Trading Disputes Expert Group

Meeting One

2 April 2020
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Agenda

Title	Time
Process Mapping	11:00
Market-Wide Half Hourly Settlement - Dispute Deadlines and Materiality Thresholds	11:15
Stakeholder Feedback	11:45
Raising Party Self-Assessment	12:15

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Process Mapping

Change Stages One & Two

■ Refer to the diagrams in the pre-meeting reading material

– Diagram One is the "as-is" overview of current Trading Dispute processes

– Diagram Two shows the changes that will be made in Change Phase One. The change replaces all forms and communications with Self-Service Gateway notifications

– Diagram Three shows the changes that will be made in Change Phase Two, which Introduces Raising Party self-assessment
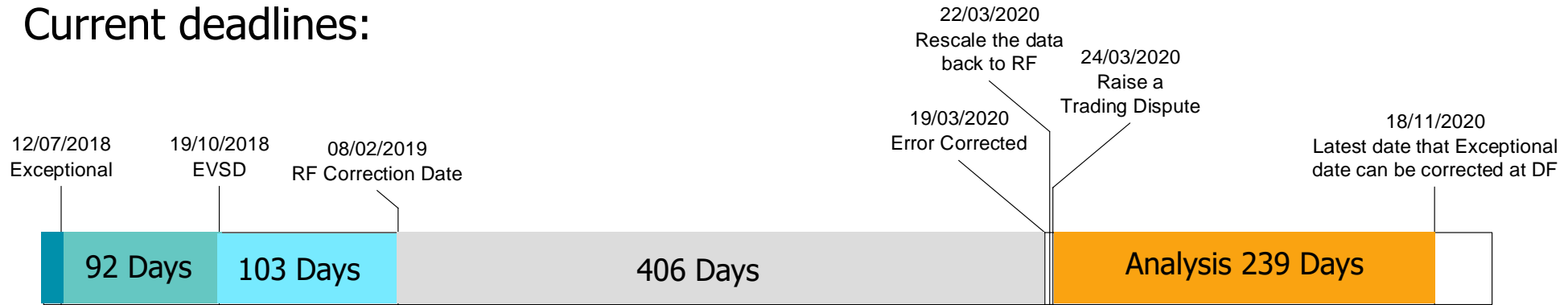
– **Any questions, thoughts or comments?**

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Market-Wide Half Hourly Settlement

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Re-Cap - DWG's reduced Settlement timetable for the TOM

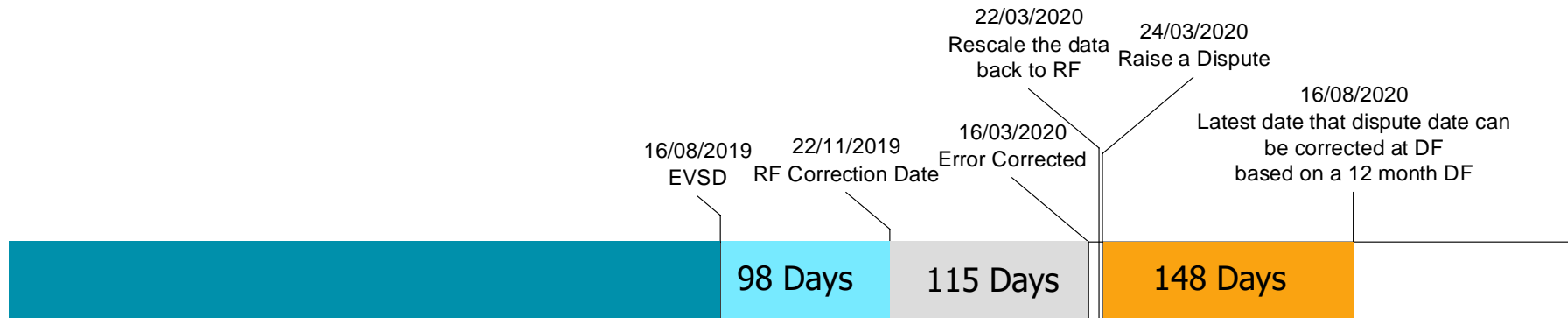| Run	Timing
Interim Information (II) Run	4 WD
Initial Settlement (SF) Run	5-7 WD (depending on DCC read capability)
Interim Reconciliation Run	33 WD
Final Reconciliation (RF) Run	4 months
Disputes Final (DF) Run	12 months or longer

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Trading Dispute Deadlines – Example (SVA HH)

- **Current deadlines:**

12/07/2018
Exceptional

19/10/2018
EVSD

08/02/2019
RF Correction Date

19/03/2020
Error Corrected

22/03/2020
Rescale the data
back to RF

24/03/2020
Raise a
Trading Dispute

18/11/2020
Latest date that Exceptional
date can be corrected at DF

| 92 Days | 103 Days | 406 Days | Analysis 239 Days | |

- Total Settlement Error correction = **601** days

- **Proposed Settlement Runs lengths using the current Dispute Deadline**

16/08/2019
EVSD

22/11/2019
RF Correction Date

16/03/2020
Error Corrected

22/03/2020
Rescale the data
back to RF

24/03/2020
Raise a Dispute

16/08/2020
Latest date that dispute date can
be corrected at DF
based on a 12 month DF

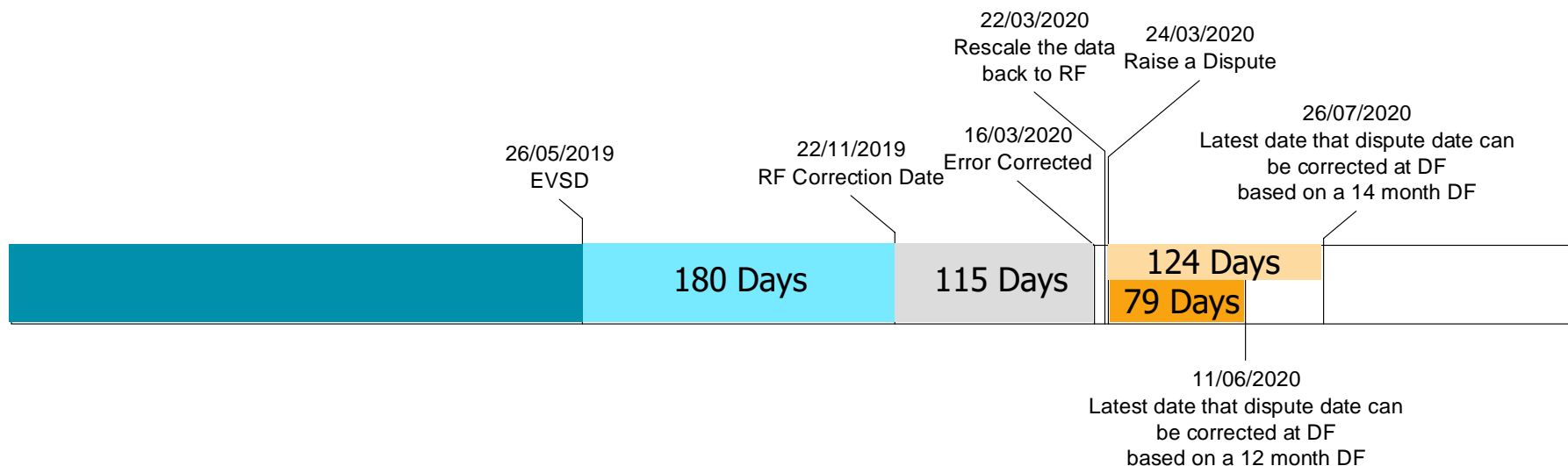| | 98 Days | 115 Days | 148 Days | |

- Total Settlement Error correction = **213** days
- Based on the current Dispute Deadline of RF+70WDs

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Trading Dispute Deadlines – Example (SVA HH)

- Proposed – 180 day correction at DF

22/03/2020
Rescale the data
back to RF

24/03/2020
Raise a Dispute

16/03/2020
Error Corrected

26/07/2020
Latest date that dispute date can
be corrected at DF
based on a 14 month DF

26/05/2019
EVSD

22/11/2019
RF Correction Date

| 180 Days | 115 Days | 124 Days |
| | | 79 Days |

11/06/2020
Latest date that dispute date can
be corrected at DF
based on a 12 month DF

- Total Settlement Error correction = **295** days

- The Dispute Deadline in this scenario has increased from RF+70WDs to RF+130WDs (180 Days)

- Allows us to run four blocks of 45 days of Settlement corrections at DF
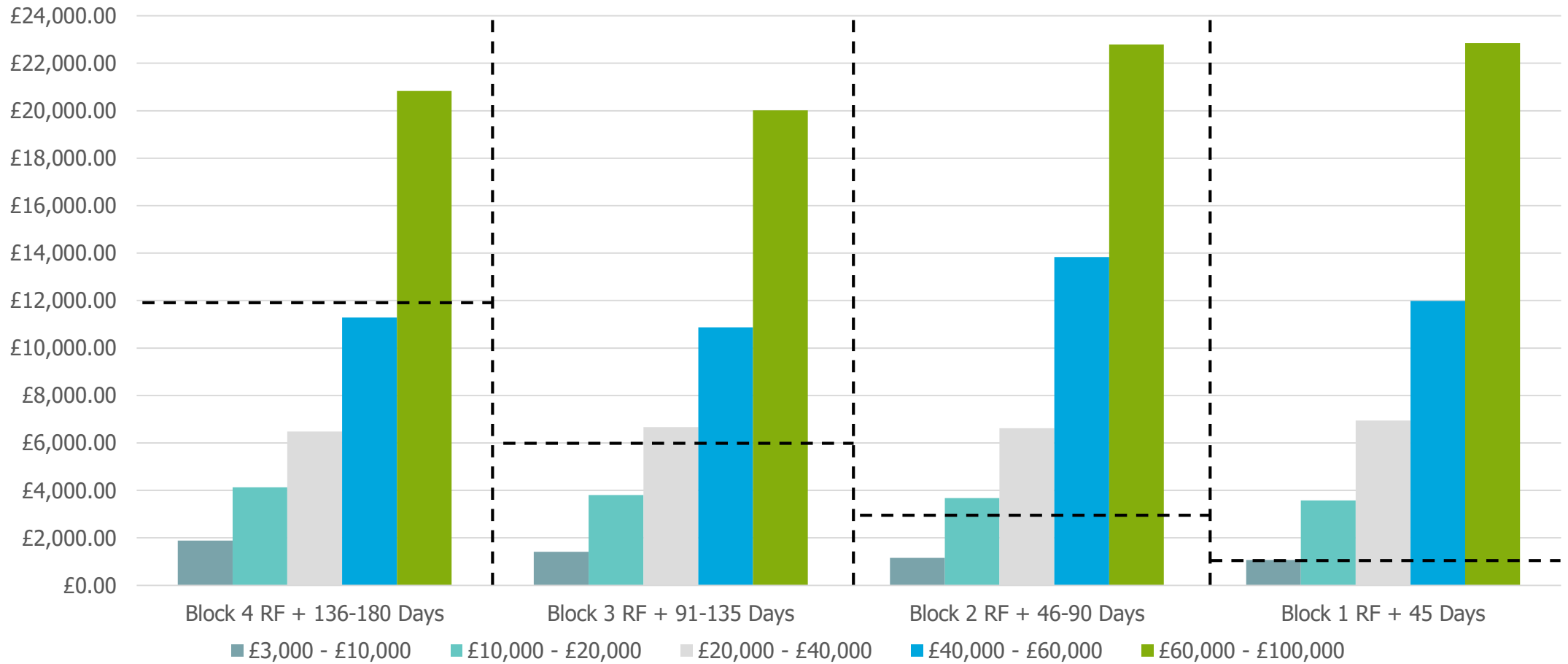
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Dispute Analysis

- The number of disputed days is a variable, depending on when the RF correction is made

- The graph on the next slide has been created using past upheld Trading Disputes, which have an approximate error period of 180 days:

Category	Number of disputes	Dispute types
£3,000 - £10,000	3	Incorrect MTDs Data estimation
£10,000 - £20,000	3	Other CT Issue
£20,000 - £40,000	3	CT Mismatch
£40,000 - £60,000	3	CT Mismatch
£60,000 - £100,000	1	Unregistered Metering System
£100,000 +	2	Other VT Issue Aggregation Rules

- Analysis to be expanded to look at the length of each block depending on the length of the new DF Run

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Average Materiality vs Threshold

Stakeholder Feedback

Analytical Methods

- **Feedback Point:**

  - Analytical techniques could be used more widely around the Performance Assurance Framework

  - ELEXON's PAF Team has been creating new reports for Risks

  - Si Tze to demonstrate the new reporting that has been created for Risk 003

- **Recommendation:**

  - Close the feedback point, based on current and future reports that will be created by the PAF team

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Lessons Learned

- **Feedback Point**:

  - There is a lack of consistency around lessons learned exercises

- **Standardised Outputs**

  - In order to provide consistency with lessons learned exercises, ELEXON will create standardised outputs for the TDC, PAB, Market Participants (where applicable) and relevant ELEXON teams.

- **Recommendation**:

  - Refer to test case DA846 in the pre-meeting reading materials
  - Discuss which information should be reported following a lessons learned exercise
  - ELEXON to produce standardised templates for lessons learned reports post-meeting

PAB Communication

- **Feedback Point:**

  - TDC relationship with the PAB

Meeting Month	Number of Disputes	Average materiality	Settlement Error types	Associated Risks
February 2020	7	£35,000	CT Mismatch, National Grid data issue, Large EAC/AA, Faulty Meter	3, 21, 7
December 2019	2	£14,000	Other CT issue, CT Mismatch	3
November 2019	3	£42,000	CT Mismatch (£112,836), Large EAC/AA, VT Mismatch	3
September 2019	3	£92,000	CT Mismatch, Unauthorised amendment at DF (£220,868)	3, 8
August 2019	5	£1m	Unregistered Metering System, Other VT issue, Faulty Meter (£4,824,527), Large EAC/AA, Incorrect MTDs	1, 3, 23, 7, 4
July 2019	4	£14,000	National Grid data issue, Large EAC/AA, Faulty Meter, Incorrect MTDs	7, 5, 12

- **Recommendation:**

- Produce a report template for PAB:

  - Frequency?

  - What should be included?

- ELEXON to produce a draft report template post-meeting

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Obligations to raise Trading Disputes

- **Feedback Point:**

  - There is a lack of obligation on Suppliers to raise Trading Disputes

- **Current Obligations**

  - BSCP11 - Identify alleged Settlement Error and raise a Trading Dispute
  - Section W - BSC Agents must notify ELEXON promptly if they become aware of a matter that could give rise to a Trading Dispute.

- **Recommendation:**

  - ELEXON to consider where further obligations could be added

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Raising Party Self-Assessment

Information Required

Dispute Type	Information required to calculate materiality
SVA Half Hourly	Current incorrect HH volumes data in Settlement, proposed replacement HH volumes data, Line Loss Factors, Half Hourly system prices (or Credit Assessment Price if HH volumes data is not available), aggregation rule and Meter Technical Details (for complex sites)
SVA Non Half Hourly	Current incorrect HH volumes data in Settlement, proposed replacement HH volumes data, Line Loss Factors, Period Profile Class Coefficients (or Daily Profile Coefficients), Half Hourly system prices (or Credit Assessment Price if HH volumes data is not available)
General Disputes	Depending on the type of issue raised as a dispute, data needed may include but not limited to: BMU Metered Volumes, Bids-Offer data, GSP Metered Volumes, Transmission Loss Multipliers, CDCA aggregation rule and Meter Technical Details, Half Hourly system prices (or Credit Assessment Price if HH volumes data is not available)
Trading Dispute concerning data relating to profile coefficient	There have not been any disputes raised in this category
Trading Dispute relating to Market Domain Data	There have not been any disputes raised in this category

- In all cases, templates for data will be provided to assist with the calculation

- Tools to calculate Dispute Deadlines will also be provided

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Next Steps

- ELEXON to collate the required information and prepare some test cases

- Test cases to be completed by Trading Dispute raisers

    - Any suggestions for self-assessment testers?