
Headline Report

Meeting name **Performance Assurance Board**

Purpose of paper **For Information**

Meeting number **240**

Classification **Public**

Date and time **Thursday 28 January 2021**

Synopsis **This report sets out the headlines and key decisions taken at the most recent PAB meeting.**

Part I: Closed Session

1. Risk Report (PAB240/01)

- 1.1 This paper provided details of the monitoring in place to manage the impact of COVID 19 on the accuracy of Settlement. It also provided: an overview of risk in and across each market segment; an insight into High and Low performing Parties at each Settlement Run; the result of further investigations into each Party identified as a performance risk; and details of associated recommendations.
- 1.2 The Risk Report also included:
- a) an update on an Emerging Risk that arose in December 2020
 - b) an update on a significant Trading Dispute and
 - c) a discussion on whether to reverse a decision from October 2020 by switching Error and Failure Resolution (EFR) off for Suppliers failing to meet NHH or HH performance obligations due to the impact of the 3rd lockdown.
- 1.3 The PAB:
- a) **NOTED** the updates provided in the Risk Report.
 - b) **ENDORSED** a lessons learned activity on the root causes of metering issues associated with a Trading Dispute including a proposal for future controls
 - c) **AGREED** by a majority to continue to apply EFR for poor performance.

Part II: Public Session

2. Updates to COVID-19 Guidance Notes (PAB240/02)

- 2.1 This paper proposed updates to the published COVID-19 Guidance Notes in order to clarify or extend certain derogations following the announcement of further restrictions in England, Scotland and Wales due to COVID-19.
- 2.2 The PAB:
- a) **AGREED** the approach set out in the paper; and

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- b) **AGREED** the draft updates to the Guidance Notes to reflect this approach (Attachments A-D) subject to minor revisions to the wording around the Long-term Vacant (LTV) process and site visits.

3. PAB Terms of Reference Review (PAB240/03)

- 3.1 This paper presented proposed changes to the PAB Terms of Reference (ToR) following Elexon's review of the ToR for the four BSC Panel sub-committees.
- 3.2 The PAB:
 - a) **NOTED** the proposed changes to the PAB's Terms of Reference;
 - b) **COMMENTED** on the proposed changes to the PAB's Terms of Reference;
 - c) **ENDORSED** the updated Terms of Reference; and
 - d) **NOTED** that the updated Terms of Reference will be presented to the BSC Panel in March 2021 for approval

4. Panel Update

- 4.1 The Chair provided the PAB with an update on the most recent BSC Panel meeting.
- 4.2 The PAB will be invited to:
 - a) **NOTED** the Panel Update.

5. Actions

- 5.1 Elexon provided an update on the Actions.
- 5.2 The PAB:
 - a) **NOTED** the actions.

6. Minutes from previous meeting

- 6.1 The PAB:
 - a) **APPROVED** the minutes from PAB239.

7. PAB response to Ofgem's consultation on the Retail Energy Code (REC)

- 7.1 At the December 2020 meeting PAB members requested the opportunity to discuss responding to the Ofgem REC consultation.
- 7.2 The PAB is seeking clarity on the transition agreements in place between BSC and REC and to what extent Elexon's consultation response took account PAB's role.
- 7.3 The PAB:
 - a) **COMMENTED** on the REC consultation questions.

8. Next meeting

- 8.1 The next meeting PAB241 would be held remotely on 25 February 2021.