

Trading Disputes Report

Technical Assurance of Metering Expert Group (TAMEG)

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Classification	Public	Document version	V1.0

Summary **This report provides a summary of Trading Disputes that are currently open and Trading Disputes that have been closed in the last three months.**

1. Open Trading Disputes

1.1 The below table contains the details of all Trading Disputes open as of 10 October 2022.

1.2 Please note the Trading Disputes listed in the table below are still under investigation and the root cause, error dates and materiality details are not always available at this stage.

Where there is a (*) present, these are raised through the findings of a Technical Assurance Agent (TAA) Category 1 non-compliance.

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date
DA1068*	HH SVA	Faulty Meter	08/04/2020		
DA1070*	HH SVA	Faulty Meter	08/04/2020		
DA1094*	HH SVA	Faulty Meter	25/08/2020	03/05/2018	22/06/2018
DA1114	CVA ADR	GSP_K Error	04/02/2021		
DA1115	CVA ADR	GSP_M Error	04/02/2021		
DA1119	HH SVA	Other CT issue	09/02/2021		
DA1135	HH SVA	Data estimation issue	26/05/2021	08/11/2019	04/01/2020
DA1149	HH SVA	CT mismatch	22/07/2021	21/11/2019	22/04/2020
DA1155	HH SVA	Faulty Meter	23/09/2021	24/07/2020	
DA1156	HH SVA	Incorrect MTDs	05/10/2021	05/02/2020	05/08/2020
DA1157	CVA	National Grid data issue	11/10/2021	10/05/2020	
DA1167	CVA	MVRN administration issue	28/01/2022		
DA1170	CVA	GSP_C Error	25/02/2022		
DA1171	CVA	GSP_B Error	03/03/2022		
DA1172	CVA	GSP_P Error	03/03/2022		
DA1173	CVA	GSP_G Error	03/03/2022		
DA1178	CVA	Data estimation issue	01/04/2022	27/10/2020	04/11/2020
DA1179*	HH SVA	CT mismatch	08/04/2022		
DA1180*	HH SVA	CT mismatch	06/05/2022		
DA1182*	HH SVA	Faulty Meter	13/05/2022	30/08/2021	05/07/2022
DA1183*	HH SVA	CT mismatch	13/05/2022		

DA1184*	HH SVA	Faulty Meter	18/05/2022		
DA1185*	HH SVA	Faulty Meter	20/05/2022		
DA1186*	HH SVA	Faulty Meter	23/05/2022		
DA1190*	HH SVA	Faulty Meter	23/06/2022		
DA1191*	HH SVA	Faulty Meter	24/06/2022		
DA1193	HH SVA	Faulty Meter	08/07/2022	11/12/2020	11/05/2021
DA1194	HH SVA	CT mismatch	08/07/2022	11/03/2021	21/05/2021
DA1197	HH SVA	Data estimation issue	15/07/2022	05/11/2020	16/05/2021
DA1199	HH SVA	Incorrect MTDs	25/07/2022	01/03/2021	01/05/2021
DA1200	NHH SVA	Large EAC/AA	10/05/2022	06/12/2020	25/04/2021
DA1201	CVA	Data estimation issue	04/08/2022	12/07/2022	12/07/2022
DA1202	NHH SVA	Incorrect MTDs	05/08/2022	10/03/2021	17/06/2021
DA1203	CVA	MVRN administration issue	05/08/2022	30/07/2022	01/08/2022
DA1204	HH SVA	Faulty Meter	09/09/2022	01/04/2021	24/06/2021
DA1205	HH SVA	Data estimation issue	13/09/2022	15/02/2021	31/05/2021
DA1206	HH SVA	CT mismatch	16/09/2022	01/04/2015	04/08/2022
DA1207	HH SVA	Incorrect MTDs	26/09/2022	01/04/2014	21/09/2022
DA1208	NHH SVA	Large EAC/AA	28/09/2022	16/11/2020	27/04/2021
DA1209	NHH SVA	Faulty Meter	27/09/2022	16/02/2021	20/06/2021
DA1210	NHH SVA	Faulty Meter	30/09/2022	01/06/2020	30/09/2022
DA1211	HH SVA	Other CT issue	03/10/2022	01/07/2021	06/08/2021
DA1212	HH SVA	Large EAC/AA	07/10/2022	24/03/2020	30/09/2021
DA1213	HH SVA	Incorrect MTDs	7/10/2022	04/02/2021	10/08/2021

2. Closed Trading Disputes

2.1 The below table contains the details of all Trading Disputes that have been closed between 01 April 2022 and 11 July 2022.

Dispute Reference	Dispute Type	Root Cause	Date Raised	Error Start Date	Error End Date	Date Closed	Materiality
DA1196	HH SVA	Faulty Meter	15/07/2022	09/09/2013	17/05/2021	02/09/2022	£17,971
DA1192	HH SVA	CT Links	24/06/2022	28/10/2019	21/03/2021	06/10/2022	£8,747
DA1195	HH SVA	CT mismatch	13/07/2022	21/08/2018	27/05/2021	06/10/2022	£84,909
DA1188	HH SVA	Incorrect MTDs	14/06/2022	07/10/2019	03/09/2021	06/10/2022	£13,203

3. Recommendation

3.1 We invite the TAMEG to:

- a) **NOTE** the Trading Disputes Report for October 2022

Appendices

Appendix 1 – Root Cause Detail

For more information, please contact:

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Appendix 1 – Root Cause Detail

Root Cause	Detail
Aggregation Rule issue	Aggregation rule not updated with the details of a new circuit.
Current Transformer mismatch (CT)	A mismatch between the CT Ratio and Meter programming.
Data Aggregation issue	Data Aggregator (DA) erroneously excluded data from the Final Reconciliation (RF) Run due to a data processing error.
Data estimation issue	Incorrect data estimation method used.
Disconnection issue	Consumption being estimated for a disconnected supply.
Energisation status issue	Consumption being estimated for a de – energised supply.
Faulty Meter	Faulty Meter causing consumption to be recorded incorrectly.
Incorrect Meter Technical details (MTDs)	Incorrect Meter Technical Details (MTDs) led to consumption being under-recorded.
Large EAC/AA	Erroneously Large EAC/AA.
Line loss Factor Issue	Line Loss Factors (LLFs) being calculated to an unregistered Grid Supply Point (GSP).
Meter Volume Reallocation Notification (MVRN)	Error in the processing of a Meter Volume Allocation Notification.
National Grid data issue	Bid instructions were incorrectly processed by National Grid which prevented payments from being processed.
Other CT issue	Closed CT links.
Phase Failure	Phase failure due to a blown fuse.
Unauthorised amendment at Dispute Final (DF)	DA submitted data at Post Final Settlement Run (DF) without an approved Trading Dispute.
Unregistered Metering System	Unregistered Metering System led to consumption not being recorded in Settlement.
Voltage Transformer mismatch	A mismatch between the VT Ratio and Meter programming.