

4.7 Issue Form

Issue Form - BSCP40/04	Issue Number 2.0 <i>(mandatory by BSCCo)</i>
Issue Title <i>(Mandatory by originator)</i> Review of processes potentially impacted by Ofgem's Faster Switching Programme.	
Issue Description <i>(Mandatory by originator)</i> The Retail Energy Code (REC) and Central Switching Service (CSS) are key components of Ofgem's Faster Switching Programme . The Retail Code Consolidation (RCC) Significant Code Review (SCR) will consolidate existing Industry Codes into the REC. RCC changes are expected to be implemented on 1 April 2021 and CSS changes in summer 2021. ELEXON, on behalf of the BSC Panel, is required to inform Ofgem how processes relating to Change of Supplier (CoS) and Change of Agent (CoA) may be impacted. These processes will likely impact: <ul style="list-style-type: none"> • Data Collectors (DCs) • Data Aggregators (DAs) • Meter Operator Agents (MOAs) • Suppliers 	
Justification for Examining Issue <i>(Mandatory by originator)</i> BSC Central Systems are not expected to be impacted by the RCC or CSS SCRs. However, consequential changes will be needed to some BSC Procedures (BSCPs) and the Code itself. Potential impacted processes include, but are not limited to: <ul style="list-style-type: none"> • Change of Supplier • Change of Agent • Registration and Appointments • Qualification ELEXON is required to provide expected changes to Ofgem by 31 March 2020 While ELEXON has an understanding of the required changes, we would appreciate input from industry subject matter experts to ensure all aspects are considered ahead of making our recommendations to Ofgem. This would also be a timely opportunity to test the CoS and CoA processes to see if they can be streamlined for the benefit of industry participants and as such, whether any 'quick-win' changes can be made to the CoS and CoA processes.	
Potential Solution(s) <i>(Optional by originator)</i> Identify where processes, particularly timescales, will need to be amended to meet delivery of the REC and CSS SCRs in 2021. However, if there is an opportunity to implement Changes ahead of CSS go-live, this should be considered so long as they do not risk impairing REC and/or CSS related Changes.	

Consideration should be given to industry's experience of the smart Meter CoS process introduced by [P302 'Improve the Change of Supplier Meter read and Settlement process for smart Meters'](#) and the smart Meter CoS and Change of Measurement Class (CoMC) processes introduced by [CP1474 'Updating the CoMC processes to facilitate the elective HH Settlement of SMETS Meters'](#).

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Date

13 February 2020 – updated to widen scope to include RCC SCR