

September 2019



Contents - 2

>>	Dashboard - preview of performance	3
>>	No Access by Supplier - graph	4
>>	No Access by Supplier - table	5
>>	No Access & Cancelled visit detail	6
>>	Outstanding Category 1 non-compliances	7
>>	Category 1 & CDCC non-compliances in detail	8
>>	Category 2 non-compliances in detail	10
>>	Certificate & record non-compliances in detail	12





Dashboard - 3

Period: 30/09/2018 - 30/09/2019

No Access

- >> 12% of visits in the last 12 months resulted in no access.
- >> 6% of the no access figure is due to no-one being available to provide access because the premises are closed and unoccupied.

Cat 1 Non-Compliance

- All outstanding NCs are being discussed with the relevant parties which has resulted in only 10 outstanding CAT 1s
- >> The average age of the CAT 1 NCs is currently 37 days compared to 89 days last quarter.

Key Cat 1 NCs Found in Q3 2019

Cat	Description	Total
1.03	Outstation clock outside of agreed tolerance	6

Key Cat 2 NCs Found in Q3 2019

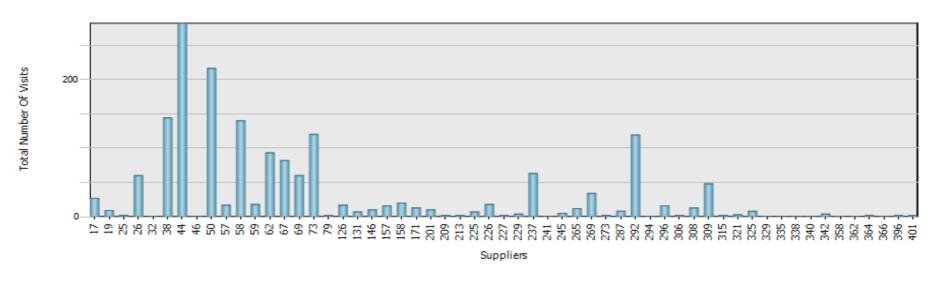
Cat	Description	Total
2.15	Commissioning records not provided	189
2.15	Commissioning records incomplete	101
2.15	Commissioning records incorrect	8

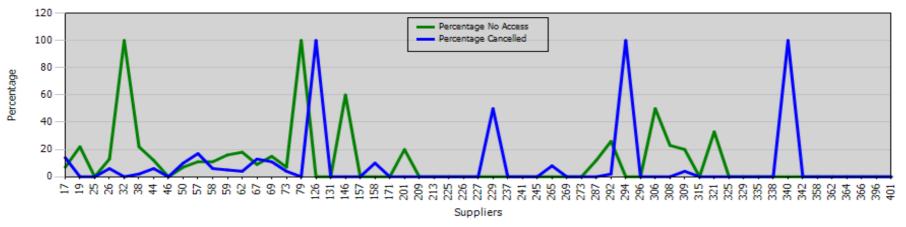




No Access Graph By Supplier - 4

Period: 30/09/2018 - 30/09/2019







No Access Table By Supplier - 5

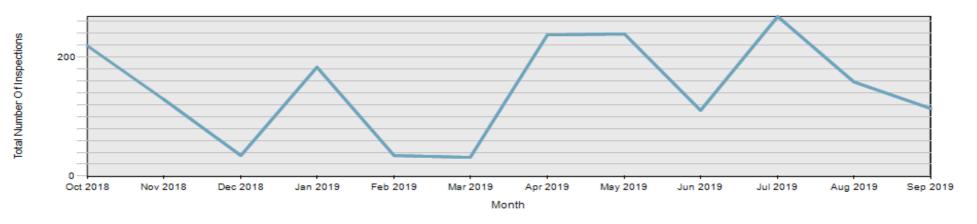
Period: 30/09/2018 - 30/09/2019

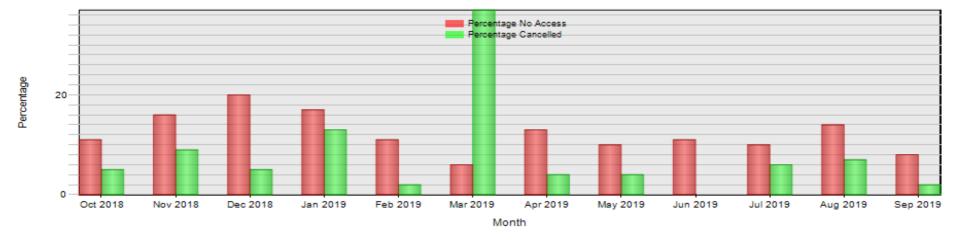
Supplier Id	Total		% N/A	% CANC
	69	60	15%	11%
	201	10	20%	0%
	158	20	0%	10%
	146	10	60%	0%
	229	4	0%	
	32	1	100%	0%
	126	17	0%	
	26	60	13%	
	321	3	33%	0%
	292	119	26%	
	67	82	9%	
	58	140	11%	
	38	144	22%	
	44	282	12%	
	50	216	7%	
	287	8		
	79	2	100%	
	19	9	22%	
	265	12		
	73	120	7%	
	62	93	18%	
	308	13	23%	
	59	18	16%	5%
	294	1	0%	100%
	309	48	20%	4%
	17	27	7%	
	340	1	0%	100%
	306	2	50%	
	57	17	11%	17%



Total Visits Vs No Access and Cancelled Visits - 6

Period: 30/09/2018 - 30/09/2019









Total Visits Vs No Access and Cancelled Visits - 6

Period: 30/09/2018 - 30/09/2019

Reason for Cancellation	No of Visits
Cancelled - Supplier unable to secure access	66
Cancelled - Pending Change of Participant	31
Cancelled - To be rescheduled	11
Cancelled - TAA Unable to Attend	4
Cancelled - No longer a Measurement Class C Site	4
Cancelled - MOA does not have a contract with the customer	2
Cancelled - De-en and/or no meter	1

Reason for No Access	No of Visits
No Access - Site visited customer unavailable to provide access	106
No Access - Site visited customer unable to provide access	26
No Access - Customer unable to find keys.	22
No Access - Premises closed/unoccupied and no-one available to provide access.	15
No Access - Other Reason (onsite)	13
No Access - LSDO and/or SAP attendance required to access Metering Equipment.	10
No Access - MOA unable to secure access / or locate meter	9
No Access - Site visited customer unwilling to provide access	7
No Access - Unsafe access.	4
No Access - MOP Representative did not attend	4
No Access - Supply Disconnected	2
No Access - Severe Weather Conditions	1





Outstanding Category 1 NCs - 7

Period: 30/09/2018 - 30/09/2019

The PAB have asked ELEXON to work with Suppliers and MOAs in order to close outstanding Category 1 NCs using the EFR process if required.

All outstanding NCs are being discussed with the relevant parties and the status of these are reported to the PAB on a monthly basis.

Category	Category Description	Total
1.01	Miscellaneous	1
1.02	Correct Energy Measurement Check (Primary/Secondary conductor prevailing load test) indicates an error in the metered volume	3
1.02	Metering Equipment not functioning correctly	5
1.03	Outstation clock outside of agreed tolerance	3
1.04	Measurement transformer ratios different from those set up in Meter (save for any difference being consistent with a measurement error compensation applied within the metering Equipment)	4
1.06	Other non-compliance not covered elsewhere	5
Grand Total		21





Category 1 NCs in Detail - 8

Period: 30/09/2017 - 30/09/2019

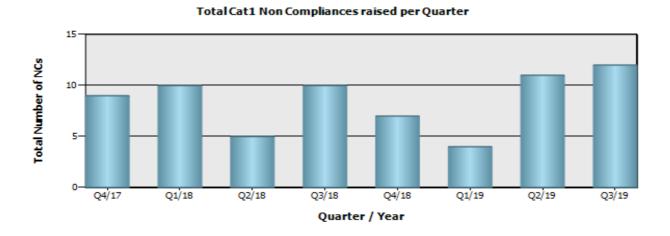
		Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Q2/19	Q3/19	Total
		0									0
1.04	Measurement transformer ratios different from those set up in		1	2	1	5	1			3	13
1.06	Other non-compliance not covered elsewhere		1				2		5		8
1.02	Metering Equipment not functioning correctly		1	1	3	1	2	3	4	2	17
	Correct Energy Measurement Check (Primary/Secondary		1					1	2		4
	Miscellaneous			1							1
1.03	Outstation clock outside of agreed tolerance		2	5	1	3	2			5	18
1.01	Incorrect Aggregation Rules		2								2
	Meter Id (serial number) - Main Meter		1	1		1					3
	Miscellaneous									1	1
Total		0	9	10	5	10	7	4	11	11	67





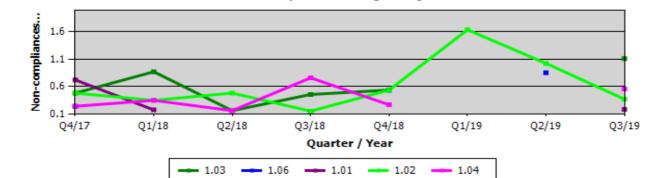
Category 1 NCs - 9

Period: 30/09/2017 - 30/09/2019



Total Cat 1 Non-compliances raised per Quarter

This graph shows the total number of non-compliances raised during each quarter.

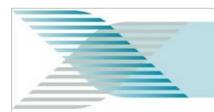


Cat 1 Non Compliances Average Per Quarter

Cat 1 Non Compliances average Per Quarter

This graph shows how many non-compliances have been raised on average per visit for each quarter.





Category 2 NCs in Detail - 10

Period: 30/09/2017 - 30/09/2019

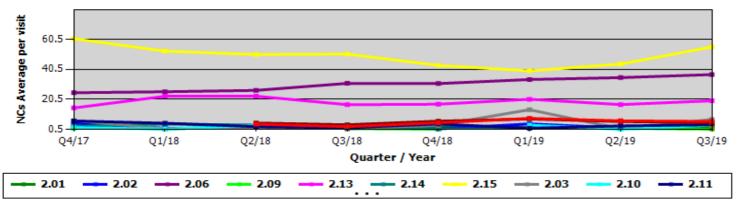
		Q3/17	Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Q2/19	Q3/19	Tota
		0									C
2.14	Outstation clock outside agreed tolerance		10	23	21	21	3	1	10	17	106
2.01	Complex Site Supplementary Information		1								1
	Measurement Transformer Ratios		4	2	7	7	1	3	1	4	29
	Meter Id (serial number) - Main Meter		6		1	3		1	4	2	17
	Outstation serial number		1								1
	Meter Register Multiplier			2	4		8		2	3	19
	Measurement Quantity Id				1						1
	Aggregation Rules not provided				2						2
	Channel configuration					1			2		3
	Meter Id (serial number) - Check Meter								1	1	2
2.02	Data Collector's Meter Technical Details do		4	1		2		3	2	3	15
	Meter Register Multiplier		4	2	1	2	2		2	3	16
	Other non-Key fields (e.g. Measurement		11	4	1	11	1	7	4	14	53
	Miscellaneous					2					2
2.03	Meter Technical Details not provided –		26	5	3	5	12	33	5	38	127
2.06	Incorrect CoP applied		8	1	10	3		9	11	13	55
	VT accuracy class incorrect		1							2	3
	Possibility that overall accuracy of		94	144	153	199	108	66	193	178	1135
	Voltage selection relay not			1		1				1	3
	CT accuracy class incorrect				1	1				2	4
	Miscellaneous						7				7
	Unapproved data format and protocol in							1			1
	Meter accuracy class incorrect							6		3	9
2.09	Insufficient discrimination between source		4								4
	Non-Settlement Meters not separately		1		1	4	1		4	1	12
	No local isolation			1		1	1		1	1	5
	Other Metering Equipment not separately				2	1			2	1	6
2.10	Alarm not fitted where required		7		7	6		7	1	2	30
	Alarm not functioning			4	11	5		1	2	16	39
2.11	Settlement Metering Equipment not sealed		25	24	13	10	15	3	16	19	125
	Miscellaneous			1	1						2
	Password functionality not included in			1							1
2.13	Other non-compliance not covered		61	125	138	111	64	49	98	105	751
	Miscellaneous			4	2			1	1		8
Total		0	268	345	380	396	223	191	362	429	2594



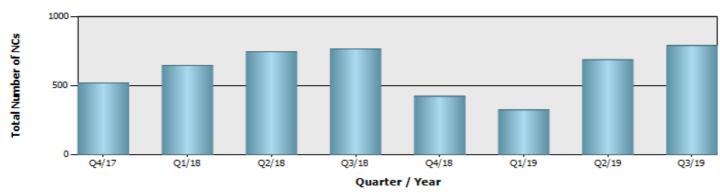


Period: 30/09/2017 - 30/09/2019





Total Cat2 Non Compliances (exluding cat 2.07,2.16,2.17) per Quarter







Certificate & Record NCs in Detail - 12

Period: 30/09/2017 - 30/09/2019

		Q4/17	Q1/18	Q2/18	Q3/18	Q4/18	Q1/19	Q2/19	Q3/19	Total
2.15	Commissioning records incomplete	36	34	68	49	31	26	81	100	425
	Commissioning records incorrect	8	3	11	8	10	1	8	8	57
	Commissioning records not provided	208	264	233	273	117	68	164	188	1515
	Miscellaneous				2	2	1	4	2	11
2.16	Measurement Transformer Certificates	6	3	3	3	2	1	5	3	26
	Measurement Transformer Certificates	159	214	239	270	177	144	281	355	1839
	Miscellaneous	3	3							6
2.17	Meter Certificates do not match site	5	6	5	4	2	1	10	2	35
	Meter Certificates not provided	171	178	140	188	111	47	141	185	1161
	Miscellaneous	2						1	2	5
Total		598	705	699	797	452	289	695	845	5080

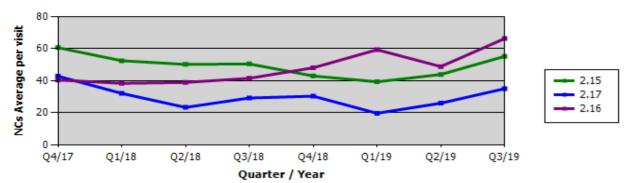




Certificate & Record NCs - 13

Period: 30/09/2017 - 30/09/2019





Total Cat 2.07,2.15,2.16, 2.17 Non Compliances per Quarter



