

## TAMEG 36 – TRADING DISPUTES REPORT

### All Open Trading Disputes (as of 10 October 2018)

Dispute Reference	Dispute Type	Raising Party	Raised Date	Dispute Start Date	Dispute End Date	Details	Materiality
DA846	General	BSCCo	27/06/2017	13/10/2015	Ongoing	Faulty Meter	TBC - Awaiting Data
DA897	HH SVA	BSCCo	16/02/2018	16/06/2016	Ongoing	Unregistered Metering System	TBC - Awaiting Data
DA903	HH SVA	E.ON Energy	29/03/2018	22/12/2016	Ongoing	Aggregation Rule issue	TBC - Awaiting Data
DA918	HH SVA	BSCCo	31/07/2018	30/11/2016	ongoing	CT mismatch	TBC - Awaiting Data
DA920	HH SVA	EDF Energy	06/08/2018	01/02/2017	21/06/2017	Data estimation issue	TBC - Awaiting Data
DA922	NHH SVA	Dual Energy Direct Ltd	21/08/2018	08/04/2016	24/01/2018	Large EAC/AA	TBC - Awaiting Data
DA923	HH SVA	BSCCo	24/08/2018	24/12/2016	Ongoing	CT mismatch	TBC - Awaiting Data
DA924	HH SVA	British Gas	11/09/2018	29/09/2016	05/04/2017	Data estimation issue	TBC - Awaiting Data
DA925	NHH SVA	Green Star Energy	11/09/2018	20/06/2017	16/07/2017	Large EAC/AA	TBC - Awaiting Data
DA926	HH SVA	Orsted	18/09/2018	01/05/2015	27/07/2017	CT mismatch	TBC - Awaiting Data
DA927	HH SVA	Npower	20/09/2018	15/12/2016	04/08/2018	CT mismatch	TBC - Awaiting Data
DA928	General	BSCCo	24/09/2018	24/02/2017	23/04/2017	Faulty Meter	£0
DA929	NHH SVA	Fischer Energy	24/09/2018	16/05/2017	15/06/2017	Large EAC/AA	£4,372
DA931	General	BSCCo	04/10/2018	04/02/2017	Ongoing	Unregistered Metering System	TBC - Awaiting Data
DA932	DF error	ELEXON	05/10/2018	05/05/2016	19/05/2016	Unauthorised amendment at DF	TBC - Awaiting Data

## TAMEG 36 – TRADING DISPUTES REPORT

### Trading Disputes closed in the last Three Months

Dispute Reference	Dispute Type	Raising Party	Date Raised	Dispute Start Date	Dispute End Date	Details	Materiality
DA895	HH SVA	EDF Energy	02/02/2018	09/06/2016	30/10/2017	Other VT issue	£633,201
DA912	HH SVA	E.ON Energy	02/07/2018	21/11/2016	15/05/2017	No Settlement Error	£0
DA911	HH SVA	Haven Power Ltd	07/06/2018	01/04/2015	31/03/2018	Unregistered Metering System	£6,102
DA914	HH SVA	Total Gas & Power	13/07/2018	22/11/2016	27/11/2016	Data estimation issue	£5,043
DA898	HH SVA	SSE	16/02/2018	01/05/2013	Ongoing	Aggregation Rule issue	£158,955
DA910	DF error	BSCCo	30/05/2018	29/01/2016	29/01/2016	Data Aggregation issue	£3,472
DA896	HH SVA	Npower	05/02/2018	28/06/2016	18/09/2016	VT mismatch	£95,048
DA917	HH SVA	Smartest Energy	27/07/2018	28/12/2016	27/02/2017	Data estimation issue	£305
DA913	NHH SVA	Npower	06/07/2018	16/05/2017	25/05/2017	Data Aggregation issue	£21,725
DA919	HH SVA	Smartest Energy	02/08/2018	28/12/2016	27/02/2017	Data estimation issue	£5,604
DA904	NHH SVA	Total Gas & Power	09/04/2018	10/08/2016	11/11/2016	Large EAC/AA	£6,531
DA906	HH SVA	Neas Energy Ltd	18/04/2018	08/12/2016	08/01/2017	Faulty Meter	£20,523
DA909	General	UKPN	22/05/2018	01/12/2016	21/03/2017	Faulty Meter	£0
DA921	NHH SVA	Dual Energy Direct Ltd	21/08/2018	12/04/2007	12/04/2017	Large EAC/AA	£0
DA915	NHH SVA	Smartest Energy	17/07/2018	01/04/2017	10/02/2018	Large EAC/AA	£31,667
DA916	NHH SVA	BSCCo	20/07/2018	20/11/2016	31/03/2017	Large EAC/AA	£5,206
DA789	HH SVA	BSCCo	18/05/2016	09/11/2006	Ongoing	Unregistered Metering System	£0
DA811	General	BSCCo	03/11/2016	03/03/2015	Ongoing	Unregistered Metering System	£182,644
DA930	NHH SVA	Total Gas & Power	25/09/2018	30/03/2017	31/05/2017	Large EAC/AA	£2,159

## TAMEG 36 – TRADING DISPUTES REPORT

DA908	HH SVA	SSE	15/05/2018	01/12/2016	21/03/2017	Faulty Meter	£31,896
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### Root Cause Detail

Root Cause	Detail
Aggregation Rule issue	Aggregation rule not updated with the details of a new circuit.
CT mismatch	A mismatch between the CT Ratio and Meter programming.
Data Aggregation issue	Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error.
Data estimation issue	Incorrect data estimation method used.
Disconnection issue	Consumption being estimated for a disconnected supply.
Energisation status issue	Consumption being estimated for a de – energised supply.
Faulty Meter	Faulty Meter causing consumption to be recorded incorrectly.
Incorrect MTDs	Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded.
Large EAC/AA	Erroneously Large EAC/AA.
LLF issue	Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP).
National Grid data issue	Bid instructions were incorrectly processed by National Grid which prevented payments from being processed.
Other CT issue	Closed CT links.
Phase Failure	Phase failure due to a blown fuse.
Unauthorised amendment at DF	DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute.
Unregistered Metering System	Unregistered Metering System led to consumption not being recorded in Settlement.
VT mismatch	A mismatch between the VT Ratio and Meter programming.