

Trading Disputes Report

Technical Assurance of Metering Expert Group (TAMEG)

Date of meeting **20 April 2022**

Paper number **49/02**

Owner/author **Mica Thomas**

Purpose of paper **Information**

Classification **Public**

Document version **V1.0**

Summary **This report provides a summary of Trading Disputes that are currently open and Trading Disputes that have been closed in the last three months.**

1. Open Trading Disputes

1.1 The below table contains the details of all Trading Disputes open as of 11 April 2022.

1.2 Please note the Trading Disputes listed in the table below are still under investigation and the root cause and materiality details are not always available at this stage.

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date
DA1068	HH SVA	Faulty Meter	08/04/2020		
DA1070	HH SVA	Faulty Meter	08/04/2020		
DA1094	HH SVA	Faulty Meter	25/08/2020	03/05/2018	22/06/2018
DA1102	HH SVA	Faulty Meter	06/10/2020	20/01/2018	13/06/2019
DA1114	CVA	GSP_K Error	04/02/2021		
DA1115	CVA	GSP_M Error	04/02/2021		
DA1119	HH SVA	Other CT Issue	09/02/2021		
DA1121	CVA	GSP_J Error	18/02/2021		
DA1131	HH SVA	Phase failure	07/05/2021	25/02/2020	
DA1135	HH SVA	Data estimation Issue	26/05/2021	08/11/2019	04/01/2020
DA1149	HH SVA	CT Mismatch	22/07/2021	21/11/2019	22/04/2020
DA1155	HH SVA	Faulty Meter	23/09/2021	24/07/2020	
DA1156	HH SVA	Incorrect MTDs	05/10/2021	05/02/2020	05/08/2020
DA1157	CVA/SAA	National Grid Data Issue	11/10/2021	10/05/2020	
DA1159	HH SVA	CT Mismatch	21/10/2021	06/04/2019	31/08/2020
DA1162	HH SVA	Other CT issue	23/12/2021	11/01/2021	31/05/2021
DA1164	HH SVA	Data Aggregation Issue	12/01/2022	02/10/2020	04/10/2020
DA1165	HH SVA	Data Estimation Issue	25/01/2022	27/10/2020	02/12/2020
DA1166	HH SVA	Data Estimation Issue	26/01/2022	27/04/2020	01/10/2020
DA1167	CVA	MVRN Administration Issue	28/01/2022		
DA1169	HH SVA	CT Mismatch	04/02/2022	01/10/2019	12/11/2020
DA1170	CVA	GSP_error	25/02/2022		
DA1171	CVA	GSP_B error	03/03/2022		

DA1172	CVA	GSP _P error	03/03/2022		
DA1173	CVA	GSP _G error	03/03/2022		
DA1174	CVA	MVRN administration issue	03/03/2022	01/02/2022	28/02/2022
DA1175	CVA/SAA	Incorrect TLM/TLF	14/03/2022		
DA1176	NHH SVA	Large EAC/AA	24/03/2022	06/01/2021	28/02/2021
DA1177	NHH SVA	Data Aggregation issue	01/04/2022	24/11/2020	24/11/2020
DA1178	CVA	Data estimation issue	01/04/2022	27/10/2020	04/11/2020
DA1179	HH SVA	CT mismatch	07/04/2022		

2. Closed Trading Disputes

2.1 The below table contains the details of all Trading Disputes that have been closed between 01 January 2022 and 11 April 2022

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date	Date Closed	Materiality
DA1160	HH SVA	CT Mismatch	22/10/2021	06/04/2019	31/08/2020	06/01/2022	£14,067.00
DA1122	DF error	Unauthorised amendment at DF	22/02/2021	13/09/2018	13/09/2018	03/03/2022	£120,108.32
DA1163	HH SVA	Data Aggregation Issue	12/01/2022	25/09/2020	28/09/2020	03/03/2022	£5,598.74
DA1161	NHH SVA	Large EAC/AA	22/12/2021	28/04/2020	29/05/2020	07/04/2022	£28,756.28
DA1168	HH SVA	Data Estimation Issue	02/02/2022	29/07/2020	21/09/2020	07/04/2022	£9,264.37

3. Recommendations

3.1 We invite the TAMEG to:
a) **NOTE** the Trading Disputes Report for April 2022

Appendices

Appendix 1 – Root Cause Detail

For more information, please contact:

Mica Thomas, Risk & Technique Analyst

Mica.Thomas@elexon.co.uk

020 7380 4283

Appendix 1 – Root Cause Detail

Root Cause	Detail
Aggregation Rule issue	Aggregation rule not updated with the details of a new circuit.
CT mismatch	A mismatch between the CT Ratio and Meter programming.
Data Aggregation issue	Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error.
Data estimation issue	Incorrect data estimation method used.
Disconnection issue	Consumption being estimated for a disconnected supply.
Energisation status issue	Consumption being estimated for a de – energised supply.
Faulty Meter	Faulty Meter causing consumption to be recorded incorrectly.
Incorrect MTDs	Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded.
Large EAC/AA	Erroneously Large EAC/AA.
LLF issue	Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP).
National Grid data issue	Bid instructions were incorrectly processed by National Grid which prevented payments from being processed.
Other CT issue	Closed CT links.
Phase Failure	Phase failure due to a blown fuse.
Unauthorised amendment at DF	DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute.
Unregistered Metering System	Unregistered Metering System led to consumption not being recorded in Settlement.
VT mismatch	A mismatch between the VT Ratio and Meter programming.