

# MINUTES

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**MEETING NAME** BSC Panel

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**Meeting number** 297

**Date of meeting** Thursday 12 December 2019

**Venue** ELEXON Ltd. Offices – Pink Room

**Classification** Public

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## ATTENDEES AND APOLOGIES

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<b>Attendees</b>	Michael Gibbons	MG	BSC Panel Chair
	Phil Hare	PH	Deputy BSC Panel Chair
	Colin Down	CD	Ofgem Representative (via Teleconference, Part Meeting)
	David Lane	DL	DSO Representative
	Stew Horne	SH	Consumer Panel Member (Alternate for Victoria Pelka)
	Mark Bellman	MBe	Industry Panel Member
	Lisa Waters	LW	Industry Panel Member
	Tom Edwards	TE	Industry Panel Member
	Rhys Kealley	RK	Industry Panel Member
	Stuart Cotton	SC	Industry Panel Member
	Derek Bunn	DB	Independent Panel Member
	Diane Dowdell	DD	Independent Panel Member
	Jon Wisdom	JW	NGESO Panel Member
	Anne Heal	AH	Non-Executive Director
	David Titterton	DT	Non-Executive Director
	Mark Bygraves	MB	ELEXON CEO
	Angela Love	AL	ELEXON Director of Strategy and Communications (Part Meeting)
	Nigel Smith	NS	ELEXON Chief Financial Officer
	Nigel Perdue	NP	ELEXON Director of Operations
	Lawrence Jones	LJ	Modification Secretary (Part Meeting)
	Victoria Moxham	VM	Panel Secretary
	Jason Jackson	JJ	Panel and Committee Support Manager
	Jon Wilkins	JW	Research Craft (Part Meeting)
	Elliott Harper	EH	ELEXON (Part Meeting)
	Fungai Madzivadondo	FM	ELEXON (Part Meeting)
	Chris Wood	CW	ELEXON (Part Meeting)
	Ivar Macsween	IM	ELEXON (Part Meeting)
	Callum Chalmers	CC	ELEXON (Part Meeting)
	Alina Bakhareva	AB	ELEXON (Part Meeting)
	Chris Thackeray	CT	Ofgem (Observer)
	Chris Unsworth	CU	Ofgem (Observer)
<b>Apolo</b>	Victoria Pelka	VP	Consumer Panel Member
	Mitch Donnelly	MD	Industry Panel Member

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## Apologies

- 1.1 The Chair noted apologies from Victoria Pelka and Mitch Donnelly and noted their alternates.

## 2. ELEXON Customer Survey Results 2019

- 2.1 Research Craft (an independent third party) presented the results of ELEXON's 2019 customer survey. The Panel discussed the results and noted that the results were very positive in particular the increase in overall customer satisfaction to its second highest score and the highest ever rating for value for money.
- 2.2 The Panel considered the appropriateness of the 250 employee threshold for defining a "small" organisation within the survey results and noted that although this was consistent with standard business categorisations, it would be desirable to be able to have more insight into the views of start-up companies that will have much fewer employees.
- 2.3 The Panel discussed the criticisms raised through the customer survey around inflexibility and noted a dissonance between the desire for flexibility and the role ELEXON exists to fulfil as a critical friend, upholding the BSC and explaining its processes.
- 2.4 A PM noted that the results were extremely positive and reflected the improvements ELEXON has been striving to implement. The PM urged caution in acting on comments calling for OSMs to better understand customer's business models, noting the significant investment required to do so thoroughly and the potentially limited benefit of doing so.
- 2.5 Given the headline reported in the Ofgem survey was a general decline in average satisfaction of Code Administrators Performance [after sharp increase in 2018] MB highlighted the fact ELEXON had been the only administrator whose score had not declined.
- 2.6 On being invited to comment, the Ofgem Representative noted that the detailed findings in the ELEXON survey were familiar based on his recollection of the key findings in the most recent Ofgem Code Administrator survey.
- 2.7 The Panel discussed the approach taken by other Code Administrators/Managers in respect of gaining customer feedback and voiced concern that not all Code Administrators ran similar customer surveys to obtain more detailed information on how to improve their services.

## MODIFICATION BUSINESS (OPEN SESSION)

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**IWA:** Initial Written Assessment | **AC:** Assessment Procedure Consultation | **AR:** Assessment Report

**RC:** Report Phase Consultation | **DMR:** Draft Modification Report

## 3. Change Report and Progress of Modification Proposals (297/03)

- 3.1 The Panel Chair queried when ELEXON was likely to receive approval from Ofgem for [P371](#). ELEXON noted that the decision was required by 31 December 2019 in order to meet the proposed Implementation Date.
- 3.2 The Panel Chair commented that the majority of industry Modifications listed on Ofgem's website as awaiting Ofgem decision appeared without a date by which the decision is expected to be passed. The Ofgem representative noted that they would pass this feedback on to the relevant team.
- ACTION 297/01**
- 3.3 The NGESO Representative noted that the NGESO had been granted a derogation for the Trans European Response Reserve Exchange (TERRE) and that the NGESO planned to request an extension to the P371 Implementation Date from June 2020 to October 2020. ELEXON noted this was NGESO's stated position and had been captured in the P371 Final Modification Report.

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- 3.4 ELEXON noted progress in respect of [P379](#), the Multiple Suppliers Modification, noting that it was a complicated matter which had continued to require a great deal of detailed work to progress, particularly given the interdependencies with other Modifications, such as P375. Ofgem's strong involvement in these workgroups was very useful given the surprising complexity that had arisen from a proposal that aimed to create a simple solution. The NGESO Representative noted that the NGESO is looking at network charging and working closely with ELEXON as there is significant interaction particularly in respect of data and reporting between ELEXON and the NGESO.
- 3.5 ELEXON provided an update on [P390](#), the ELEXON vires Modification. The Panel Chair invited comment as to the appropriateness of the condition being considered for inclusion within the P390 solution around 'undue competitive advantage'. The Modification Secretary noted that this had been considered by the Workgroup and that the workgroup was minded to include the condition, because Ofgem was concerned that it had been removed and that it would offer some future proofing. The workgroup was concerned that the condition was vague and would be difficult to measure or demonstrate. The Panel Chair queried whether Ofgem was content for the decision to at least be at the discretion of the ELEXON Board. ELEXON confirmed that this was the case.
- 3.6 MB noted that such restrictions do not exist for other Code Administrators. A PM noted their concern as a consumer, around parties such as Electralink profiting from the sale of their data when this data could instead be shared freely for the mutual benefit of industry parties and consumers. The PM suggested that this should be picked up through the work being undertaken by the Energy Data Task Force (EDTF).
- 3.7 The NGESO Representative noted their concerns over the progress of [P392](#), particularly around on-going legal debate over delegations to ELEXON under Article 18 of the Electricity Balancing Guideline (EBGL). A PM noted concerns shared with them by a large well-established Supplier as to whether Ofgem's decision in respect of Article 18, legally constituted a decision under the EBGL's terms. The BSC Panel suggested that clear direction would need to be provided by Ofgem and that Ofgem should respond to the legal challenges posed by this Supplier. The Ofgem representative noted that the letter issued by Ofgem had constituted a decision.
- 3.8 The BSC Panel:
- a) **APPROVED** a three-month extension to the P375 Assessment Procedure;
  - b) **APPROVED** a two-month extension to the P390 Assessment Procedure; and
  - c) **NOTED** the contents of the December Change Report.

## 4. IWA Revised treatment of BSC Charges for Lead Parties of Interconnector BM Units (297/04)

- 4.1 ELEXON and the proposer presented the Initial Written Assessment for this change. A PM raised concerns around the impact on competition of what they viewed as the special treatment of Interconnectors vs. traditional Generators operating within the UK. The PM suggested that this issue would need to be reviewed holistically. The PM noted that the situation at present and direction of travel was incompatible with the mandate to ensure security of supply and that this competition issue needed to be addressed as a matter of urgency before these market conditions potentially result in the closure of Generators operating within the UK. The BSC Panel discussed these concerns around competition and additional concerns around impacts on competition arising through Interconnectors having the freedom to participate within the Capacity Market (CM).
- 4.2 A PM acknowledged that these issues were being driven by government policy rather than by any action taken by Ofgem but noted that Ofgem still needed to look into these concerns. Another PM asked whether there is a possibility to change any other transmission licence. Ofgem advised that they would consider all the Panel's comments regarding P396.

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- 4.3 The proposer acknowledged the Panel's concerns and noted that Nord Pool would welcome a review of the charges being applied both nationally and internationally. The proposer noted however that in respect of this BSC Change, Nord Pool had highlighted an issue which has a material impact on its business and on any Party trading in the wholesale market when trading energy which is flowing across the border and this change is intended to address that.
- 4.4 A PM asked whether in line with the BSC Governance process, the Panel could refer P396 to the Assessment Phase after the Report Phase Consultation. ELEXON confirmed that in accordance with Section F of the BSC, the Panel cannot refer a Modification to the Assessment Procedure after the Report Phase Consultation. P396 will be issued to the Authority for decision.
- 4.5 The Panel Chair thanked the proposer for considering the sensitivities on both sides rather than just those of EU generation. The BSC Panel moved to recommendations, and debated the balance of priority between competition and alignment with EU legislation. The BSC Panel also discussed the duration for which industry consultation should be undertaken in light of the Christmas period.
- 4.6 The BSC Panel:
- a) **AGREED** that P396 progresses directly to the Report Phase;
  - b) **AGREED** that P396:
    - i) **DOES NOT** better facilitate Applicable BSC Objective (c); and
    - ii) **DOES** better facilitate Applicable BSC Objective (e);
  - c) **REJECTED** an initial recommendation that P396 should be approved;
  - d) **AGREED** an initial Implementation Date of:
    - i) 5 November 2020 as part of the November 2020 BSC Release if an Authority decision is received by 1 April 2020; or
    - ii) 25 February 2021 as part of the February 2021 Release if an Authority decision is not received by 1 April 2020 but is received by 1 July 2020.;
  - e) **AGREED** the draft legal text;
  - f) **REJECTED** an initial view that P396 should be treated as a Self-Governance Modification; and
  - g) **NOTED** that ELEXON will issue the P396 draft Modification Report (including the draft BSC legal text) for a 16 Working Day consultation and will present the results to the Panel at its meeting on 16 January 2020.

## 5. IWA Open Data Modification (297/05)

- 5.1 ELEXON presented the IWA. A PM suggested that ELEXON should look at potential implications for other committees other than just the BSC Panel. The PM also noted that it may be overly restrictive to define data as numbers on the basis that a lot of key data sets held by ELEXON would be in the form of strings or Boolean flags.
- 5.2 A PM praised ELEXON's approach, noting that it was positive that ELEXON is being proactive in this space. The PM also noted potential concerns over competition and in respect of potential market manipulation or abuse. The PM noted that many markets delay the provision of market data by days or even weeks to mitigate against this risk.
- 5.3 A PM thanked the presenter for the presentation and for all of the evidence presented. The PM noted that it would be crucial to monitor uptake in respect of the data being made available and that spend in respect of this initiative should be tracked against the benefit achieved for the industry.

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- 5.4 A PM suggested that any industry Party should have the right to appeal the Panel's decisions over a given dataset, in order to ensure representation of Parties such as Licenced Distribution System Operators (LDSOs).
- 5.5 ELEXON noted that all the points raised by Members would be taken into consideration in respect of the Working Group terms of reference.
- 5.6 The BSC Panel discussed on-going co-operation between ELEXON and the team leading on data strategy within Ofgem before moving to the recommendations within the paper.
- 5.7 The BSC Panel:
- a) **RAISED** the Modification Proposal in accordance with F2.1.1(d)(i);
  - b) **AGREED** the Modification Proposal progresses to the Assessment Procedure;
  - c) **AGREED** the proposed Assessment Procedure timetable;
  - d) **AGREED** the proposed membership for the Modification's Workgroup;
  - e) **AGREED** the Workgroup's Terms of Reference; and
  - f) **AGREED** an initial view that the Modification should not be treated as a Self-Governance Modification.

## 6. IWA Assessing the costs and benefits of adjusting Parties' Imbalances following a demand disconnection (297/06)

- 6.1 ELEXON presented the high level solution and background. CU queried the reason for the change in the estimated value for the Demand Control Event (DCE) and queried whether this value might change again if further evidence was gathered. ELEXON noted that the value originally quoted was based on its early understanding of the potential costs of running the process and those quoted by market participants.
- 6.2 ELEXON noted that the revised cost projection was determined through a more detailed review of the costs of running the process as set out within the BSC and after engaging with additional market participants following further instruction from the Panel to prepare a Modification proposal. ELEXON noted its concerns that these costs might not reflect wider costs and impacts. ELEXON noted that the costs set out within its proposal were its best understanding of the costs of operating a smooth process when all Parties are well prepared to carry out their obligations. These are not the expected costs of operating them for the first time, especially when it is known some organisations have not automated their processes. This accounts for much of the difference between this and the previous estimate of costs.
- 6.3 The Panel Chair queried when ELEXON expected a more reliable cost estimate would be available. ELEXON noted that it was unlikely that the costs would become clearer until after the processes had been concluded in respect of the August 2019 DCE event which was currently forecast for March 2020.
- 6.4 CT queried the motivation for progressing this Change directly to Report Phase given the uncertainty, asking whether another similar demand control event was anticipated. A PM noted that if the BSC Panel is aware that the industry would incur costs in redistributing money between the same Parties to little benefit then, regardless of the fact that another DCE is unlikely to occur, anything that can be done to prevent consumers' money being wasted should be done.
- 6.5 CT recognised the need for a de minimis threshold when operating these processes but again challenged the speed of the reaction given that the industry would have a better understanding of these processes and the associated costs after they have been operated. CT agreed that it was in the interests of consumers to mitigate against a similar scenario occurring in the future but noted the lack of robust evidence for the projected costs and noted that it felt unlikely that another event will occur in the near future.
- 6.6 The Panel Chair noted the clear message in respect of weighing the speed against the robustness of the solution.

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- 6.7 The BSC Panel debated this balance and the potential impacts of acting too quickly and those of inaction should such an event occur in the future.
- 6.8 A PM expressed their disappointment that the estimated costs originally shared with the Panel were so much higher than those arrived at following further investigation. The Panel agreed that it was in the industry's best interests to learn from the operation of these processes in this instance in order to support a clearer understanding of these processes in the future.
- 6.9 A PM voiced their concern that this modification was seen to be required after the first disconnection event since P305 was implemented, despite the extensive deliberations involved in SCR that led to it.
- 6.10 A PM noted that the intent of the original Modification was to incentivise Suppliers to more accurately predict their consumption by exposing them to the Value of Lost Load (VoLL) price, thereby reducing the likelihood of a DCE event occurring. The PM noted that in the case of the August 2019 DCE however there was nothing any of the Suppliers within the market could have done to prevent it.
- 6.11 The NGESO Representative noted that industry time is precious, particularly given the volume of change being progressed presently and that the time available should not be wasted delivering a change which may bring about unintended consequences and which could need to be rolled back when a clearer understanding of the process has been attained through its operation. A PM challenged this assertion on the basis that there were unlikely to be unintended consequences of implementing a de minimis threshold to be considered prior to undertaking these processes.
- 6.12 A PM queried whether Ofgem had the right to overturn the determination that this Change should be progressed under Self-Governance. ELEXON confirmed that this was the case.
- 6.13 The BSC Panel:
- a) **RAISED** this Modification Proposal in accordance with Section F2.1.1(d)(i);
  - b) **AGREED** that this Modification progresses directly to the Report Phase (Panel vote split requiring deciding vote by the BSC Panel Chair);
  - c) **AGREED** that this Modification DOES better facilitate Applicable BSC Objective (d);
  - d) **AGREED** an initial recommendation that this Modification should be approved;
  - e) **AGREED** an initial Implementation Date of 1 Working Day after the Self Governance Appeal window closes as a standalone Release, which at this point in time is anticipated to be 6 February 2020;
  - f) **AGREED** the draft legal text;
  - g) **AGREED** the draft redlined changes to BSC subsidiary documents, including the new category 3 document;
  - h) **AGREED** an initial view that this Modification should be treated as a Self-Governance Modification (Panel vote split requiring deciding vote by the BSC Panel Chair); and
  - i) **NOTED** that ELEXON will issue the draft Modification Report (including the draft BSC legal text) for a 15 Working Day Consultation and will present the results to the Panel at its meeting on 16 January 2020.

## 7. P394 DMR 'Removal of Unused BSC Provisions'

- 7.1 A PM noted a number of immaterial drafting errors within the draft legal text and requested that this is reviewed again particularly in respect of the Settlement Allocation Agent (SAA) and Central Registration Agent (CRA) Service Descriptions.
- 7.2 The BSC Panel:
- a) **AGREED** that the P394 Proposed Modification:

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- i) **DOES** better facilitate Applicable BSC Objective (d);
- b) **AGREED** a recommendation that P394 should be approved;
- c) **APPROVED** an Implementation Date of:
  - i) 27 February 2020;
- d) **APPROVED** the draft legal text;
- e) **APPROVED** the draft redlining to the BSC Subsidiary documents; and
- f) **APPROVED** the P394 Modification Report.

## NON-MODIFICATION BUSINESS (OPEN SESSION)

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### 8. Minutes of Previous Meetings & Actions arising

- 8.1 ELEXON presented the BSC Panel Action log for the December 2019 meeting which is now included within the public minutes published on the [November 2019 Panel meeting page](#).

### 9. Chairman's Report

- 9.1 The Panel Chair noted:
  - 1) The closures announced by EON, following its acquisition of nPower, and the associated job losses, highlighting the impact of the price cap on the market.
  - 2) The CMA's approval of OVO's takeover of SSE's residential business.
  - 3) Updates on Wider Access covered in detail within the ELEXON report which is published on the [December BSC Panel meeting page](#).
  - 4) The recent ELEXON [Policy View](#) document 'A faster, more consistent process for changing energy codes'.
- 9.2 A PM raised concerns over the accuracy of the new policy view document and noted complaints they have received from parties around the same issue. AL noted that she was interested in which areas needed to be reviewed for potential corrections. The PM noted the table on page 14 of the document. The Panel Chair noted that if there are any errors they would be corrected. The PM noted that they were conscious of the risk of ELEXON appearing biased. AL noted that, in putting out these Policy View documents, ELEXON had been careful to be even-handed in their approach. The PM noted that while ELEXON is by far the best Code Administrator it would be unhelpful to the industry were ELEXON to publish documentation with a particular bias.
- 9.3 The PM queried whether it would be appropriate to have the BSC Panel approve such policy view documents in the future. The Panel Chair noted that the policy view is clearly branded as an ELEXON view and should not therefore implicate the Panel and its purpose is to stimulate debate. A PM suggested that caution should still be taken as ELEXON is often synonymous with the BSC when discussed by the industry.

### 10. ELEXON Report (297/01)

- 10.1 The BSC Panel discussed progress on Wider Access and the derogation which had been granted to National Grid regarding the implementation of project TERRE by Ofgem, further detail on which is available within the [December 2019 ELEXON Report](#).
- 10.2 The BSC Panel also discussed the invoicing and payments following the restart of the Capacity Market (CM), ELEXON noting that 98% of the nearly £1.2 billion due had been collected successfully from Suppliers.



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- 10.3 ELEXON shared a link to [the non-payment register](#) which is published to provide a list of Parties which have failed to make payments under the CM arrangements.

## 11. Distribution Report

- 11.1 The DNO representative noted that there was nothing to report.

## 12. National Grid Report

- 12.1 The NGESO representative noted:

- 1) Ofgem's Targeted Charging Review decision has been published. This will result in significant changes to industry datasets and in particular the data the ESO receives from ELEXON. The ESO will need to bring forward urgent changes to deliver this.
- 2) Frequency Response auction trial was a success with participation allowing us to run the auction and take learnings forward.
- 3) RIIO-2 plan submission finalised and sent to Ofgem.
- 4) CMP295 (VLP approved) to allow participation in balancing markets by VLP's.
- 5) TERRE has been delayed until June 2020 following an Ofgem decision but WA has gone live (although no parties yet participating)
- 6) Response and reserve roadmap published. Comments on the content welcomed.
- 7) P371 implementation extension request will be submitted to the Panel in January. As per the WG report the ESO highlighted that there was a TERRE dependency on implementation. As TERRE has now been delayed NGESO will seek that from the Panel and Ofgem.

## 13. Any Other Business

- 13.1 A PM noted that they were considering raising an issue to use the BSC as a platform for the industry to procure a commercial market maker in light of Ofgem removing market maker requirements. The PM noted that members of the industry are increasingly concerned about the lack of a market maker and that there is appetite for the industry to procure its own.
- 13.2 The PM suggested that Ofgem may not be best placed to tender for such a role or to understand what the industry would want from an organisation appointed to the role, hence the desire to use the BSC as a forum to discuss the matter.
- 13.3 A PM suggested that it would be important to maintain separation between ELEXON and any financial regulation and that the market maker should not act on behalf of ELEXON. The PM noted that they would prefer that ELEXON acted exclusively as a cost recovery mechanism to pay for this market maker, rather than it being ELEXON's responsibility which is being discharged through a third party.
- 13.4 MB noted that ELEXON would discuss this item with the PM who raised it outside of the meeting.

## 14. Tabled Reports

- 14.1 The BSC Panel noted the reports from the ISG, SVG, PAB, TDC, the Trading Operations Headline Report and the System Price Analysis report.

## 15. Draft ELEXON Business Plan & Budget 2020/21

- 15.1 ELEXON presented its draft Business Plan and Budget for 2020/21. NS noted that in respect of the increase in budget over the current year's budget, this takes account of Radio Teleswitching and ELEXON's Foundation Programme. NS noted that Foundation Programme costs had not exceeded expectations but that with its



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phasing there is a significant proportion of the costs which has been moved out of 2019/20 and into 2020/21.

- 15.2 The Panel Chair invited the BSC Panel to submit a response to ELEXON's 2020/21 Business Plan and Budget as it had done in previous years. A PM suggested that it is the Panel's duty to provide a response and three Panel Members agreed to work to produce one.
- 15.3 The PM supported the Plan but suggested part of the Panel's response could focus on reinforcing the theme of value for money throughout the document and make a clear distinction between value for money and being cheap. The PM noted that the reason ELEXON does such an excellent job is that it has money to invest in the right direction. The PM noted that looking forward there would be new innovative businesses entering the market and getting involved with the energy transition. The PM noted that while ELEXON would need to be mindful of balancing value for money it would grow increasingly important to make efforts to understand the needs of these new innovative parties in order to enable and better facilitate innovation.
- 15.4 A PM noted that it would be interesting to see feedback from other Suppliers, noting the significant impact seen by many Suppliers of the retail price cap. The PM noted that Xoserve had made reference to the price cap within its business plan but that no reference had been made within ELEXON's draft plan.
- 15.5 The BSC Panel:
  - a) **NOTED** the intended publication of the BSCCo Business Plan on w/c 16 December 2019 and the invitation to comment prior to 20 January 2020; and
  - b) **DETERMINED** that the Panel would provide its own comments and nominated Panel Members to prepare a response for submission prior to 20 January 2020.

## 16. Next Meeting

- 16.1 The next meeting of the BSC Panel will be held at the offices of ELEXON Ltd, 350 Euston Road, London NW1 3AW on Thursday 16 January 2020.

## ACTIONS

**Meeting name:** BSC Panel

**Meeting number:** 298

**Date:** 14 November 2019

**Classification:** Public

No	Meeting no	Paper	Action	Owner	Due date	Action update	Status	Public /Conf
1.	295 (02)	AOB	The BSC Panel discussed the existence and cost v benefits of running the EAA. The BSC Panel discussed the risks associated with terminating the EAA including the possibility that historic contracts between market participants might make reference to the EAA. ELEXON took an action to investigate this matter and to take appropriate action.	ELEXON	Jan 2019	<p>An update on this action was provided as an attachment to the November 2019 action log. ELEXON has continued to pursue a resolution to this action.</p> <p>ELEXON has issued a second letter to the EAA President. We sent one on 9th October asking for summary information on cases presented to them with no reply.</p> <p>On that basis the second letter advised that with reference to the previous letter and the EAA's failure to reply we anticipate that the BSC Panel will instruct ELEXON to cease further funding of the service. The letter asked whether the EAA would like for ELEXON to present further information on the use and frequency of use of the service, and directed that if that was the case the EAA should respond to our previous letter by 24 January 2020.</p>	Open	Public
2.	296 (01)	03	A PM noted that they were a strong supporter of ELEXON's not for profit model and that it might be cheaper to push a centralised data solution through ELEXON than another industry body. However, the PM noted that the co-ordination of this data work would sit better with the regulator rather than being directed by an industry	Ofgem	Jan 2020	The relevant team at Ofgem has made contact with ELEXON's Design Authority team. Both parties are working together in order to ascertain the most appropriate means of addressing this action. An update will be provided at a future BSC Panel meeting.	Open	Public

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No	Meeting no	Paper	Action	Owner	Due date	Action update	Status	Public /Conf
			Panel. The Panel Chair suggested that Ofgem take away an action to investigate ways in which duplication of effort and expenditure in respect of IS development might be mitigated.					
3.	296 (02)	06	Regarding P385 - DMR - 'Improving the efficacy and efficiency of the Section H Default provisions' (296/06); A PM queried whether Ofgem felt that this change went far enough to address the increased risk of Supplier Default. The Ofgem representative noted that they had no further prepared comments on the matter. The Chair proposed an action for Ofgem to provide further comment on this point.	Ofgem	Dec 2019	An update was provided at the December Panel Meeting.	To Be Closed	Public
4.	297 (01)	03	The Panel Chair commented that the majority of industry Modifications listed on Ofgem's website as awaiting Ofgem decision appeared without a date by which the decision is expected to be passed. The Ofgem representative noted that they would pass this feedback on to the relevant team.	Ofgem	Feb 2020	An update is anticipated from Ofgem.	Open	Public
5.	297 (02)	Verbal	A PM noted the five customers which are still on supply without a Supplier following	ELEXON	Jan 2020	ELEXON has emailed Ofgem to notify them of the BSC Panel's concerns.	To be Closed	Public

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No	Meeting no	Paper	Action	Owner	Due date	Action update	Status	Public /Conf
			Electraphase ceasing trading, suggesting that after over a year it didn't appear they would be switching and that the only option left might be to cut them off. MB noted that it had raised the issue with Ofgem previously and that it was not within ELEXON's gift to cut these customers off from Supply. The PM suggested writing to the relevant Licenced Distribution System Operators (LDSOs) to advise them that if they do not cut off these customers they will be charged for the energy they have used. ELEXON noted that it was not within its gift to charge LDSOs. The PM noted that the Panel could draft an urgent Modification to charge LDSOs. ELEXON agreed to refer to the Panel's concerns to Ofgem and request that action is taken to address this.					