

All Open Trading Disputes (as of 8 October 2019)

Please note the Trading Disputes listed in the table below are still under investigation and details on root causes and materiality are not available at this stage.

| Dispute Reference | Dispute Type | Raising Party | Raised Date | Dispute Start Date | Dispute End Date |
|-------------------|--------------|--|-------------|--------------------|------------------|
| DA958 | HH SVA | SPOWER02 / SP Energy Management Ltd | 17/01/2019 | 14/03/2012 | Ongoing |
| DA970 | HH SVA | TFEGP / Total Gas & Power Ltd | 21/02/2019 | 01/10/2017 | Ongoing |
| DA976 | HH SVA | KENSINGT / Kensington Power Limited | 15/03/2019 | 25/01/2017 | 07/12/2018 |
| DA996 | HH SVA | LONDELEC / EDF Energy PLC | 11/06/2019 | 10/10/2017 | 02/05/2019 |
| DA997 | HH SVA | TFEGP / Total Gas & Power Ltd | 19/06/2019 | 18/10/2017 | 26/04/2018 |
| DA998 | HH SVA | NPOWER01 / Npower Limited | 03/07/2019 | 22/03/2018 | 31/07/2019 |
| DA1004 | HH SVA | FSE0001 / F & S Energy Ltd | 12/07/2019 | 01/04/2018 | 30/04/2018 |
| DA1005 | HH SVA | LONDELEC / EDF Energy PLC | 15/07/2019 | 13/06/2016 | Ongoing |
| DA1006 | HH SVA | LONDELEC / EDF Energy PLC | 17/07/2019 | 25/06/2018 | 24/12/2018 |
| DA1007 | NHH SVA | DUALENER / Dual Energy Direct Limited | 02/08/2019 | 01/12/2017 | 18/01/2018 |
| DA1008 | HH SVA | PGENERGY / E.ON Energy Solutions Limited | 06/08/2019 | 15/01/2018 | 13/03/2019 |
| DA1009 | HH SVA | MAGNETIC / Orsted Power Sales (UK) Ltd | 07/08/2019 | Unknown | Unknown |
| DA1010 | DF error | BSCCo / ELEXON | 16/08/2019 | 22/12/2016 | Ongoing |
| DA1011 | HH SVA | NPOWER01 / Npower Limited | 20/08/2019 | 04/08/2008 | 05/08/2019 |
| DA1012 | HH SVA | ENECOUK / Eneco Energy Trade | 21/08/2019 | 22/12/2017 | 04/04/2018 |
| DA1013 | HH SVA | DUALENER / Dual Energy Direct Limited | 22/08/2019 | 27/10/2017 | 17/01/2018 |
| DA1014 | HH SVA | PGENERGY / E.ON Energy Solutions Limited | 23/08/2019 | 03/01/2017 | 05/07/2018 |
| DA1015 | NHH SVA | PION1015 / Igloo Energy Supply Limited | 10/09/2019 | 02/03/2018 | 02/04/2018 |
| DA1017 | HH SVA | TFEGP / Total Gas & Power Ltd | 12/09/2019 | 25/04/2018 | 26/06/2019 |
| DA1018 | HH SVA | TFEGP / Total Gas & Power Ltd | 06/09/2019 | Unknown | Unknown |
| DA1019 | NHH SVA | BREEZE / Breeze Energy Supply Ltd | 13/09/2019 | 16/01/2019 | Ongoing |

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|--------|---------|--|------------|------------|------------|
| DA1020 | NHH SVA | BREEZE / Breeze Energy Supply Ltd | 13/09/2019 | 16/01/2019 | Ongoing |
| DA1021 | NHH SVA | PGENERGY / E.ON Energy Solutions Limited | 17/09/2019 | 23/07/2018 | 26/07/2018 |
| DA1022 | HH SVA | PGENERGY / E.ON Energy Solutions Limited | 17/09/2019 | 07/04/2017 | 09/11/2018 |
| DA1023 | HH SVA | LONDELEC / EDF Energy PLC | 23/09/2019 | 07/04/2017 | 09/11/2018 |
| DA1024 | HH SVA | LONDELEC / EDF Energy PLC | 23/09/2019 | 07/04/2017 | 09/11/2018 |
| DA1025 | HH SVA | MARBLE / Marble Power Limited | 23/09/2019 | 01/08/2019 | 05/09/2019 |
| DA1026 | HH SVA | SSE / SSE Energy Supply Limited | 27/09/2019 | 07/03/2017 | 10/07/2018 |
| DA1027 | HH SVA | RWETDL / ENGIE Power Limited | 30/09/2019 | 20/04/2018 | 25/09/2019 |
| DA1028 | General | BSCCo / ELEXON | 03/10/2019 | 03/02/2018 | Ongoing |
| DA1029 | General | SE / SE Power Distribution plc | 03/10/2019 | 23/09/2019 | 03/10/2019 |

Trading Disputes closed in the last Three Months

| Dispute Reference | Dispute Type | Raising Party | Raised Date | Dispute Start Date | Dispute End Date | Details | Materiality |
|-------------------|--------------|--|-------------|--------------------|------------------|------------------------------|-------------|
| DA846 | General | BSCCo / ELEXON | 27/06/2017 | 27/10/2015 | 13/03/2019 | Faulty Meter | £4,824,527 |
| DA897 | HH SVA | BSCCo / ELEXON | 16/02/2018 | 01/12/2016 | 31/07/2018 | Unregistered Metering System | £94,974.00 |
| DA932 | DF error | BSCCo / ELEXON | 05/10/2018 | 05/05/2016 | 19/05/2016 | Unauthorised amendment at DF | £8,182 |
| DA972 | HH SVA | HAVEN / Haven Power Ltd | 05/03/2019 | 05/07/2017 | 12/02/2018 | CT mismatch | £48,123 |
| DA982 | HH SVA | LONDELEC / EDF Energy PLC | 01/04/2019 | N/A | N/A | Faulty Meter | £0 |
| DA983 | HH SVA | TFEGP / Total Gas & Power Ltd | 03/04/2019 | N/A | N/A | Faulty Meter | £0 |
| DA985 | HH SVA | TFEGP / Total Gas & Power Ltd | 17/04/2019 | N/A | N/A | Other CT issue | £0 |
| DA992 | NHH SVA | TORNADO / Pozitive Energy Limited | 01/05/2019 | 30/10/2017 | 01/05/2018 | Large EAC/AA | £19,305 |
| DA994 | DF error | BSCCo / ELEXON | 16/05/2019 | 31/12/2016 | 10/01/2017 | Unauthorised amendment at DF | £220,868.94 |
| DA995 | General | BSCCo / ELEXON | 16/05/2019 | 25/01/2019 | 22/05/2019 | Other VT issue | £0 |
| DA999 | NHH SVA | NPOWER01 / Npower Limited | 03/07/2019 | N/A | N/A | Large EAC/AA | £0 |
| DA1000 | NHH SVA | NPOWER01 / Npower Limited | 03/07/2019 | N/A | N/A | Large EAC/AA | £0 |
| DA1001 | NHH SVA | NPOWER01 / Npower Limited | 03/07/2019 | N/A | N/A | Large EAC/AA | £0 |
| DA1002 | NHH SVA | NPOWER01 / Npower Limited | 03/07/2019 | N/A | N/A | Large EAC/AA | £0 |
| DA1003 | NHH SVA | NPOWER01 / Npower Limited | 03/07/2019 | N/A | N/A | Large EAC/AA | £0 |
| DA1016 | NHH SVA | GAZPROM / GAZPROM MARKETING & TRADING LD | 10/09/2019 | N/A | N/A | Large EAC/AA | £0 |

Root Cause Detail

| Root Cause | Detail |
|------------------------------|---|
| Aggregation Rule issue | Aggregation rule not updated with the details of a new circuit. |
| CT mismatch | A mismatch between the CT Ratio and Meter programming. |
| Data Aggregation issue | Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error. |
| Data estimation issue | Incorrect data estimation method used. |
| Disconnection issue | Consumption being estimated for a disconnected supply. |
| Energisation status issue | Consumption being estimated for a de – energised supply. |
| Faulty Meter | Faulty Meter causing consumption to be recorded incorrectly. |
| Incorrect MTDs | Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded. |
| Large EAC/AA | Erroneously Large EAC/AA. |
| LLF issue | Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP). |
| National Grid data issue | Bid instructions were incorrectly processed by National Grid which prevented payments from being processed. |
| Other CT issue | Closed CT links. |
| Phase Failure | Phase failure due to a blown fuse. |
| Unauthorised amendment at DF | DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute. |
| Unregistered Metering System | Unregistered Metering System led to consumption not being recorded in Settlement. |
| VT mismatch | A mismatch between the VT Ratio and Meter programming. |