

4.3 CP Form

Change Proposal – BSCP40/02	CP No: 1534 <i>Version No:</i> <i>(mandatory by BSCCo)</i>
Title (mandatory by originator) Introduce Change of Supplier (CoS) - No Meter Process	
Description of Problem/Issue (mandatory by originator) <p>The Issue 86 workgroup has identified an issue, which will become more prevalent following the implementation of the Central Switching Service in Summer 2021, with Metering Systems being registered where there is no physical Meter installed on site, there is currently no defined process within the BSCPs to cater for this scenario.</p> <p>Currently the Supplier Meter Registration Agent (SMRA) allows registrations to be deleted if no Meter has been installed on a Metering Point. This process removes the original Supplier's registration so that a second Supplier can treat the site as a new connection and arranges for the Meter Operator (MOA) to install a Meter. This enables the abandonment of a CoS process and move to a new connection instead, in order to enable Metering equipment to be installed. This functionality will not be available within the Central Switching Service (CSS) which is due to go-live in Summer 2021.</p> <p>Where there is no Metering Equipment at site there are no processes within BSCP '502 Half Hourly Data Collection for SVA Metering Systems Registered in SMRS', 'BSCP504 'Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS' and BSCP514 'SVA Meter Operations for Metering System Registered in SMRS'.to identify this scenario.</p> <p>Suppliers and Supplier Agents follow the existing Change of Supplier (CoS) processes, which includes requesting Meter Read History (MRH) that is not available due to the lack of Metering equipment on site. There is a risk that the new Supplier or NHHDC system are waiting for data that they are not going to receive. This, in turn, could mean that subsequent processing for the Metering System in question is stalled, which could result in subsequent readings not being processed.</p> <p>Following the introduction of the CSS, this process will become more prevalent and affect Suppliers, Meter Operator Agents (MOA), Half Hourly Data Collectors (HHDC) and Non Half Hourly Data Collectors (NHHDC). The Issue 86 Workgroup advised introducing a new process will ensure a consistent industry approach to this scenario and enable new Metering equipment to be installed at the earliest available opportunity.</p> <p>Issue 86 Background:</p> <p>The Retail Energy Code (REC) and Central Switching Service (CSS) are key components of Ofgem's Switching Programme. The objective of the Switching Programme is to improve customers' experience of switching, leading to greater engagement in the retail energy market by designing and implementing a new switching process that is reliable, fast and cost-effective.</p>	

The Retail Code Consolidation (RCC) Significant Code Review (SCR) will consolidate existing Industry Codes into the REC. RCC SCR changes are expected to be implemented on 1 April 2021. The Switching SCR will implement a new switching process, utilising the CSS and reducing Change of Supply and Agent processes in the BSC. Switching SCR changes are expected in summer 2021.

ELEXON, on behalf of the BSC Panel, is required to inform Ofgem how processes relating to Change of Supplier (CoS) and Change of Agent (CoA) may be impacted. These processes will impact:

- Data Collectors (DCs)
- Data Aggregators (DAs)
- Meter Operator Agents (MOAs)
- Suppliers

Issue 86 was raised by ELEXON to consider the changes needed to the BSC and its subsidiary documents to facilitate the Switching and RCC SCRs. As part of Issue 86 Review of processes potentially impacted by Ofgem's Switching Programme, the workgroup were asked to identify where processes, particularly timescales, will need to be amended to meet delivery of the REC and Switching SCRs in 2021. If there was an opportunity to implement Changes ahead of CSS go-live, they would be considered on the basis there was no risk to impairing REC and/or CSS related Changes.

Proposed Solution (mandatory by originator)

To create a new 'Change of Supply (CoS) – No Meter' process. The new processes will instruct Suppliers, DCs and MOAs on dataflows to send if there is no Metering equipment on site.

The process will be introduced in the following documents:

- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP502
- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP504
- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP514, for both Half Hourly and Non Half Hourly MOA

Justification for Change (mandatory by originator)

As part of Issue 86, industry subject matter experts have recommended the outlined updates to ensure consistent industry process, this in turn will help to better facilitate Ofgem's Switching Programme. It will ensure that a consistent CoS process is adopted by Suppliers and Agents when no Meter is installed, given that this process will become more prevalent following the introduction of the CSS.

To which section of the Code does the CP relate, and does the CP facilitate the current provisions of the Code? (mandatory by originator)

Section L – Metering

Section S – Supplier Volume Allocation

Estimated Implementation Costs (mandatory by BSCCo)

£240 (one ELEXON Working Day) of effort to implement the necessary document changes.

BSC Configurable Items Affected by Proposed Solution(s) (mandatory by originator)

BSCP502 Half Hourly Data Collection for SVA Metering Systems Registered in SMRS

BSCP504 Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS

BSCP514 SVA Meter Operations for Metering Systems Registered in SMRS

Impact on Core Industry Documents or System Operator-Transmission Owner Code
(mandatory by originator)

None

Related Changes and/or BSC Releases (mandatory by BSCCo)

Issue 86: Review of processes potentially impacted by Ofgem's Faster Switching Programme

Requested Implementation Date (mandatory by originator)

February 2021

Reason:

The Issue 86 WG recommends this change be implemented prior to the Switching & Retail Code Consolidation Significant Code Reviews due in 2021. The view of the Issue Group was that it is better to progress and implement this change now, ahead of the SCRs, to allow for a smoother transition.

Following [Ofgem's announcement on 31 March 2020](#) that there would be a delay to the wider switching programme we contacted Issue 86 members to understand if they would be in favour of CP1534 being raised for an implementation date of November 2020 or February 2021. Out of nine recipients, four were in favour of aiming for November, four in February and one participant suggested June 2021. Following the responses we spoke to Ofgem who confirmed we could target an implementation date of February 2021.

Due to a combination of COVID-19 and ELEXON system issues we were unable to raise the CP in a timescale to target November 2020 and therefore February 2021 is the first release this CP can target.

Version History (mandatory by BSCCo)

1.0

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Attachments: Y – attached 3 redlined documents