

## Trading Disputes Report

### Technical Assurance of Metering Expert Group (TAMEG)

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Classification	Public	Document version	V1.0

Summary **This report provides a summary of Trading Disputes that are currently open and Trading Disputes that have been closed in the last three months.**

#### 1. Open Trading Disputes

- 1.1 The below table contains the details of all Trading Disputes open as of 11 July 2022.
- 1.2 Please note the Trading Disputes listed in the table below are still under investigation and the root cause and materiality details are not always available at this stage.
- 1.3 Where there is a (\*) present, these are raised through the findings of a Technical Assurance Agent (TAA) Category 1 non-compliance.

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date
DA1068*	HH SVA	Faulty Meter	08/04/2020		
DA1070*	HH SVA	Faulty Meter	08/04/2020		
DA1094*	HH SVA	Faulty Meter	25/08/2020	03/05/2018	22/06/2018
DA1114	CVA	GSP_K Error	04/02/2021		
DA1115	CVA	GSP_M Error	04/02/2021		
DA1119	HH SVA	Other CT Issue	09/02/2021	09/06/2019	28/10/2020
DA1121	CVA	GSP_J Error	18/02/2021		
DA1131	HH SVA	Phase failure	07/05/2021	25/02/2020	
DA1135	HH SVA	Data estimation Issue	26/05/2021	08/11/2019	04/01/2020
DA1149	HH SVA	CT Mismatch	22/07/2021	21/11/2019	22/04/2020
DA1155	HH SVA	Faulty Meter	23/09/2021	24/07/2020	
DA1156	HH SVA	Incorrect MTDs	05/10/2021	05/02/2020	05/08/2020
DA1157	CVA/SAA	National Grid Data Issue	11/10/2021	10/05/2020	
DA1159*	HH SVA	CT Mismatch	21/10/2021	06/04/2019	31/08/2020
DA1167	CVA	MVRN Administration Issue	28/01/2022		
DA1170	CVA	GSP _ error	25/02/2022		
DA1171	CVA	GSP_B error	03/03/2022		
DA1172	CVA	GSP _P error	03/03/2022		
DA1173	CVA	GSP _G error	03/03/2022		
DA1175	CVA/SAA	Incorrect TLM/TLF	14/03/2022		

DA1176	NHH SVA	Large EAC/AA	24/03/2022	06/01/2021	28/02/2021
DA1178	CVA	Data estimation issue	01/04/2022	27/10/2020	04/11/2020
DA1179*	HH SVA	CT mismatch	07/04/2022		
DA1180*	HH SVA	CT mismatch	06/05/2022		
DA1182*	HH SVA	Faulty Meter	13/05/2022		
DA1183*	HH SVA	CT mismatch	13/05/2022		
DA1184*	HH SVA	Faulty Meter	18/05/2022		
DA1185*	HH SVA	Faulty Meter	20/05/2022		
DA1186*	HH SVA	Faulty Meter	23/05/2022		
DA1187*	HH SVA	Faulty Meter	06/06/2022		
DA1188*	HH SVA	Incorrect MTDs	14/06/2022		
DA1189*	HH SVA	Faulty Meter	16/06/2022		
DA1190*	HH SVA	Faulty Meter	23/06/2022		
DA1191*	HH SVA	CT mismatch	24/06/2022		
DA1192	HH SVA	Other CT issue	24/06/2022		

## 2. Closed Trading Disputes

2.1 The below table contains the details of all Trading Disputes that have been closed between 01 April 2022 and 11 July 2022.

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date	Date Closed	Materiality
DA1160	HH SVA	CT Mismatch	22/10/2021	06/04/2019	31/08/2020	06/01/2022	£14,067.00
DA1122	DF error	Unauthorised amendment at DF	22/02/2021	13/09/2018	13/09/2018	03/03/2022	£120,108.32
DA1163	HH SVA	Data Aggregation Issue	12/01/2022	25/09/2020	28/09/2020	03/03/2022	£5,598.74
DA1161	NHH SVA	Large EAC/AA	22/12/2021	28/04/2020	29/05/2020	07/04/2022	£28,756.28
DA1168	HH SVA	Data Estimation Issue	02/02/2022	29/07/2020	21/09/2020	07/04/2022	£9,264.37
DA1177	NHH SVA	Data Aggregation issue	01/04/2022	24/11/2020	24/11/2020	01/06/2022	£5,143.00
DA1169	HH SVA	CT Mismatch	04/02/2022	01/10/2019	12/11/2020	03/06/2022	£1,998.94
DA1166	HH SVA	Data Estimation Issue	26/01/2022	27/04/2020	01/10/2020	25/05/2022	£2589.40
DA1165	HH SVA	Data Estimation Issue	25/01/2022	27/10/2020	02/12/2020	01/06/2022	£65,249.00
DA1164	HH SVA	Data Aggregation Issue	12/01/2022	02/10/2020	04/10/2020	07/04/2022	£8,114.23
DA1102	HH SVA	Faulty Meter	06/10/2020	20/01/2018	13/06/2019	01/06/2022	£3,839.00

## 3. Recommendations

3.1 We invite the TAMEG to:

a) **NOTE** the Trading Disputes Report for July 2022

## Appendices

Appendix 1 – Root Cause Detail

**For more information, please contact:**

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## Appendix 1 – Root Cause Detail

Root Cause	Detail
Aggregation Rule issue	Aggregation rule not updated with the details of a new circuit.
CT mismatch	A mismatch between the CT Ratio and Meter programming.
Data Aggregation issue	Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error.
Data estimation issue	Incorrect data estimation method used.
Disconnection issue	Consumption being estimated for a disconnected supply.
Energisation status issue	Consumption being estimated for a de – energised supply.
Faulty Meter	Faulty Meter causing consumption to be recorded incorrectly.
Incorrect MTDs	Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded.
Large EAC/AA	Erroneously Large EAC/AA.
LLF issue	Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP).
National Grid data issue	Bid instructions were incorrectly processed by National Grid which prevented payments from being processed.
Other CT issue	Closed CT links.
Phase Failure	Phase failure due to a blown fuse.
Unauthorised amendment at DF	DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute.
Unregistered Metering System	Unregistered Metering System led to consumption not being recorded in Settlement.
VT mismatch	A mismatch between the VT Ratio and Meter programming.