

Supplier Agent Management Check

Performance Assurance Board (PAB)

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Purpose of paper **Decision**

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Summary **A Technical Assurance of Performance Assurance Parties (TAPAP) check was performed on a selection of Suppliers under a scope of testing Supplier Agent Management of BSC Audit Agent Issues. This paper presents the PAB with the collated findings from the check.**

1. Supplier Agent Management Check

- 1.1 Each year, the Performance Assurance Board (PAB) deploys the Performance Assurance Framework (PAF) to manage Settlement Risks. To do this, the PAB identifies, evaluates and prioritises the risks that may occur within Settlement and the extent to which they apply to each Performance Assurance Party (PAP). The PAB applies Performance Assurance Techniques (PATs) to PAPs based on the risk they pose to Settlement; this is published in the Risk Operating Plan (ROP).
- 1.2 At the June 2020 PAB Meeting, the PAF Review provided recommendations to the TAPAP technique ([PAB233/11 - 'PAF Technique review recommendations -TAPAP'](#)), including a TAPAP Audit of the actions taken by Suppliers regarding appointed Supplier Agents' BSC Audit Issues. The scope of this check was presented to the PAB and approved at its August 2021 meeting ([PAB247/05](#)).
- 1.3 This TAPAP was intended to:
 - Provide assurance of Suppliers' management of their individual Supplier Hub; and
 - Assess the appropriateness and efficacy of actions taken by Suppliers in order to address BSC Audit Issues raised against their appointed Supplier Agents.
- 1.4 This check was not being undertaken with a view to raising specific non-compliances against Suppliers for failing to take action, but instead will feed into Elexon's view of Risk, by improving visibility of which risk areas Suppliers were putting pressure on Supplier Agents to address and which are being de-prioritised.
- 1.5 Elexon implemented this TAPAP as remote audits and has now completed all audits that were scheduled for the Supplier Agent Management check. This paper presents the collated findings report (Attachment A) from the complete set of checks. A confidential attachment has been provided for the PAB which details Party specific information (Attachment B).

2. Recommendations

- 2.1 The PAB is invited to
 - a) **NOTE** the findings of the check; and
 - b) **APPROVE** the recommendations outlined within the Supplier Agent Management check findings report.

Attachments

Attachment A – Supplier Agent Management report

Attachment B – Confidential findings

For more information, please contact:

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