

TRADING DISPUTES REPORT

MEETING NAME Technical Assurance of Metering Expert Group

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Purpose of paper For Information

Classification Public

Summary This report provides a summary of Trading Disputes that are currently open and Trading Disputes that have been closed in the last three months.

1. Open Trading Disputes

1.1 The below table contains the details of all Trading Disputes that are currently open (as of 16 December 2019).

1.2 Please note the Trading Disputes listed in the table below are still under investigation and details on root causes and materiality are not available at this stage.

Dispute Reference	Dispute Type	Root cause	Date Raised	Error Start Date	Error End Date
DA958	HH SVA	Phase failure	17/01/2019	14/03/2012	17/10/2019
DA976	HH SVA	Other CT issue	15/03/2019	25/01/2017	07/12/2018
DA996	HH SVA	Unregistered Metering System	11/06/2019	10/10/2017	02/05/2019
DA1005	HH SVA	Other CT issue	15/07/2019	13/06/2016	15/09/2019
DA1009	HH SVA	Other CT issue	07/08/2019		
DA1010	DF error	Aggregation Rule issue	16/08/2019	22/12/2016	
DA1015	NHH SVA	Large EAC/AA	10/09/2019	02/03/2018	02/04/2018
DA1017	HH SVA	CT mismatch	12/09/2019	25/04/2018	26/06/2019
DA1018	HH SVA	CT mismatch	06/09/2019	18/07/2003	25/04/2018
DA1021	NHH SVA	Data Aggregation issue	17/09/2019	23/07/2018	26/07/2018
DA1024	HH SVA	CT mismatch	23/09/2019	07/04/2017	09/11/2018
DA1026	HH SVA	CT mismatch	27/09/2019	07/03/2017	10/07/2018
DA1027	HH SVA	Data estimation issue	30/09/2019	20/04/2018	25/09/2019
DA1029	General	National Grid data issue	03/10/2019	23/09/2019	08/10/2019

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DA1030	HH SVA	Other CT issue	15/10/2019		24/10/2019
DA1032	HH SVA	CT mismatch	30/10/2019	16/02/2016	23/10/2019
DA1034	NHH SVA	Data estimation issue	18/11/2019	04/07/2018	
DA1035	HH SVA	CT mismatch	22/11/2019	05/11/2011	20/09/2018
DA1036	HH SVA	Incorrect MTDs	03/12/2019		
DA1037	HH SVA		10/12/2019	12/11/2017	17/01/2018
DA1038	HH SVA	Faulty Meter	13/12/2019	29/03/2017	17/10/2018
DA1039	NHH SVA	Data estimation issue	13/12/2019	01/06/2018	

2. Closed Trading Disputes

2.1 The below table contains the details of all Trading Disputes that have been closed between 01 September 2019 and 16 December 2019.

Dispute Reference	Dispute Type	Root cause	Date Raised	Error Start Date	Error End Date	Materiality
DA972	HH SVA	CT mismatch	05/03/2019	01/10/2016	25/03/2019	£48,123
DA932	DF error	Unauthorised amendment at DF	05/10/2018	05/05/2016	19/05/2016	£8,182
DA983	HH SVA	Faulty Meter	03/04/2019	15/02/2018	15/04/2018	£0
DA994	DF error	Unauthorised amendment at DF	16/05/2019	31/12/2016	10/01/2017	£220,868
DA982	HH SVA	Faulty Meter	01/04/2019	24/12/2017	27/08/2019	£0
DA1016	NHH SVA	Large EAC/AA	10/09/2019	01/11/2013	09/05/2017	£0
DA970	HH SVA	CT mismatch	21/02/2019	01/10/2017		£0
DA997	HH SVA	Energisation status issue	19/06/2019	18/10/2017	26/04/2018	£0
DA1019	NHH SVA	Energisation status issue	13/09/2019	16/01/2019		£0

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DA1020	NHH SVA	Energisation status issue	13/09/2019	16/01/2019		£0
DA1012	HH SVA	Energisation status issue	21/08/2019	22/12/2017	04/04/2018	£0
DA998	HH SVA	CT mismatch	03/07/2019	22/03/2018	31/07/2019	£112,836
DA1004	HH SVA	Large EAC/AA	12/07/2019	01/04/2018	30/04/2018	£11,432
DA1011	HH SVA	VT mismatch	20/08/2019	04/08/2008	05/08/2019	£3,152
DA1007	NHH SVA	Large EAC/AA	02/08/2019	01/12/2017	18/01/2018	£0
DA1025	HH SVA	Data Aggregation issue	23/09/2019	01/08/2019	05/09/2019	£0
DA1022	HH SVA	Data estimation issue	17/09/2019	07/04/2017	09/11/2018	£0
DA1014	HH SVA	Faulty Meter	23/08/2019	03/01/2017	05/07/2018	£0
DA1008	HH SVA	Other CT issue	06/08/2019	15/01/2018	13/03/2019	£18,156
DA1031	HH SVA	CT mismatch	24/10/2019	24/08/2015	31/08/2018	£11,024
DA1028	General	Incorrect MTDs	03/10/2019			£0
DA1023	NHH SVA	CT mismatch	23/09/2019	06/12/2018	11/07/2019	£0
DA1013	HH SVA	Faulty Meter	22/08/2019	27/10/2017	17/01/2018	£0
DA1033	HH SVA	Other CT issue	30/10/2019	01/11/2017	31/08/2019	£0

3. Recommendations

3.1 We invite you to:

- a) **NOTE** the Trading Disputes Report for January 2020

Appendices

Appendix 1 – Root Cause Detail

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Root Cause	Detail
Aggregation Rule issue	Aggregation rule not updated with the details of a new circuit.
CT mismatch	A mismatch between the CT Ratio and Meter programming.
Data Aggregation issue	Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error.
Data estimation issue	Incorrect data estimation method used.
Disconnection issue	Consumption being estimated for a disconnected supply.
Energisation status issue	Consumption being estimated for a de – energised supply.
Faulty Meter	Faulty Meter causing consumption to be recorded incorrectly.
Incorrect MTDs	Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded.
Large EAC/AA	Erroneously Large EAC/AA.
LLF issue	Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP).
National Grid data issue	Bid instructions were incorrectly processed by National Grid which prevented payments from being processed.
Other CT issue	Closed CT links.
Phase Failure	Phase failure due to a blown fuse.
Unauthorised amendment at DF	DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute.
Unregistered Metering System	Unregistered Metering System led to consumption not being recorded in Settlement.
VT mismatch	A mismatch between the VT Ratio and Meter programming.

For more information, please contact:

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