

PAB234/09 – PERFORMANCE STANDARDS PAF REVIEW RECOMMENDATIONS

MEETING NAME	Performance Assurance Board
Date of meeting	30 July 2020
Paper number	234/09
Owner/author	Jason Jackson
Purpose of paper	Decision
Classification	Public
Summary	We have concluded our review activities in relation to Performance Standards. This cover paper provides a high level summary of the final recommendations.

Executive Summary

When it was originally agreed that performance standards would be included within scope of the PAF review it was agreed that the PAF review would not seek to develop new performance standards, but rather develop a methodology for setting new standards and the governance required to do so.

The PAF review project team has therefore worked closely with operational teams and stakeholders to instead establish an appropriate methodology which the industry might use to agree changes to the existing suite of performance standards until we have seen the implementation of MHHS and resource within industry is more readily available. It is the view of the Performance Assurance Framework (PAF) review project team that it would be neither economic nor efficient to review and amend the performance standards at this time as future changes are expected and will have fundamental and far reaching implications informing all parts of the Standards regime currently used for Performance assurance.

The PAF review considered the suite of Performance Assurance Framework techniques holistically and though we cannot recommend the immediate update of the Standards regime, we do recommend that the regime be updated to reflect wide ranging industry change, such as MHHS. We have therefore sought to establish a proposed methodology for the review of the performance standards with consideration given to the various data sources, reporting and monitoring techniques available under the PAF. This has been done in line with the PAF review's objectives.

Recommendation

We are recommending a:

- Methodology for revising or introducing new performance standards under the BSC

Next steps

Recommendations approved by the PAB will be translated into requirements by the operational team for implementation.

It is our recommendation that the methodology proposed for amending the standards is further considered by industry and that when the transition to MHHS is nearing completion, an Issue Group is established to work towards putting this methodology into practice to arrive upon a new set of standards which are considered to be appropriate by the industry under those new arrangements. Responsibility for monitoring and review in respect of when implementation is appropriate will sit with Exelon's Assurance function.

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Recommendations

We invite you to:

- a) **APPROVE** the recommendations outlined in the attached report.

Attachments

Attachment A – Performance Standards PAF Review Recommendations Report

For more information, please contact:

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