to MOAs request.
- To discuss the relevance of all fault flags and consider whether all fault flags do need to be reported.
- Determine timescales that should be implemented for fault flags to be reported in a timely manner.
- Gather Workgroup initial views

Agenda Item	Lead
1. Welcome and meeting objectives	Chris Day - Chair
3. Background information	Segun Kehinde
4. What is the Issue?	Segun Kehinde
5. Workgroup discussion	Workgroup
6. Next steps	Samraj Gill (Elexon) - Lead Analyst
7. Meeting close	Chair



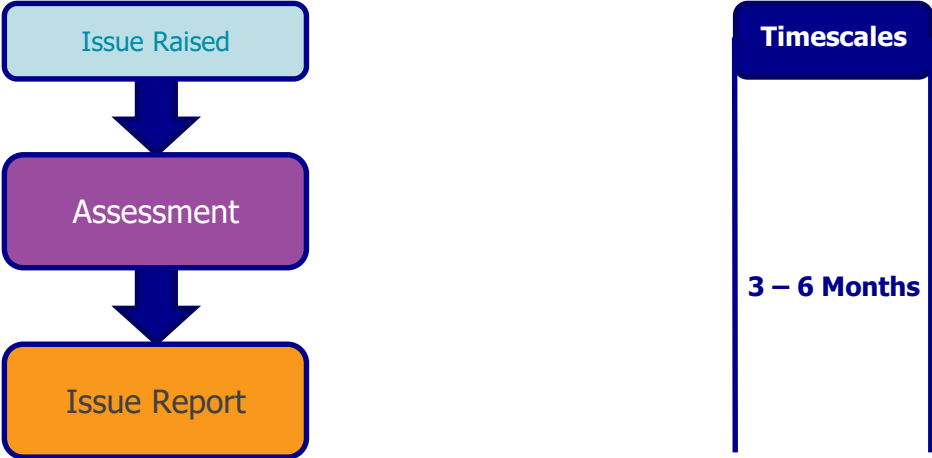
#1220417

What type of change do I need?



		Will my solution amend the BSC?	
		Yes	No
Do I have a clear solution?	Yes	Modification	CP
	No	Issue	Issue

Progression of an Issue





BACKGROUND

Background of the Issue

Risk 005 is the risk that a fault with SVA Metering Equipment is not resolved, such that metered data is recorded incorrectly or cannot be retrieved.

- **Historical context**
 - The fault resolution process has been reported as a significant issue by the BSC Auditor since 2002.
- **Risk Operating Plan (ROP) and Risk Evaluation Register (RER) Findings**
 - The results of the BSC Audit 2023/24 suggest this risk will be in focus for this ROP year.
 - Risk 005 is considered to be the most impactful on BSC Party operations based on feedback from our assurance survey.
 - The ongoing PATs we use to monitor this risk are the; BSC Audit, EFR, Trading Disputes and TAM Audit.
- **Risk Factors**
 - Impact is driven by assessment of all identified or suspected faults that should result in a Metering System investigation from the DTN Data Flows that include D0001, D0002, D0004 and D0005.
 - Risk factors:
 1. The Fault Investigation Process is not triggered for a suspected or identified fault (e.g. Data Collector does not act on triggered alarm flags or failures in validation processes, Supplier does not act on suspect data or customer complaint/query)
 2. Meter Operator fails to act on the triggering of the Fault Investigation Process (D0001, D0005) in a timely manner or at all
 3. Details of outstanding faults not transferred on a Change of Agent event.



WHAT'S THE ISSUE?

Risk 005 – Assurance Information Request (AIR) findings on the Fault Investigation Process

- **Elexon held an internal working group meeting in August to address questions raised by the Performance Assurance Board (PAB) on Party responses from the AIR check we completed back in the May 2023 PAB Meeting.**
- **Elexon determined that:**
 - Three of the five concluded findings were compliant with BSCP502 (Elexon considers that the obligation's are not fit for purpose)
 - One concluded finding was non-compliant with BSCP502.
 - The last concluded finding was not in scope hence no assessment of non-compliance.
 - More detail on the Issue Proposal Form.
- **Summary of further assurance activities to be completed in relation to Risk 005**
 - Initiating cross-code engagement with REC to understand if they're carrying out similar practices with MEMs/MOAs.
 - Education for Suppliers – Suppliers must ensure that Agents have the functionality to report and correct faults, and report to REC and / or Elexon if not.
- **Justification of the Issue Group**
 - Clarifying Half Hourly Data Collector (HHDC) obligations within BSCP502 regarding the fault investigation process.
 - To discuss the obligations that are not fit for purpose and requires an additional review. Particularly, the findings that have no timescales within the BSCP. So, the aim is to progress with any recommended changes to BSC documents.
 - The Risk Operation Plan (ROP) for 2024/25 will prioritise Risk 005 and the risk that unresolved Meter faults that are not investigated or corrected pose to the accuracy of Settlement data.



WORKGROUP DISCUSSION

Issue 112 Work Group Discussion

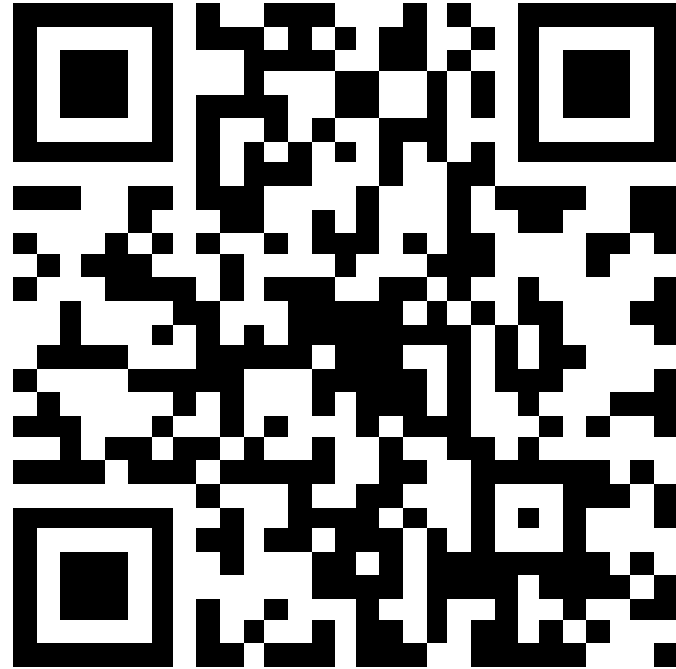
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To discuss non compliances for HHDC's in not reporting fault flags due to MOAs request.

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Gather Workgroup initial views



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Do you have a question?



NEXT STEPS

Next steps

- **Consider any actions from this meeting**
- **Meeting notes to be sent to Issue Group Members (within 4 working days)**
- **Issue 112 Workgroup Meeting 2: To be scheduled**

Progression plan

Event	Date
Issue raised	4 March 2024
Workgroup meeting 1	10 April 2024
Workgroup meeting 2	TBC
Workgroup meeting 3 (if needed)	TBC
Present Issue report to Panel	XXX 2024 (provisionally)

MEETING CLOSE

ELEXON

THANK YOU

Lead Analyst

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2024