

# OUTSTANDING CATEGORY 1 NON-COMPLIANCES

**MEETING NAME** TAMEG 36

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**Purpose of paper** For Information

**Classification** Public

**Summary** This paper provides a summary of outstanding Category 1 non-compliances<sup>1</sup>

## 1. Background

1.1 This paper is produced quarterly and provides a view of Category 1 non-compliances which are currently outstanding.

## 2. Outstanding Supplier Volume Allocation (SVA) Category 1 non-compliance progress

1.2 Please see the below updates on the 15 outstanding SVA category 1 non-compliances. You can find the relevant non-compliance description in Appendix 1;

| Visit Date       | Visit Ref | Non-compliance category | Status                            | TAA Update  | Age (WD) |
|------------------|-----------|-------------------------|-----------------------------------|---|----------|
| 23 November 2016 | 2016-1600 | 1.06                    | Rectified<br>Pending Confirmation | <p><b>Backstory:</b></p> <ul style="list-style-type: none"> <li>Meter fuses removed.</li> </ul> <p>It is unclear as to who removed the fuses. The building has been subject to flooding which may have been the reason for the removal.</p> <p>The building is currently unoccupied, and the LDSO has not been able to gain access.</p> <p><b>Update:</b></p> <p>The TAA has received a notice that this site will be demolished. The TAA will await the disconnection notice to close this non-compliance.</p> <p>Email received from MOA 12/07/2018 advising building is riddled with Asbestos so</p> | 491 Days |

<sup>1</sup> Currently affecting the quality of data for Settlement purposes

|                  |                        |      |                            |  |          |
|------------------|------------------------|------|----------------------------|--|----------|
|                  |                        |      |                            | no further action can be taken either for demolition or remedial work by the MOA   |          |
| 12 January 2017  | 2017-0158<br>2017-0159 | 1.02 | Non-Compliance Outstanding | <p><b>Backstory:</b></p> <ul style="list-style-type: none"> <li>Incorrectly registered as non-Complex when it should have been Complex.</li> <li>The LDSO advised supply is due to change from HV to Low Voltage (LV).</li> </ul> <p><b>Update:</b> The Trading Dispute has now been rectified.</p> <p>A complex mapping table has been produced and implemented by the Data Collector.</p> <p>ELEXON and the TAA are in discussions with the Meter Operator to get the information required to close the outstanding non-compliance as Settlement has already been corrected.</p> | 455 Days |
| 31 October 2017  | 2017-1504              | 1.01 | Non-Compliance Outstanding | <p>The complex mapping was found to be incorrect for the Export MPAN on site.</p> <p>ELEXON and the HHDC have agreed new complex mapping.</p> <p>The Trading Dispute has been resolved for this one. ELEXON and the TAA are in discussions with the Supplier to get the relevant documents to close the outstanding Category 1 non-compliance. Settlement has already been corrected.</p>  | 247 Days |
| 18 December 2017 | 2017-1561              | 1.02 | Non-Compliance Outstanding | <p>Faulty meter, no display or communications</p> <p>Commissioning was due to be completed on 15 May 2018 however this did not go ahead. The TAA last contacted the MOA in June 2018. No response yet received. Awaiting update from the MOA.</p> <p>TAA to provide an update on this during the meeting.</p>  | 213 Days |
| 20 December 2017 | 2017-1605              | 1.02 | Non-Compliance Outstanding | <p>The CTs were shorted out. The error has now been corrected.</p> <p>MOA is liaising with the LDSO to organise a joint visit to complete Commissioning.</p>   | 211 Days |

|                  |           |      |                                |  |          |
|------------------|-----------|------|--------------------------------|--|----------|
| 13 February 2018 | 2018-0351 | 1.02 | Non-Compliance Outstanding     | <p>Low volts at meter terminals, 110v supply, L1 and L2 73.2v</p> <p>The error has not yet been corrected. The TAA is waiting for a further update from the MOA.</p> <p>Email from MOA advising that a site visit has been raised to obtain the Commissioning certificate for this visit. The job has not yet been scheduled to an engineer.</p> <p>TAA to provide an update on this during the meeting.</p> | 172 Days |
| 22 May 2018      | 2018-0856 | 1.03 | Non-Compliance Outstanding     | <p>Outstation adrift by 3600 seconds.</p> <p>The TAA is in discussions with the HHDC awaiting resolution.</p> <p>Escalated to ELEXON (see Appendix 2).</p>   | 102 Days |
| 24 May 2018      | 2018-0886 | 1.02 | Non-Compliance Outstanding     | <p>Phase failure.</p> <p>The MOA has raised a query with the LDSO. The TAA is awaiting a response from the MOA.</p> <p>Escalated to ELEXON.</p> <p>The Meter has been replaced, however there is a query with the D0268 as the Metering System is registered against CoP3 but there is no check Meter.</p>   | 100 Days |
| 07 June 2018     | 2018-1007 | 1.04 | Non-Compliance Outstanding     | <p>Incorrect CT Ratio. No rectification plan yet submitted.</p> <p>Escalated to ELEXON</p> <p>Site visit raised to obtain commissioning certificate</p>  | 90 Days  |
| 12 June 2018     | 2018-1033 | 1.02 | Non-Compliance Outstanding     | <p>Demand not being metered on L3 which is showing no load.</p> <p>Escalated to ELEXON</p> <p>The MOA has organised a joint visit with the LDSO to complete work on site.</p>  | 87 Days  |
| 06 August 2018   | 2018-1560 | 1.04 | Rectified Pending Confirmation | <p>Measurement transformer ratios different from those set up in Meter</p> <p>Escalated to ELEXON</p> <p>The MOA has advised that a full HV test is</p>  | 48 Days  |

|                   |           |      |                            |   |         |
|-------------------|-----------|------|----------------------------|---|---------|
|                   |           |      |                            | required to confirm CT ratio  |         |
| 09 August 2018    | 2018-1408 | 1.04 | Non-Compliance Outstanding | Escalated to ELEXON.<br>Possible CT Ratio Mismatch<br>Waiting to correction from the MOA.   | 45 Days |
| 05 September 2018 | 2018-1680 | 1.04 | Non-Compliance Outstanding | Escalated to ELEXON<br>Onsite evidence, HV ammeter and Tx tails indicate connected CT ratio as 50/5, meter setup as 75/5<br>Site visit has been raised to obtain Commissioning Certificate. | 26 Days |
| 10 September 2018 | 2018-1802 | 1.02 | Non-Compliance Outstanding | Escalated to ELEXON<br>Meter showing 0 Amps on L2 but showing 2.33 Amps on Nanovip (a current clamp)<br>ELEXON and the TAA are in discussions with the Supplier                             | 23 Days |
| 11 September 2018 | 2018-1805 | 1.03 | Non-Compliance Outstanding | Escalated to ELEXON<br>Metering clock. The time on the Meter is set to BST not GMT.<br>ELEXON and the TAA are in discussions with the Supplier  | 22 Days |

### 3. Outstanding Central Volume Allocation (CVA) Category 1 Non-compliance Progress

1.3 There are no outstanding CVA Category 1 non-compliances.

### 4. Recommendations

1.4 We invite you to:

- a) **NOTE** the update on outstanding category 1 non-compliances.

### Appendices

Appendix 1 – Description of TAA category 1 non-compliances: currently affecting the quality of data for Settlement purposes

Appendix 2 – Category 1 non-compliance escalation process

#### For more information, please contact:

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## Appendix 1

| Non-compliance Category | Non-compliance Description  |
|-------------------------|---|
| 1.01                    | Inaccuracy of Standing Data (Key MTD fields) held by Data Collector <ul style="list-style-type: none"> <li>● Outstation serial number</li> <li>● Meter ID (serial number)</li> <li>● Outstation number of channels</li> <li>● Measurement Quantity ID</li> <li>● Pulse multiplier Channel configuration</li> <li>● Outstation multiplier/Outstation channel multiplier</li> <li>● Complex Site Supplementary Information Form (SVA only)</li> </ul> |
| 1.02                    | Metering Equipment Incorrect or Unsatisfactory <ul style="list-style-type: none"> <li>● Metering Equipment not functioning correctly</li> <li>● Metering Equipment not programmed correctly</li> <li>● Overall accuracy of Metering System not maintained</li> <li>● Summation CTs used</li> <li>● Correct Energy Measurement Check (Primary/Secondary conductor prevailing load test) indicates an error in the metered v</li> </ul>               |
| 1.03                    | Timing Error (Major) <ul style="list-style-type: none"> <li>● Outstation clock outside agreed tolerance</li> </ul>  |
| 1.04                    | Measurement Transformer Ratios Physically Incorrect <ul style="list-style-type: none"> <li>● Measurement transformer ratios different from those set up in Meter (except for any difference being consistent with a measurement error compensation applied within the Metering Equipment)</li> </ul>  |
| 1.05                    | Compensation Calculations Incorrect <ul style="list-style-type: none"> <li>● Meter compensation for Measurement Transformers Incorrectly applied or not applied</li> <li>● Meter compensation for Power Transformers incorrectly applied or not applied</li> </ul>  |
| 1.06                    | Miscellaneous <ul style="list-style-type: none"> <li>● Other non-compliance not covered elsewhere</li> </ul>  |

## Appendix 2

If the Registrant (or an appointed agent) does not produce a rectification plan or query the Category 1 non-compliance within 20 Working Days of being notified it has been identified, the TAA will escalate the non-compliance to ELEXON.

ELEXON will contact Registrants within 5 Working Days of the TAA notification requesting that rectification plans are submitted.

In the event that the Registrant or an appointed agent fail to submit a rectification plan or query within 10 Working Days of the notification, ELEXON will escalate to the PAB at the next available meeting.

The PAB will then have the option to write to the affected parties requesting that they submit a rectification plan, or to initiate the Error Failure Resolution (EFR) technique.