

# HEADLINE REPORT

<b>MEETING NAME</b>	Performance Assurance Board
<b>Meeting number</b>	230
<b>Date of meeting</b>	26 March 2020
<b>Purpose of paper</b>	Information
<b>Classification</b>	Public
<b>Synopsis</b>	This report sets out the headlines and key decisions of the most recent meeting of the Performance Assurance Board (PAB230).

## CLOSED SESSION

### 1. Risk Report – (PAB230/01)

- 1.1 This paper highlighted the projected impact of the COVID-19 pandemic on Settlement and to Performance Assurance activities.
- 1.2 The paper also provided: an overview of risk in and across each market segment; an insight into High and Low performing parties at each Settlement Run; the result of further investigations into each Party identified as a performance risk; and detailed associated recommendations.
- 1.3 The PAB:
  - a) **NOTED** the Risk Report;
  - b) **APPROVED** ELEXON's recommendations for Performance Assurance in response to the COVID-19 pandemic,
  - c) **SUSPENDED** all the current triggers for EFR and placed on hold existing EFR plans. However, significant and exceptional issues identified will be monitored and EFR will be applied, if required;
  - d) **DEFERRED** issuing the January 2020 and February 2020 Supplier Charges and apply a blanket Force Majeure from March, if these are technically possible;
  - e) **SUSPENDED** all the site visits by the Technical Assurance Agent (TAA) However, the TAA will continue the groundwork for Desktop Audits, so that they can be implemented in the event that restriction of movement becomes a long term countermeasure;
  - f) **DEFERRED** the planned Risk 11 Technical Assurance of Performance Assurance Parties (TAPAP) on Unmetered Supplies, the situation would be reviewed again in May 2020 PAB Meeting;
  - g) **COMMENTED** on the options provided by ELEXON in response to the COVID-19 pandemic;
  - h) **APPROVED** turning off the EFR technique for a Supplier following the completion of a successful EFR Plan; and
  - i) **APPROVED** turning off EFR technique for an MOA following a successful TAPAP exit check carried out by ELEXON.

### 2. Long Outstanding Category 1 Non-Compliances – (PAB230/02)

## HEADLINE REPORT

---

2.1 This paper provided a summary of Category 1 non-compliances identified by the Technical Assurance Agent (TAA) that had been outstanding for greater than six months.

2.2 The PAB:

a) **NOTED** the contents of the Long Outstanding Category 1 Non-Compliance paper.

### 3. Qualification Report – Go Effortless Ltd as a Non Half Hourly and Half Hourly Supplier – (PAB230/03)

3.1 The Performance Assurance Board was invited to Qualify Go Effortless Ltd as a Non Half Hourly and Half Hourly Supplier using the 'GOEF' MPID

3.2 The PAB:

a) **APPROVED** Go Effortless Ltd's application for Qualification for the role of Non Half Hourly and Half Hourly Supplier using the 'GOEF' MPID; and

b) **DETERMINED** that Go Effortless Ltd should complete a DR plan within 12 months of go-live and provide supporting evidence to ELEXON when completed.

### 4. Change of Ownership – Dunlin Services Ltd as a Non Half Hourly Meter Operator Agent – (PAB230/04)

4.1 The Qualified Non Half Hourly Meter Operator Agent Dunlin Services Ltd had undergone a Change of Ownership. This paper sought a PAB decision on whether Dunlin Services Ltd needed to re-Qualify as a result of the Change of Ownership.

4.2 The PAB:

a) **NOTED** the change of ownership;

b) **DETERMINED** that Dunlin Services Ltd did not need to re-Qualify as an NHHMOA using the 'DUNL' MPID; and

c) **AGREED** to review Dunlin Services Ltd performance again in six months.

## OPEN SESSION

---

### 5. CP1524 'Improving the communication methods in the fault rectification process' – (PAB230/05)

5.1 This paper provided details of the solution, impacts, costs, and proposed implementation for Change Proposal (CP) CP1524. It summarised the ISG, SVG and PAB's initial views on the proposed changes and the views of respondents to the CP Consultation.

5.2 The PAB:

a) **REJECTED** the amendments to the proposed redlining for BSCP537 Appendix 1 and for CP1524 made following the CP Consultation;

b) **REJECTED** the proposed changes to BSCP537 Appendix 1 and BSCP537 Appendix 2 for CP1524;

c) **REJECTED** CP1524 for implementation on 24 June 2021 as part of the June 2021 BSC Release; and

d) **NOTED** that CP1524 was presented for decision to the

- ISG on 3 March 2020; and

# HEADLINE REPORT

---

- SVG on 3 March 2020.

## 6. CP1526 'Introduction of Service Level Agreements for rectifying Meter faults' – (PAB230/06)

6.1 This paper provided details of the solution, impacts, costs, and proposed implementation for Change Proposal (CP) CP1526. It summarised the ISG, SVG and PAB's initial views on the proposed changes and the views of respondents to the CP Consultation.

6.2 The PAB:

- a) **REJECTED** the amendments to the proposed redlining for BSCP533 for CP1526 made following the CP Consultation;
- b) **REJECTED** the proposed changes BSCP533 for CP1526;
- c) **REJECTED** CP1526 for implementation on 24 June 2021 as part of the June 2021 Release; and
- d) **NOTED** that CP1526 was presented for decision to the

- SVG on 3 March 2020.

## 7. PAF Review Recommendations – Peer Comparison – (PAB230/07)

7.1 This paper detailed recommendations for changes to the Peer Comparison Performance Assurance Technique identified as part of the PAF Review. It sought PAB approval to implement changes to the technique.

7.2 The PAB:

- a) **APPROVED** the removal of ties only to PARMS Serials; and
- b) **APPROVED** the introduction of an operational methodology for introducing new comparisons

## 8. PAF Review Recommendations – Supplier Charges – (PAB230/08)

8.1 This paper detailed recommendations for changes to the Supplier Charges Performance Assurance Technique identified as part of the PAF Review. It sought PAB approval to implement changes to the technique.

8.2 The PAB:

- a) **REJECTED** the move of obligations to the BSCP (amend BSC Section D 2.2.1 to refer to BSCP536 instead of Annex S-1, move BSC Section D 4.6 and the whole of Annex S-1 into BSCP536);
- b) **APPROVED** the introduction of the ability to add incentive charges;
- c) **APPROVED** the removal of ties only to PARMS Serials; and
- d) **APPROVED** the introduction of an operational methodology (Appendix 1 of Attachment A).

## 9. Risk Evaluation Register – (PAB230/09)

9.1 The Performance Assurance Board was invited to approve the Risk Evaluation Register (RER) for 2020/21.

9.2 The PAB:

- a) **APPROVED** the Risk Evaluation Register for 2020/21.

## 10. Risk Operating Plan – (PAB230/10)

10.1 This paper set out how the Performance Assurance Board (PAB) would provide assurance in respect of the Settlement Risks in the Risk Evaluation Register and the estimated cost of delivering this assurance for 2020/21.

10.2 The PAB:

# HEADLINE REPORT

---

- a) **AGREED** to include Cost Statement within Executive Summary of ROP;
- b) **AGREED** to the proposed 4 Focus Risks and 3 Focus Risk Events;
- c) **ENDORSED** the draft ROP for 2020/21; and
- d) **AGREED** that the draft ROP be issued to stakeholders for comment.

## 11. Actions

11.1 ELEXON provided an update of the actions.

11.2 The PAB:

- a) **NOTED** the actions.

## 12. Minutes from previous meeting

12.1 The PAB approved the minutes from PAB229a and PAB229b.

## 13. Next meeting

13.1 The next meeting PAB231 would be held over Skype on 30 April 2020.