

Quality Delivery

Actively managing our services to ensure that we deliver in a reliable, economic and efficient way.

Innovation

Enhancing and evolving our services to support industry changes and development of the energy market.

Customer Centric

Improving the customer experience and developing richer customer relationships.

Simplification & Consolidation

Reducing complexity and fragmentation.

Digital Platform

Creating an agile digital platform to meet the changing energy market.

298/01 ELEXON Report BSC Panel

Date of Meeting	16 January 2020
Paper Number	298/01
Owner/Author	Mark Bygraves
Purpose of paper	For Information
Classification	Public
Summary	ELEXON provides this paper for the Panel's information. The paper presents an overview of activities and developments within ELEXON, the balancing and settlement arrangements, industry and Codes.

Executive Summary

Shortly ahead of Christmas 2019 we published the draft [BSCCo Business Plan for 2020/21](#). We are keen to hear what you have to say about it and will endeavour to take industry's feedback on board ahead of publishing the final draft by the end of March 2020.

ELEXON's independent [customer survey results](#) have hit a three year high for customer satisfaction and the highest ever score for value for money, but we will continue to strive to deliver improvements that matter to our customers.

In preparation for the 2020/21 Risk Operating Plan we are asking for input from BSC Parties in order to get a better understanding of which Settlement risks you feel are the most significant. This will take the form of a [comparative judgement survey](#).

We have continued to publish insight articles sharing the findings of our experts' analysis and podcasts making it simpler to engage with live BSC Changes.

We will be holding another ['Introduction to the Energy Market' seminar](#) on 12 February 2020.

Target Audience

ELEXON's customers and the wider industry.



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II. ELEXON News

Consultation Responses

We have responded to 1 consultation since our last update to the Panel as follows:

- NGESO's consultation on amended proposals for establishing a network code on electricity emergency and restoration
 - + Our response agrees with the one proposed mapping to the BSC, and makes some observations on the change processes.

These consultation responses are available in full on the [industry insights](#) page of the ELEXON website.

BSCCo 2020/21 Business Plan

On Friday 20 December we published our [2020/21 Business Plan](#) for comment.

We have set out how the services we offer can support the major changes we are seeing in the energy system, especially the move to 'net zero' carbon emissions by 2050.

The Business Plan sets out our strategy and commitments to:

- providing our existing services to industry leading standards
- enabling and supporting innovative consumer-facing solutions
- consolidating and simplifying central market arrangements
- engaging with our stakeholders and delivering a truly customer-centric service
- providing a flexible, scalable, digital platform to meet the changing energy market

By working closely with government, the regulator and the industry, we will continue to develop solutions that support regulatory and government policy for the benefit of our customers and consumers. You will have until the end of January to provide us with your views. You can have your say by emailing the Communications Team at communications@elexon.co.uk.

We will maintain our focus on value for money, being particularly mindful of the challenges faced by our customers, and we are reflecting the feedback received in our customer satisfaction survey to further improve our services.

To help us gather your feedback on the plan we will be staging a webinar at **10:30 on Wednesday 15 January**. [Register now](#) to attend the webinar.

The BSC Panel has already provided comments which we will reflect in the final version along with comments from BSC Parties to be published by the end of March 2020.



Assessing Supplier Volume Allocation Settlement Risks

As part of our preparations for the 2020/21 Risk Operating Plan, we are asking for input into a survey where BSC Parties make a comparative judgement on a series of risks, deciding which one is the most important. We especially want to hear from representatives of teams dealing with processes related to Settlement risk. Find out more and see [a link to the survey on our website](#). Please complete the survey by 31 January 2020.

Would you like to join the BMRS change board?

We are recruiting for members to join the new BMRS Change Board. This is an opportunity for both industry and non-industry members to guide the long-term development and strategy of the Balancing Mechanism Reporting Service (BMRS) platform and open data.

Register on [our website](#) to become a board member and choose 'BMRS Change Board' from the list of committees at the bottom of the page. Any questions, please email roger.harris@elexon.co.uk or zaahir.ghanty@elexon.co.uk.



ELEXON's 2019 customer satisfaction scores

The results of ELEXON's latest independent annual customer survey show that overall satisfaction with our service has hit a three year high. We also achieved a record score from respondents on providing value for money services.

We believe that these results are down to a combination of our not for profit funding model, our independence and the quality and expertise of our people.

[Full story and breakdown of results](#)



Technical assurance of metering education day

ELEXON is hosting an education day on Tuesday 4 February 2020 to outline the new desktop audit process for the Technical Assurance of Metering (TAM) technique. If you would like to attend the education day, please email events@elexon.co.uk.

[Read More](#)



New insight articles published

[Making electricity market data more openly available](#), which explains about what we are doing to make our data more accessible, delivering the recommendations of the Energy Data Taskforce.

[Sub-zero electricity prices in December](#), on the longest ever continuous period of negative electricity imbalance prices.

Podcasts on BSC Change Proposal (CP1523) and Modification P396

Listen to the Podcasts on the [P396](#) and [CP1523](#) web pages, where you can also view the consultations and find out how to respond.

Book your place for the February 'Introduction to the energy market' seminar

As part of the support we provide to BSC Parties we offer free training opportunities which can help you get to grips with the code and understand other aspects of the electricity market. This includes the ELEXON 'Introduction to the energy market' seminars which we host throughout the year.

The introduction seminar is an all-day event providing an overview of the Balancing Mechanism, the imbalance Settlement processes, and how the different industry bodies interact with them. The next one takes place on 12 February, to find out more and book your place visit [our website](#).

Credit Assessment Price reduced to £47/MWh

Our proposal to reduce the Credit Assessment Price (CAP) from **£54/MWh** to **£47/MWh** has been approved following unanimous agreement from respondents to the December consultation. The change will take effect on Tuesday 21 January.

TESLA among companies that have acceded to the Balancing and Settlement Code

Electric vehicle manufacturer TESLA is among four companies that have acceded to the Balancing and Settlement Code (BSC). Acceding to the BSC means that these companies have formally signed a contract to adhere to the rules of the code.

III. Industry News

European and Brexit Developments

Following the General Election in December 2019, the [European Union \(Withdrawal Agreement\) Bill](#) that was introduced into Parliament in November, was given its Second Reading before Christmas 2019. It still has a couple of stages to pass through before being passed into law (in January 2020). Once passed, it will enshrine a transition period between 1 February 2020 and 31 December 2020, during which time the UK has formally left the European Union but continues to remain in the EU single market and customs union.

We interpret this to mean that we will continue to follow EU single electricity market laws during 2020.

Network Code on Emergency and Restoration (NC ER)

In October 2019, Ofgem published a [second Request for Amendment of ESO's proposals for terms and conditions for system defence providers and system restoration providers](#). The proposals were required under NC ER Article 4. Following a consultation, ESO submitted its amended proposals to Ofgem in December 2019.

In November 2019, Ofgem published another [NC ER Request for Amendment](#). This covered amendments to the ESO's proposals for market suspension, restoration and imbalance settlement during market suspension.

ESO then issued [a consultation on its amended proposals](#) on 16 December 2019. ELEXON is considering the proposals but notes that they will, if eventually approved by Ofgem, give rise to BSC Modification(s), in particular to align BSC and Grid Code if the TERRE market were ever suspended. ESO's consultation closes at 5pm on Thursday 16 January 2020.



Electricity Balancing Guideline (EB GL)

At the 18 December 2019 Market European Stakeholder Committee (MESC) meeting in Brussels, we were led to believe that the four EB GL EU regulators' decisions due in December 2019 (on imbalance settlement harmonisation; Activation Purposes list; TSO-TSO settlement; and Imbalance Netting) are being referred to Agency for the Cooperation of Energy Regulators (ACER) for approval.

There are now seven EB GL proposals with ACER for decision. The other three (implementation frameworks for aFRR, mFRR; and pricing for these and RR balancing products – projects PICASSO, MARI and TERRE respectively) are due for ACER decision in January 2020.

REMIT Inside Information

ACER has notified that it is establishing a registration procedure for REMIT Inside Information Platforms (IIPs), to be classed in future as Registered Information Services (RIS). This will also allow ACER to assess IIP compliance with the requirements for platform web feeds.

In December 2019, ACER asked ELEXON's REMIT IIP, as well as all other currently listed European IIPs, to be re-assessed as a RIS, as use of IIPs will become mandatory from July 2020. We have been notified that ACER plans to publish an updated list of compliant IIPs by May 2020.



IV. Operational News

EMR Update

EMR Circulars

The following EMR Circulars have been issued since the last Panel meeting:

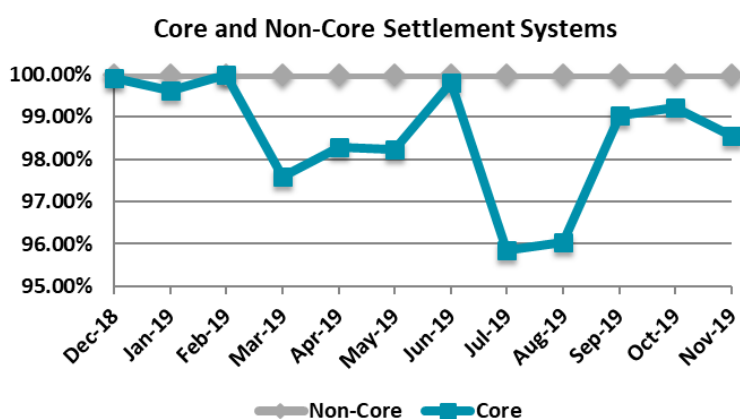
- + EMRC198: Capacity Providers to be paid in full in January for the CM Standstill Period
- + EMRC197: LCCC has determined the Total Reserve Amount and Interim Levy Rate from 1 April 2020 to 30 June 2020
- + EMRC196: CM Mutualisation
- + EMRC195: Amendments following the 2018 MSE and updates to facilitate Project TERRE
- + EMRC194: Changes being applied to CMVRN processes

All EMR circulars are all available to download from the [EMR Circulars page](#) of the EMRS website.





V. Key Performance Indicators Spot Light



Core and Non-Core BSC Systems

The BSC Central Systems performance achieved over 99% across all systems with the exception of the SAA. On 14 November, an incident impacted the release of SAA Settlement Reports (SAA I014) and were released a day late; ELEXON circular EL03073.

On 23 November, there was an incident on BMRS which prevented loading of data required for the Settlement Calculations between Settlement Periods 14 -16.

Supplier Performance

We have experienced the following service failures this month:

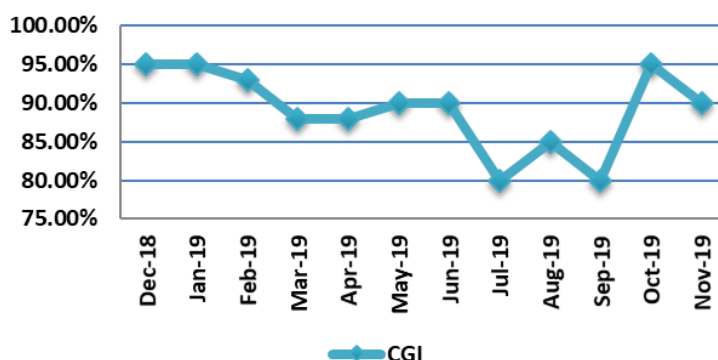
Core Systems

BMRA - On 23rd November, BMRS encountered an issue with file processing. This created a backlog of approximately 300 files. This failure constituted a breach of BMRA01 and BMRA02 service level.

FAA - On 15th November, Credit cover was lodged incorrectly in FAA and so as a result, an incorrect update went over to ECVA. When the error was discovered on the 18th (next working day) the old entry was deleted incorrectly. But the corrective action should have been for the operator to add not delete a new entry into FTS can be saved. This constituted a failure of the FAA 01 service level.

SAA - On 13th November, SAA application monitoring reported 3 SAA Control reports scheduled from the day before had failed. A total of 9 SAA Control reports were delivered to industry participants later than normal. This constituted a failure of the SAA 01 service level.

Service Provider SLA Performance 2018/2019





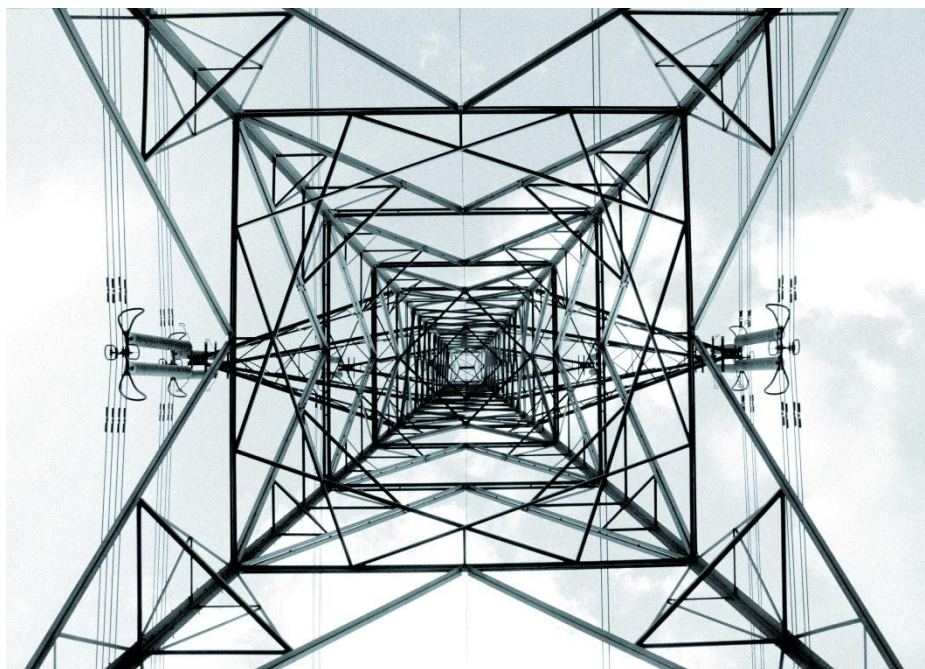
VI. Summaries of Panel Business – Tabled

Summaries of papers considered and decisions made by the Panel Committees since the last Panel meeting can be found in their headline reports, included as attachments to this paper.

VII. Recommendations

We invite the BSC Panel to:

- a) NOTE the contents of this paper.



Appendices

Appendix A	–	ELEXON monthly KPIs
Appendix B	–	Report from the ISG
Appendix C	–	Report from the SVG
Appendix D1	–	Report from the PAB Confidential
Appendix D2	–	Report from the PAB Public
Appendix E	–	Report from the TDC

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