

OUTSTANDING CATEGORY 1 NON-COMPLIANCES

MEETING NAME TAMEG 37

Date of meeting 3 April 2019

Paper number 37/04

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Purpose of paper For Information

Classification Public

Summary This paper provides a summary of outstanding Category 1 non-compliances

1. Background

1.1 This paper provides a view of Category 1 non-compliances that are currently outstanding.

2. Outstanding Supplier Volume Allocation (SVA) Category 1 non-compliance progress

2.1 Please see the below updates on the 15 outstanding SVA category 1 non-compliances. You can find the relevant non-compliance description in Appendix 1;

Visit Date	Visit Ref	Non-compliance category	Status	TAA Update	Age (WD)
23 November 2016	2016-1600	1.06	Rectified Pending Confirmation	<p>Backstory:</p> <ul style="list-style-type: none"> Meter fuses removed. <p>It is unclear as to who removed the fuses. The building has been subject to flooding which may have been the reason for the removal.</p> <p>The building is currently unoccupied, and the LDSO has not been able to gain access.</p> <p>Update:</p> <p>The Meter Operator Agent (MOA) advised that the site demolition has been delayed until September 2019.</p>	607 Days

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12 January 2017	2017-0158 2017-0159	1.02	Rectified Pending Confirmation	<p>Backstory:</p> <ul style="list-style-type: none"> Incorrectly registered as non-Complex when it should have been Complex. The LDSO advised supply is due to change from HV to Low Voltage (LV). <p>Update: The Trading Dispute has now been rectified.</p> <p>A complex mapping table has been produced and implemented by the Data Collector.</p> <p>ELEXON and the TAA are in discussions with the Meter Operator to get the information required to close the outstanding non-compliance as Settlement has already been corrected.</p>	571 Days
18 September 2017	2017-1145	1.06	Rectified Pending Confirmation	<p>The non-compliance was raised due to elevated voltages recorded by the TAA.</p> <p>The TAA is in contact with the MOA as Commissioning is required. There is currently insufficient load to allow the MOA to complete the Commissioning test.</p>	394 Days
18 December 2017	2017-1561	1.02	Rectified Pending Confirmation	<p>Faulty Meter, no display or communications.</p> <p>The site is under re-development. The TAA is in contact with the LDSO and Supplier to ascertain where the Meter is located and when Commissioning can be carried out.</p>	329 Days
13 February 2018	2018-0351	1.02	Rectified Pending Confirmation	<p>Low volts at meter terminals, 110v supply, L1 and L2 73.2v</p> <p>The Meter has been replaced. The TAA is awaiting the Commissioning record and paperwork from the MOA in order to close the non-compliance.</p>	288 Days
24 March 2018	2018-0886	1.02	Non-Compliance Outstanding	<p>Phase failure.</p> <p>The MOA has raised a query with the LDSO. The TAA is awaiting a response from the MOA.</p>	216 Days
07 June 2018	2018-	1.04	Non-Compliance	<p>Incorrect CT Ratio. No rectification plan yet</p>	206 Days

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	1007		Outstanding	submitted. The TAA is in contact with the MOA regarding the correction of the CT Ratio. The MOA has advised that the LDSO keys will not open the CT chamber. The MOA is in discussions with the LDSO with regards to gaining access to the CTs.	
09 August 2018	2018-1408	1.04	Non-Compliance Outstanding	Possible CT Ratio Mismatch. The TAA is in discussions with the MOA with regards to confirmation of the CT Ratio and Commissioning. The MOA has arranged to exchange the Meter.	161 Days
05 September 2018	2018-1680	1.04	Non-Compliance Outstanding	Onsite evidence, HV ammeter and Tx tails indicate connected CT ratio as 50/5, meter setup as 75/5 Site visit has been raised to obtain Commissioning Certificate.	142 Days
14 November 2018	2018-2221	1.02	Non-Compliance Outstanding	Meter faulty, no display. The TAA is in discussion with the MOA with regards to exchanging the Meter.	92 Days
15 November 2018	2018-2093	1.04	Non-Compliance Outstanding	Possible CT Ratio mismatch. The MOA is in discussion with the LDSO in terms of the CT Ratio.	91 Days
21 December 2018	2018-2238	1.02	Rectified Pending Confirmation	Possible CT error. Email received from the Supplier. The LDSO is currently trying to obtain an update on this non-compliance.	65 Days
17 January 2019	2019-0083	1.02	Non-Compliance Outstanding	Low volts on L1	46 Days
06 March 2019	2019-0208	1.02	Non-Compliance Outstanding	Metering Equipment Incorrect or Unsatisfactory	12

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3. Outstanding Central Volume Allocation (CVA) Category 1 Non-compliance Progress

3.1 There are no outstanding CVA Category 1 non-compliances.

4. Recommendations

4.1 We invite you to:

a) **NOTE** the update on outstanding category 1 non-compliances.

Appendices

Appendix 1 – Description of TAA category 1 non-compliances: currently affecting the quality of data for Settlement purposes

Appendix 2 – Category 1 non-compliance escalation process

For more information, please contact:

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Appendix 1 – Description of TAA category 1 non-compliances: currently affecting the quality of data for Settlement purposes

Non-compliance Category	Non-compliance Description
1.01	Inaccuracy of Standing Data (Key MTD fields) held by Data Collector <ul style="list-style-type: none">● Outstation serial number● Meter ID (serial number)● Outstation number of channels● Measurement Quantity ID● Pulse multiplier Channel configuration● Outstation multiplier/Outstation channel multiplier● Complex Site Supplementary Information Form (SVA only)
1.02	Metering Equipment Incorrect or Unsatisfactory <ul style="list-style-type: none">● Metering Equipment not functioning correctly

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	<ul style="list-style-type: none"> • Metering Equipment not programmed correctly • Overall accuracy of Metering System not maintained • Summation CTs used • Correct Energy Measurement Check (Primary/Secondary conductor prevailing load test) indicates an error in the metered v
1.03	Timing Error (Major) <ul style="list-style-type: none"> • Outstation clock outside agreed tolerance
1.04	Measurement Transformer Ratios Physically Incorrect <ul style="list-style-type: none"> • Measurement transformer ratios different from those set up in Meter (except for any difference being consistent with a measurement error compensation applied within the Metering Equipment)
1.05	Compensation Calculations Incorrect <ul style="list-style-type: none"> • Meter compensation for Measurement Transformers Incorrectly applied or not applied • Meter compensation for Power Transformers incorrectly applied or not applied
1.06	Miscellaneous <ul style="list-style-type: none"> • Other non-compliance not covered elsewhere

Appendix 2 - Category 1 non-compliance escalation process

If the Registrant (or an appointed agent) does not produce a rectification plan or query the Category 1 non-compliance within 20 Working Days of being notified it has been identified, the TAA will escalate the non-compliance to ELEXON.

ELEXON will contact Registrants within 5 Working Days of the TAA notification requesting that rectification plans are submitted.

In the event that the Registrant or an appointed agent fail to submit a rectification plan or query within 10 Working Days of the notification, ELEXON will escalate to the PAB at the next available meeting.

The PAB will then have the option to write to the affected parties requesting that they submit a rectification plan, or to initiate the Error Failure Resolution (EFR) technique.