

4.3 CP Form

Change Proposal – BSCP40/02	CP No: 1532 <i>Version No:</i> <i>(mandatory by BSCCo)</i>
Title (mandatory by originator) Reduce Half Hourly Change of Supplier timelines to meet the Initial Settlement Run	
Description of Problem/Issue (mandatory by originator) The Issue 86 workgroup identified inconsistencies around the Change of Supplier (CoS) process within BSCP ‘502 Half Hourly Data Collection for SVA Metering Systems Registered in SMRS’, ‘BSCP504 Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS’ and BSCP514 ‘SVA Meter Operations for Metering System Registered in SMRS’. Updating and clarifying the timelines around the CoS process within these BSCPs will facilitate the delivery of the Retail Energy Code (REC) and Switching Significant Code Reviews (SCR) in 2021. It is not currently possible for Half Hourly Supplier Agents to complete CoS activities by the first Settlement Run, if Suppliers and its Agents use the maximum lead times available within the relevant BSCPs. The current arrangements are therefore not aligned with Ofgem’s Switching Programme objectives. The Issue 86 workgroup also concluded that the timescales for the D0155 ‘Notification of Meter Operator or Data Collector Appointment and Terms’ and D0151 ‘Termination of Appointment or Contract by Supplier’ are updated in both NHH and HH BSCPs as there are currently inconsistent across the documents and appointment of agent activities, Dataflows affected: <ul style="list-style-type: none"> • D0011: Agreement of Contractual Terms • D0148: Notification of Change to Other Parties • D0151: Termination of Appointment or Contract by Supplier • D0155: Notification of Meter Operator or Data Collector Appointment and Terms • D0170: Request for Metering System Related Details • D0268: Half Hourly Meter Technical Details • D0289: Notification of MC/EAC/PC • D0302: Notification of Customer Details Issue 86 Background: The Retail Energy Code (REC) and Central Switching Service (CSS) are key components of Ofgem’s Switching Programme . The objective of the Switching Programme is to improve customers' experience of switching, leading to greater engagement in the retail energy market by designing and implementing a new switching process that is reliable, fast and cost-effective. The Retail Code Consolidation (RCC) Significant Code Review (SCR) will consolidate existing Industry Codes into the REC. RCC SCR changes are expected to be implemented on 1 April 2021.	

The Switching SCR will implement a new switching process, utilising the CSS and reducing Change of Supply and Agent processes in the BSC. Switching SCR changes are expected in summer 2021.

ELEXON, on behalf of the BSC Panel, is required to inform Ofgem how processes relating to Change of Supplier (CoS) and Change of Agent (CoA) may be impacted. These processes will impact:

- Data Collectors (DCs)
- Data Aggregators (DAs)
- Meter Operator Agents (MOAs)
- Suppliers

Issue 86 was raised by ELEXON to consider the changes needed to the BSC and its subsidiary documents to facilitate the Switching and RCC SCRs. As part of Issue 86 Review of processes potentially impacted by Ofgem's Switching Programme, the workgroup were asked to identify where processes, particularly timescales, will need to be amended to meet delivery of the REC and Switching SCRs in 2021. If there was an opportunity to implement changes ahead of CSS go-live, they would be considered on the basis there was no risk to impairing REC and/or CSS related Changes.

Proposed Solution (mandatory by originator)

This CP will update CoS timescales to ensure that all activities can be completed by the initial settlement run which is not currently possible with the existing Half Hourly timescales if Suppliers and agents use the maximum lead times available to them in the BSCPs. It will also align the sending of D0155 and D0151 dataflows in both NHH and HH BSCPs so they there are consistent across the documents and appointment of agent activities.

To update the following documents:

- **BSCP502**
- Update all clauses within BSCP502 to ensure Supplier has sent D0155 flows to HHDC by SSD -1 WD – 3.2.3.1, 3.2.7.1
- Update all clauses within BSCP502 to ensure Supplier has sent D0151 flows to HHDC by SSD – 3.2.3.5, 3.2.7.3
- Update all clauses within BSCP502 to ensure HHDC has accepted the Appointment from Supplier within 2WD of receipt of D0155 – 3.2.4.2, 3.2.7.2, 3.3.11.2, 3.3.12.2
- Update all clauses within BSCP502 to ensure Supplier has sent D0148 flows to HHDC within 1 WD of receiving all applicable D0011s – 3.2.1.1, 3.2.3.1, 3.2.4.1, 3.2.5.1, 3.2.6.1, 3.2.7.1, 3.3.1.1, 3.3.11.1, 3.3.12.1
- **BSCP504**
- Update all clauses within BSCP504 to ensure Supplier has sent D0155 flows to NHHDC upon Change of Supplier by SSD -1 WD – 3.2.6.1, 3.3.2.1, 3.3.19.1
- **BSCP514**
- Update all clauses within BSCP514 to ensure Supplier has de-appointed the Meter Operator Agent (MOA) by Supplier Start Date (SSD) - 5.2.4.4, 5.2.7.4, 6.2.4.4, 6.2.5.4

<ul style="list-style-type: none"> • Update all clauses within BSCP514 to ensure MOA has accepted or rejected the Appointment from Supplier within 2WD of receipt of D0155 – 5.2.4.2, 5.2.4.3, 5.2.7.2, 5.2.7.3 • Update all clauses within BSCP514 to ensure Supplier has sent D0148 flows to MOA and DC within 1 WD of receiving all applicable D0011s - 5.2.4.6, 5.2.7.5 • Update clause 5.2.4.7 within BSCP514 to ensure MOA has sent D0170 within 1 WD of receiving D0148 • Update clause 5.2.4.8 within BSCP514 to ensure MOA has sent D0268 within 1 WD of receiving D0170
<p>Justification for Change (mandatory by originator)</p> <p>As part of Issue 86, industry subject matter experts have recommended the outlined updates to streamline and align industry registration processes in order to better facilitate Ofgem’s Switching Programme. The view of the Issue Group was that it is better to progress and implement this change now, ahead of the SCRs, to allow for a smoother transition.</p>
<p>To which section of the Code does the CP relate, and does the CP facilitate the current provisions of the Code? (mandatory by originator)</p> <p>Section L – Metering</p> <p>Section S – Supplier Volume Allocation</p>
<p>Estimated Implementation Costs (mandatory by BSCCo)</p> <p>£240 (one ELEXON Working Day) of effort to implement the necessary document changes.</p>
<p>BSC Configurable Items Affected by Proposed Solution(s) (mandatory by originator)</p> <p>BSCP502 Half Hourly Data Collection for SVA Metering Systems Registered in SMRS</p> <p>BSCP504 Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS</p> <p>BSCP514 SVA Meter Operations for Metering Systems Registered in SMRS</p>
<p>Impact on Core Industry Documents or System Operator-Transmission Owner Code (mandatory by originator)</p> <p>None</p>
<p>Related Changes and/or BSC Releases (mandatory by BSCCo)</p> <p>Issue 86: Review of processes potentially impacted by Ofgem’s Switching Programme</p>
<p>Requested Implementation Date (mandatory by originator)</p> <p>February 2021</p>

Reason:

The Issue 86 WG recommends this change is implemented prior to the Switching & Retail Code Consolidation Significant Code Reviews due in 2021.

Following [Ofgem's announcement on 31 March 2020](#) that there would be a delay to the wider switching programme we contacted Issue 86 members to understand if they would be in favour of CP1532 being raised for an implementation date of November 2020 or February 2021. Out of nine recipients, four were in favour of aiming for November, four in February and one participant suggested June 2021. Following the responses we spoke to Ofgem who confirmed we could target an implementation date of February 2021.

Due to a combination of COVID-19 and ELEXON system issues we were unable to raise the CP in a timescale to target November 2020 and therefore February 2021 is the first release this CP can target.

Version History (mandatory by BSCCo)

1.0

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Date: 8 July 2020

Attachments: **Y** - attached: 3 Redlined Documents)