

September 2018



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Dashboard - 3

Period: 30/09/2017 - 30/09/2018

No Access

- >> 12% of visits in the last 12 months resulted in no access.
- 8% of the no access figure is due to no-one being available to provide access because the premises are closed and unoccupied.

Cat 1 Non-Compliance

- All outstanding NCs are being discussed with the relevant parties which has resulted in only 11 outstanding CAT 1s this quarter.
- >> The average age of the CAT 1 NCs is currently 29 days compared to 90 days last quarter.

Key Cat 1 NCs Found in Q3 2018

Cat	Description	Total	
	Measurement transformer ratios different from those set up in Meter (save for any difference being consistent with a measurement error compensation applied within the metering Equipment)		5

Key Cat 2 NCs Found in Q3 2018

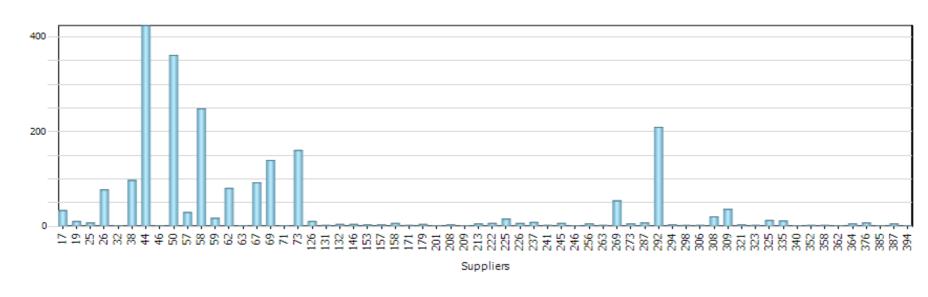
Cat	Description	Total
2.15	Commissioning records not provided	273
2.15	Commissioning records incomplete	49
2.15	Commissioning records incorrect	8

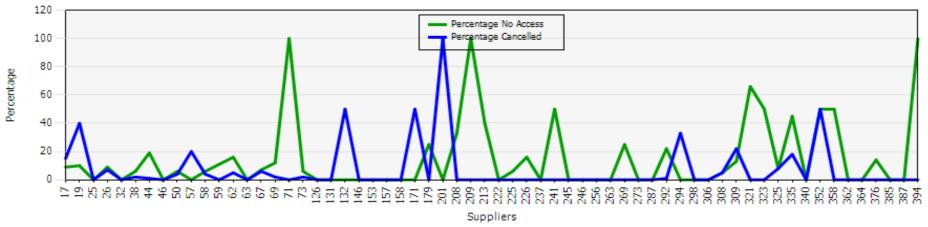


No Access Graph By Supplier - 4

P

Total Number Of Visits







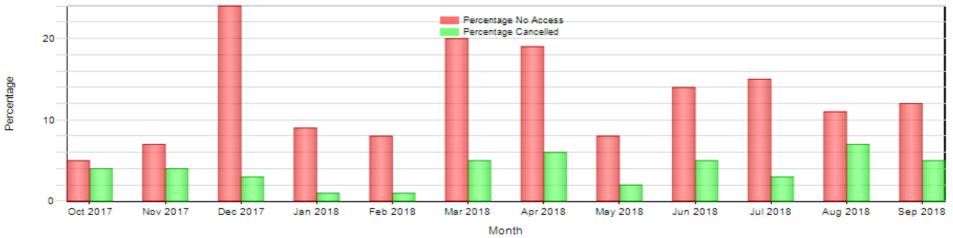
No Access Table By Supplier - 5

Period: 30/09/2017 - 30/09/2018

Supplier Id	Total		% N/A	% CANC
	69	139	12%	2%
	209	1	100%	0%
	201	1	0%	100%
	132	4	0%	50%
	335	11	45%	18%
	358	2	50%	
	26	77	9%	
	321	3		
	292	209		
	241	2		
	213	5		
	67	92		
	376	7		
	58	248		
	38	97		
	44	424		
	50	361		
	19	10		
	73	160		
	171	2		
	179	4		
	62	80		
	308	20		
	325	12		
	59	17		
	225	15		
	208	3		
	294	3		
	394	1		
	309	36		
	71	1		
	17	33		
	269	54		
	226	6		
	352	2		
	323	2		
	57	29	0%	20%

Total Visits Vs No Access and Cancelled Visits - 6









Total Visits Vs No Access and Cancelled Visits - 6

Reason for Cancellation	No of Visits
Cancelled - Supplier unable to secure access	45
Cancelled - Pending Change of Participant	24
Cancelled - No longer a Measurement Class C Site	9
Cancelled - To be rescheduled	7
Cancelled - De-en and/or no meter	4
Cancelled - TAA Unable to Attend	3
Cancelled - Supply Disconnected	2
Cancelled - MOA does not have a contract with the customer	1

Reason for No Access	No of Visits
No Access - Site visited customer unavailable to provide access	85
No Access - Site visited customer unable to provide access	47
No Access - Customer unable to find keys.	28
No Access - MOP Representative did not attend	23
No Access - Premises closed/unoccupied and no-one available to provide access.	23
No Access - MOA unable to secure access / or locate meter	15
No Access - Other Reason (onsite)	15
No Access - Severe Weather Conditions	13
No Access - Unsafe access.	10
No Access - Site visited customer unwilling to provide access	9
No Access - LSDO and/or SAP attendance required to access Metering Equipment.	7
No Access - Supply Disconnected	5





Outstanding Category 1 NCs - 7

Period: 30/09/2017 - 30/09/2018

The PAB have asked ELEXON to work with Suppliers and MOAs in order to close outstanding Category 1 NCs using the EFR process if required.

All outstanding NCs are being discussed with the relevant parties and the status of these are reported to the PAB on a monthly basis.

Category	Category Description	Total
1.01	Incorrect Aggregation Rules	1
1.02	Correct Energy Measurement Check (Primary/Secondary conductor prevailing load test) indicates an error in the metered volume	1
1.02	Metering Equipment not functioning correctly	4
1.03	Outstation clock outside of agreed tolerance	2
1.04	Measurement transformer ratios different from those set up in Meter (save for any difference being consistent with a measurement error compensation applied within the metering Equipment)	5
Grand Total		13





Category 1 NCs in Detail - 8

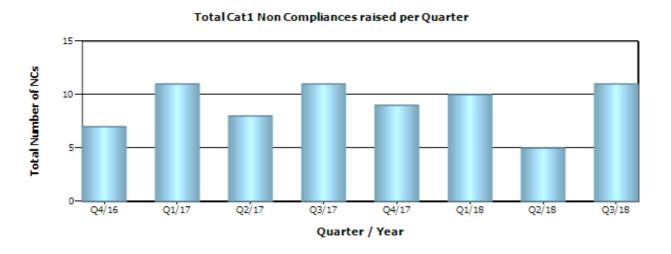
		Q3/16	Q4/16	Q1/17	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Total
		0									0
1.01	Meter Id (serial number) - Main Meter		2	1	2	1	1	1		1	9
	Incorrect Aggregation Rules					1	2				3
1.02	Miscellaneous		1					1			2
	Correct Energy Measurement Check (Primary/Secondary			5		2	1				8
	Metering Equipment not functioning correctly			2		2	1	1	3	1	10
1.03	Outstation clock outside of agreed tolerance		2	1	4	4	2	5	1	. 4	23
1.06	Other non-compliance not covered elsewhere		2	1	1	1	1				6
1.04	Measurement transformer ratios different from those set up in			1	1		1	2	1	. 5	11
Total		0	7	11	8	11	9	10	5	11	72





Category 1 NCs - 9

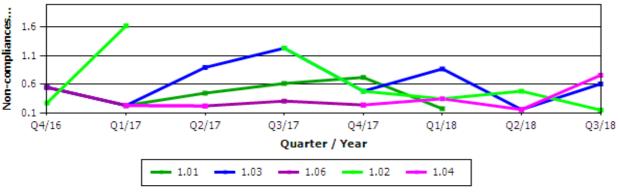
Period: 30/09/2016 - 30/09/2018



Total Cat 1 Non-compliances raised per Quarter

This graph shows the total number of non-compliances raised during each quarter.

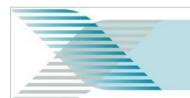




Cat 1 Non Compliances average Per Quarter

This graph shows how many non-compliances have been raised on average per visit for each quarter.





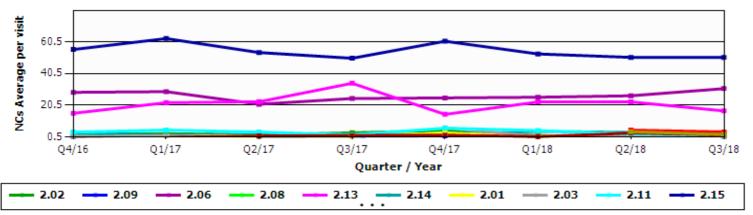
Category 2 NCs in Detail - 10

		Q3/16	Q4/16	Q1/17	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Total
2.14	Outstation clock outside agreed tolerance	0	11	7	10	6	10	23	21	20	0 108
2.14	Other non-compliance not covered		56	95	101	110		125	138	111	797
2.13	Miscellaneous		30	93	101	110	01	4	130	111	737
2.11	Settlement Metering Equipment not sealed		13	20	16	6	25	24	13	10	
2.11	Password functionality not included in		13	1	10	U	23	1	13	10	127
	Miscellaneous							1	1		2
2.08	Environmental conditions likely to cause		1					1	1		1
2.09	Main and check Meters not separately		1								1
2.09	Non-Settlement Meters not separately		1	2		า	1		1	1	11
	Miscellaneous		1		1	Z	1		1	4	11
					1			1		- 1	1
	No local isolation Insufficient discrimination between source				2	1	4	1		1	5
						1	4		2		3
2.01	Other Metering Equipment not separately		-	2	-		4	2		1	3
2.01	Measurement Transformer Ratios		1	2	1	1	4	2	/	6	
	Meter Register Multiplier				2			2	4	2	8
	Meter Id (serial number) - Main Meter			1	3	1	6		1	3	15
	Meter Id (serial number) - Check Meter					1					1
	Complex Site Supplementary Information						1				1
	Outstation serial number						1				1
	Measurement Quantity Id								1		1
	Aggregation Rules not provided								2		2
2.02	Channel configuration			_						3	3
2.02	Data Collector's Meter Technical Details do		1	1	2		4	2		2	12
	Meter Register Multiplier		4	/	5		4	2		2	24
	Miscellaneous		1								1
	Other non-Key fields (e.g. Measurement		4	3	1	10		4	1	10	
2.03	Meter Technical Details not provided –		2	5	1		26	5	3	5	47
	Miscellaneous			1							1
2.06	Possibility that overall accuracy of		104	122	90	78	95	144	153	199	
	Meter accuracy class incorrect			1							1
	Incorrect CoP applied			1	4	2	8	1	10	3	29
	Voltage selection relay not			1				1		1	3
	VT accuracy class incorrect						1				1
	CT accuracy class incorrect								1		1
2.10	Alarm not functioning			1	5	1		4	11	5	27
	Alarm not fitted where required					4	7		7	6	
Total		0	200	273	242	224	269	346	379	392	2325

Category 2 NCs - 11

Period: 30/09/2016 - 30/09/2018





Total Cat2 Non Compliances (exluding cat 2.07,2.16,2.17) per Quarter







Certificate & Record NCs in Detail - 12

		Q4/16	Q1/17	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Total
2.15	Commissioning records incomplete	25	34	45	35	36	34	68	49	326
	Commissioning records incorrect	5	6	12	7	8	3	11	8	60
	Commissioning records not provided	168	228	182	120	208	265	235	273	1679
	Miscellaneous	4	1						2	7
2.16	Measurement Transformer Certificates	3			2	6	3	3	3	20
	Measurement Transformer Certificates	161	178	118	145	159	214	239	270	1484
	Miscellaneous	2			3	4	3			12
2.17	Meter Certificates do not match site	7	5	10	3	5	7	3	4	44
	Meter Certificates not provided	137	147	102	69	171	178	140	188	1132
	Miscellaneous	2	2	2		2				8
Total		514	601	471	384	599	707	699	797	4772





Certificate & Record NCs - 13

Cat 2.07,2.15,2.16,2.17 Non-Compliances Averages per Quarter



Total Cat 2.07,2.15,2.16, 2.17 Non Compliances per Quarter



