



## **TAMEG Non-Compliance Statistics Report**

**March 2019**

**ELEXON**

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## Dashboard - 3

Period : 31/03/2018 - 31/03/2019

### No Access

- >> 13% of visits in the last 12 months resulted in no access.
- >> 7% of the no access figure is due to no-one being available to provide access because the premises are closed and unoccupied.

### Cat 1 Non-Compliance

- >> All outstanding NCs are being discussed with the relevant parties which has resulted in only 4 outstanding CAT 1s this quarter.
- >> The average age of the CAT 1 NCs is currently 40 days compared to 98 days last quarter.

### Key Cat 1 NCs Found in Q1 2019

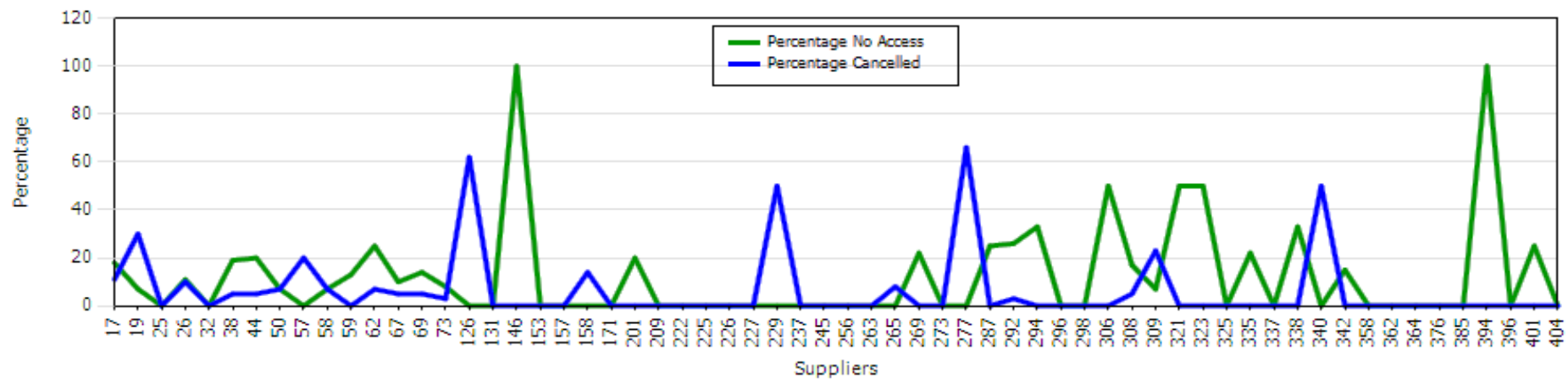
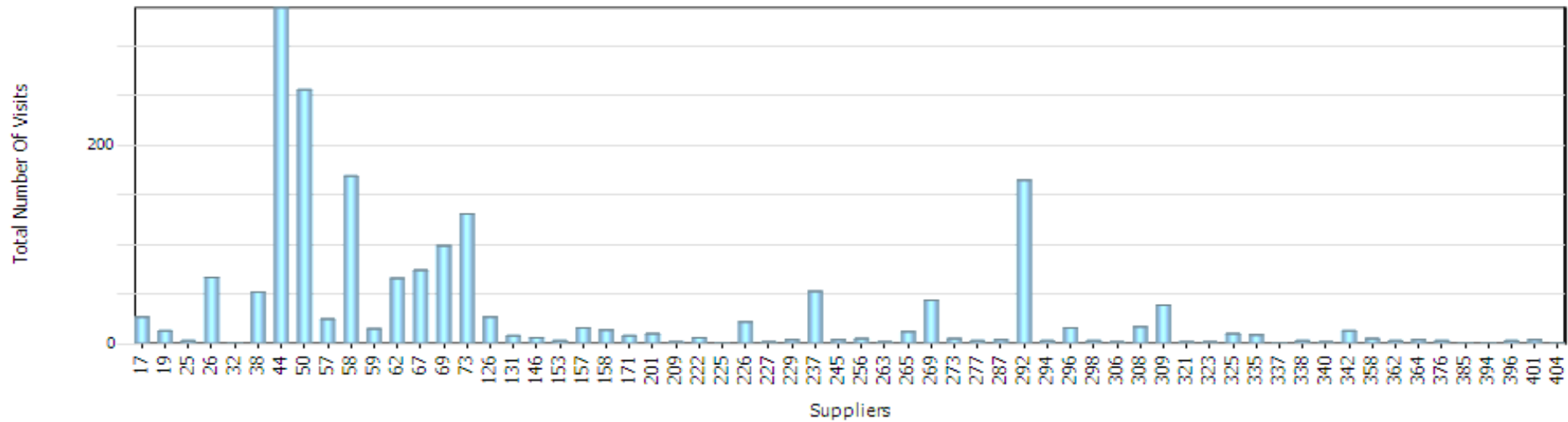
Cat	Description	Total
1.02	Metering Equipment not functioning correctly	3

### Key Cat 2 NCs Found in Q1 2019

Cat	Description	Total
2.15	Commissioning records not provided	68
2.15	Commissioning records incomplete	26
2.15	Commissioning records incorrect	1

## No Access Graph By Supplier - 4

Period : 31/03/2018 - 31/03/2019



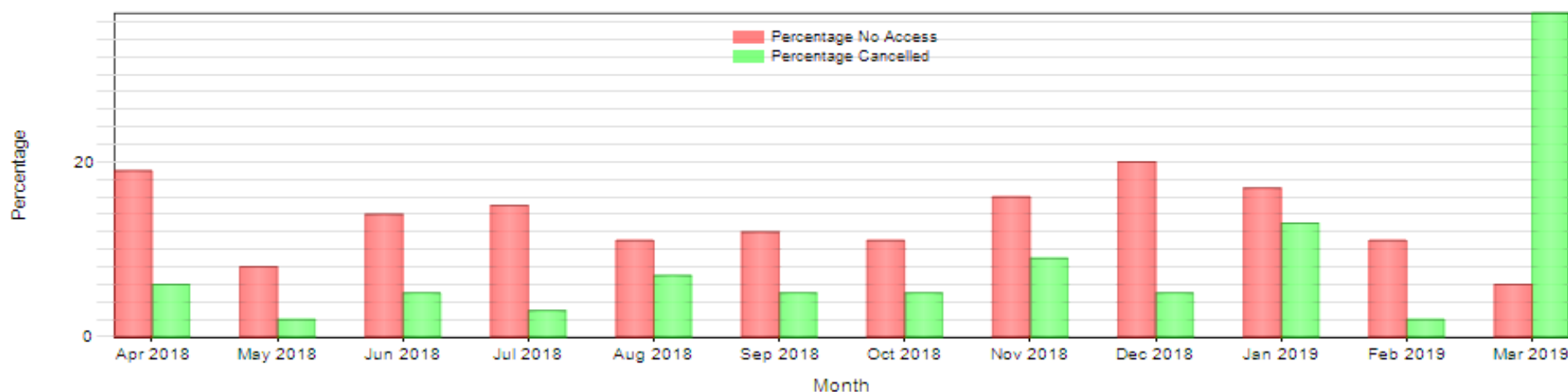
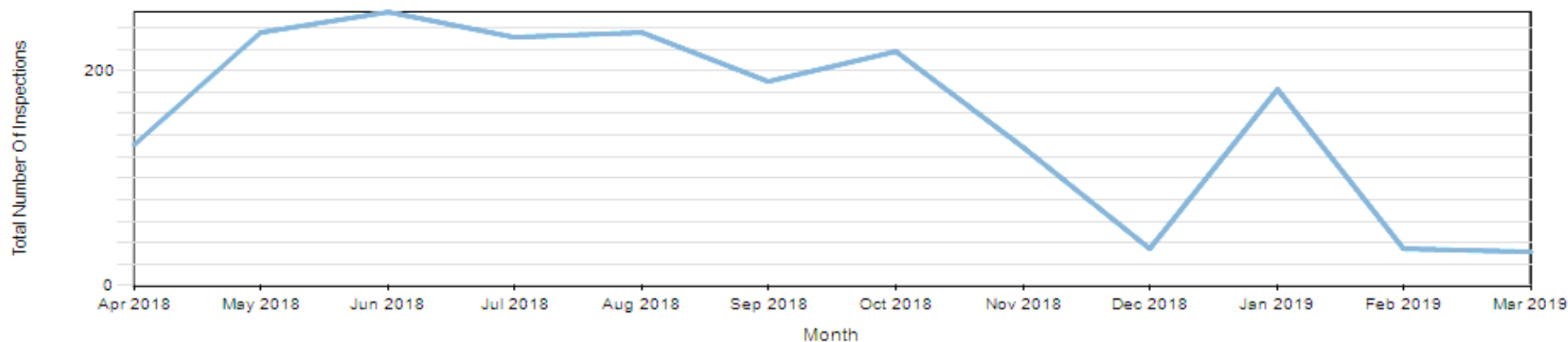
## No Access Table By Supplier - 5

Period : 31/03/2018 - 31/03/2019

Supplier Id	Total	% N/A	% CANC
69	99	14%	5%
401	4	25%	0%
201	10	20%	0%
158	14	0%	14%
338	3	33%	0%
146	6	100%	0%
335	9	22%	0%
229	4	0%	50%
126	27	0%	62%
26	67	11%	10%
321	2	50%	0%
292	165	26%	3%
67	74	10%	5%
58	169	7%	7%
38	52	19%	5%
44	339	20%	5%
342	13	15%	0%
50	256	7%	7%
287	4	25%	0%
19	13	7%	30%
265	12	0%	8%
73	131	8%	3%
62	66	25%	7%
308	17	17%	5%
59	15	13%	0%
294	3	33%	0%
394	1	100%	0%
309	39	7%	23%
17	27	18%	11%
269	44	22%	0%
340	2	0%	50%
306	2	50%	0%
277	3	0%	66%
323	2	50%	0%
57	25	0%	20%

## Total Visits Vs No Access and Cancelled Visits - 6

Period : 31/03/2018 - 31/03/2019





## Total Visits Vs No Access and Cancelled Visits - 6

Period : 31/03/2018 - 31/03/2019

Reason for Cancellation	No of Visits
Cancelled - Supplier unable to secure access	76
Cancelled - Pending Change of Participant	27
Cancelled - To be rescheduled	11
Cancelled - No longer a Measurement Class C Site	8
Cancelled - De-en and/or no meter	3
Cancelled - MOA does not have a contract with the customer	2
Cancelled - Supply Disconnected	2

Reason for No Access	No of Visits
No Access - Site visited customer unavailable to provide access	114
No Access - Site visited customer unable to provide access	31
No Access - Customer unable to find keys.	27
No Access - Premises closed/unoccupied and no-one available to provide access.	19
No Access - MOA unable to secure access / or locate meter	12
No Access - MOP Representative did not attend	12
No Access - Other Reason (onsite)	12
No Access - LSDO and/or SAP attendance required to access Metering Equipment.	9
No Access - Site visited customer unwilling to provide access	9
No Access - Unsafe access.	9
No Access - Supply Disconnected	2
No Access - Severe Weather Conditions	1





## Outstanding Category 1 NCs - 7

Period : 31/03/2018 - 31/03/2019

The PAB have asked ELEXON to work with Suppliers and MOAs in order to close outstanding Category 1 NCs using the EFR process if required.

All outstanding NCs are being discussed with the relevant parties and the status of these are reported to the PAB on a monthly basis.

Category	Category Description	Total
1.02	Correct Energy Measurement Check (Primary/Secondary conductor prevailing load test) indicates an error in the metered volume	1
1.02	Metering Equipment not functioning correctly	3
1.04	Measurement transformer ratios different from those set up in Meter (save for any difference being consistent with a measurement error compensation applied within the metering Equipment)	3
<b>Grand Total</b>		<b>7</b>



## Category 1 NCs in Detail - 8

Period : 31/03/2017 - 31/03/2019

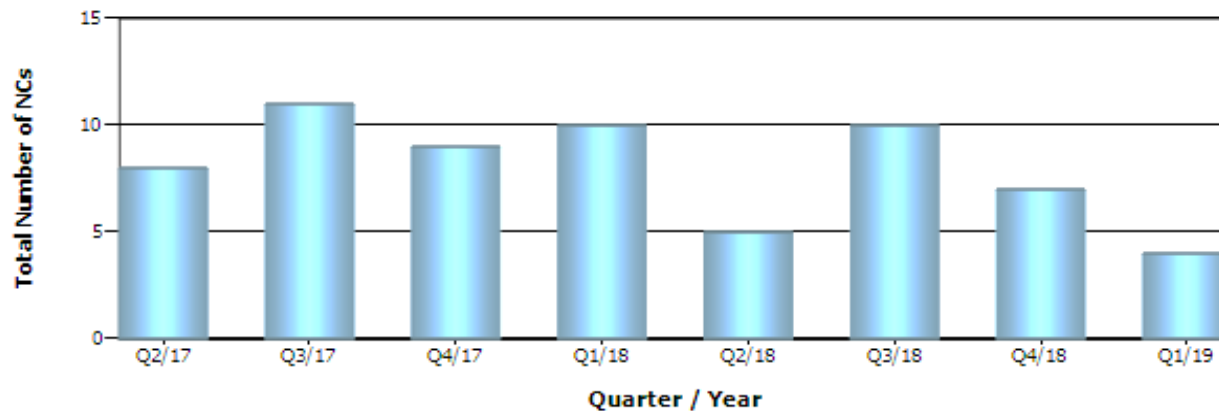
		Q1/17	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Total
		0									0
1.01	Meter Id (serial number) - Main Meter		2	1	1	1		1			6
	Incorrect Aggregation Rules			1	2						3
1.03	Outstation clock outside of agreed tolerance		4	4	2	5	1	3	2		21
1.04	Measurement transformer ratios different from those set up in		1		1	2	1	5	1		11
1.06	Other non-compliance not covered elsewhere		1	1	1				2		5
1.02	Correct Energy Measurement Check (Primary/Secondary			2	1					1	4
	Metering Equipment not functioning correctly			2	1	1	3	1	2	3	13
	Miscellaneous					1					1
<b>Total</b>		0	8	11	9	10	5	10	7	4	64



## Category 1 NCs - 9

Period : 31/03/2017 - 31/03/2019

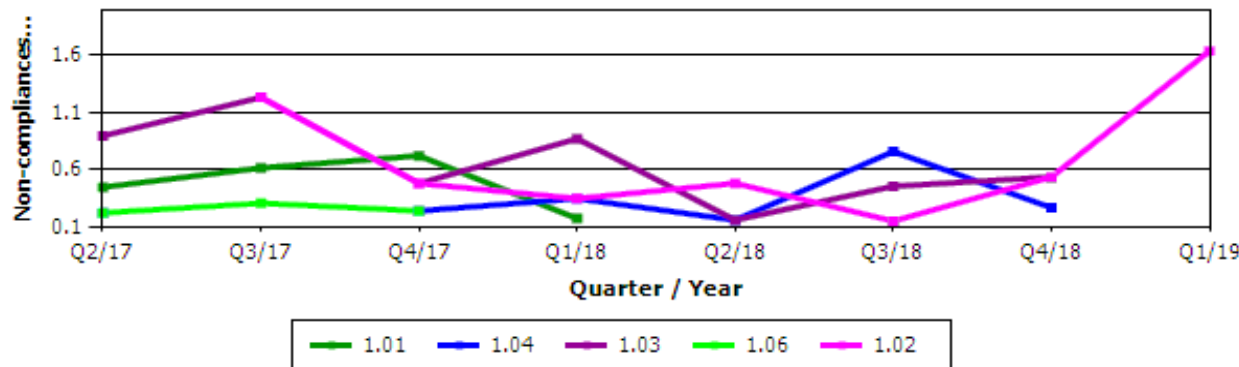
Total Cat1 Non Compliances raised per Quarter



### Total Cat 1 Non-compliances raised per Quarter

This graph shows the total number of non-compliances raised during each quarter.

Cat 1 Non Compliances Average Per Quarter



### Cat 1 Non Compliances average Per Quarter

This graph shows how many non-compliances have been raised on average per visit for each quarter.

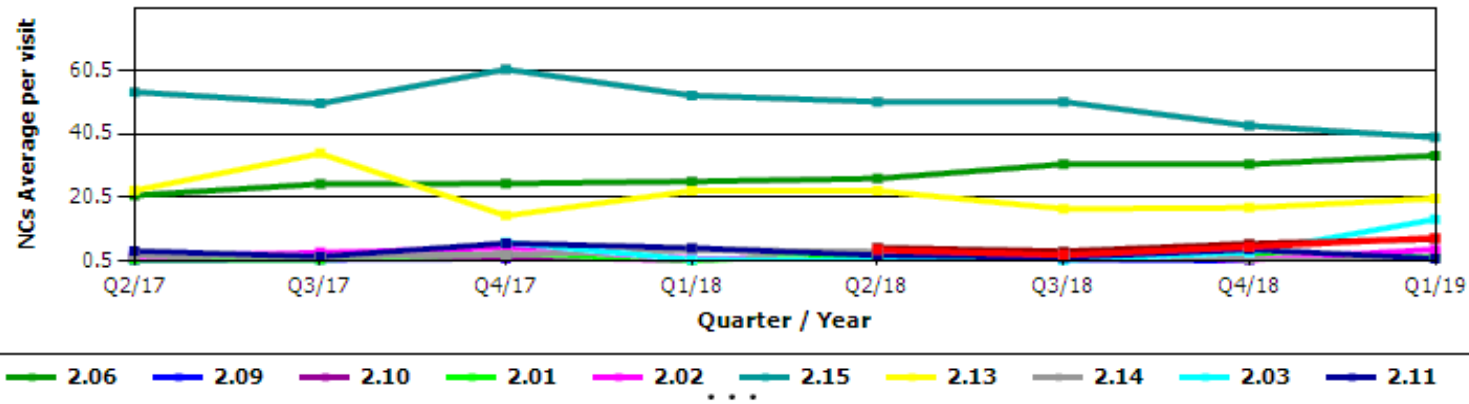
## Category 2 NCs in Detail - 10

		Q1/17	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Total
		0									0
2.14	Outstation clock outside agreed tolerance		10	6	10	23	21	21	3	1	95
2.13	Other non-compliance not covered		101	110	61	125	138	111	64	49	759
	Miscellaneous			1		4	2				7
2.09	Miscellaneous		1								1
	No local isolation		2			1		1	1		5
	Non-Settlement Meters not separately			2	1		1	4	1		9
	Insufficient discrimination between source			1	4						5
	Other Metering Equipment not separately						2	1			3
2.10	Alarm not functioning		5	1		4	11	5		1	27
	Alarm not fitted where required			4	7		7	6		7	31
2.11	Settlement Metering Equipment not sealed		16	6	25	24	13	10	15	3	112
	Miscellaneous					1	1				2
	Password functionality not included in					1					1
2.01	Measurement Transformer Ratios		1	1	4	2	7	7	1	3	26
	Meter Id (serial number) - Main Meter		3	1	6		1	3		1	15
	Meter Id (serial number) - Check Meter			1							1
	Complex Site Supplementary Information				1						1
	Outstation serial number				1						1
	Meter Register Multiplier					2	4		8		14
	Measurement Quantity Id						1				1
	Aggregation Rules not provided						2				2
	Channel configuration							1			1
2.02	Data Collector's Meter Technical Details do		2		4	1		2		3	12
	Meter Register Multiplier		5		4	2	1	2	2		16
	Other non-Key fields (e.g. Measurement		1	10	11	4	1	11	1	7	46
	Miscellaneous							2			2
2.03	Meter Technical Details not provided –		1		26	5	3	5	12	33	85
2.06	Incorrect CoP applied		4	2	8	1	10	3		9	37
	Possibility that overall accuracy of		90	78	94	144	153	199	108	66	932
	VT accuracy class incorrect				1						1
	Voltage selection relay not					1		1			2
	CT accuracy class incorrect						1				1
	Miscellaneous								7		7
	Unapproved data format and protocol in									1	1
	Meter accuracy class incorrect									6	6
<b>Total</b>		0	242	224	268	345	380	395	223	190	2267

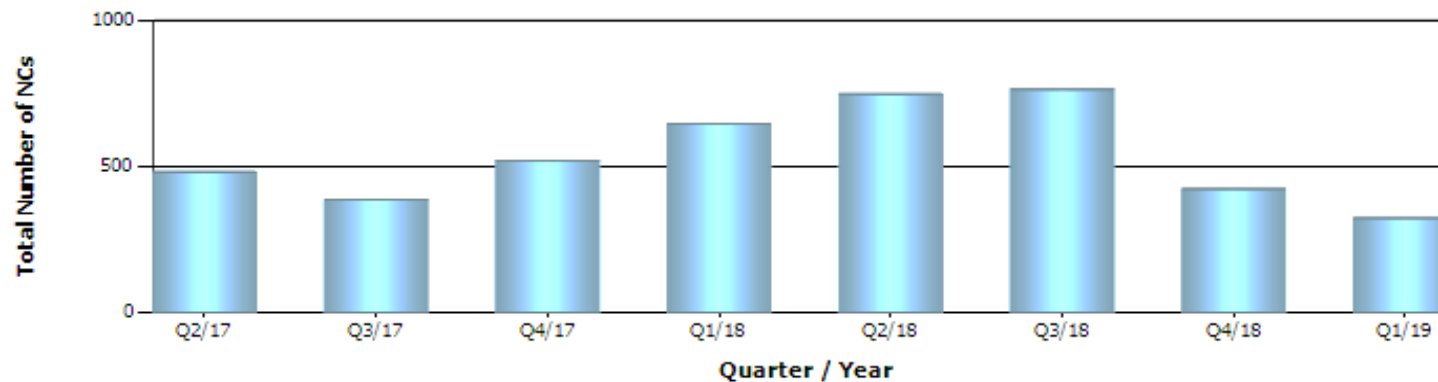
## Category 2 NCs - 11

Period : 31/03/2017 - 31/03/2019

Cat 2 Non-Compliances Average Per Quarter



Total Cat2 Non Compliances (exluding cat 2.07,2.16,2.17) per Quarter



## Certificate & Record NCs in Detail - 12

Period : 31/03/2017 - 31/03/2019

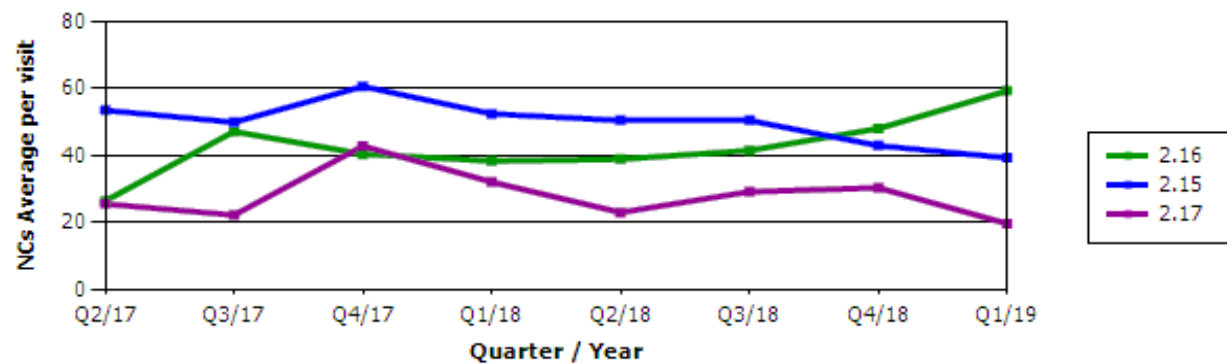
		Q2/17	Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Total
2.15	Commissioning records incomplete	45	35	36	34	68	49	31	26	324
	Commissioning records incorrect	12	7	8	3	11	8	10	1	60
	Commissioning records not provided	182	120	208	264	235	273	117	68	1467
	Miscellaneous						2	2	1	5
2.16	Measurement Transformer Certificates	118	148	159	214	239	270	177	144	1469
	Measurement Transformer Certificates		2	6	3	3	3	2	1	20
	Miscellaneous		3	3	3					9
2.17	Meter Certificates do not match site	10	3	5	6	3	4	2	1	34
	Meter Certificates not provided	102	69	171	178	140	188	111	47	1006
	Miscellaneous	2		2						4
<b>Total</b>		471	387	598	705	699	797	452	289	4398



## Certificate & Record NCs - 13

Period : 31/03/2017 - 31/03/2019

Cat 2.07,2.15,2.16,2.17 Non-Compliances Averages per Quarter



Total Cat 2.07,2.15,2.16, 2.17 Non Compliances per Quarter

