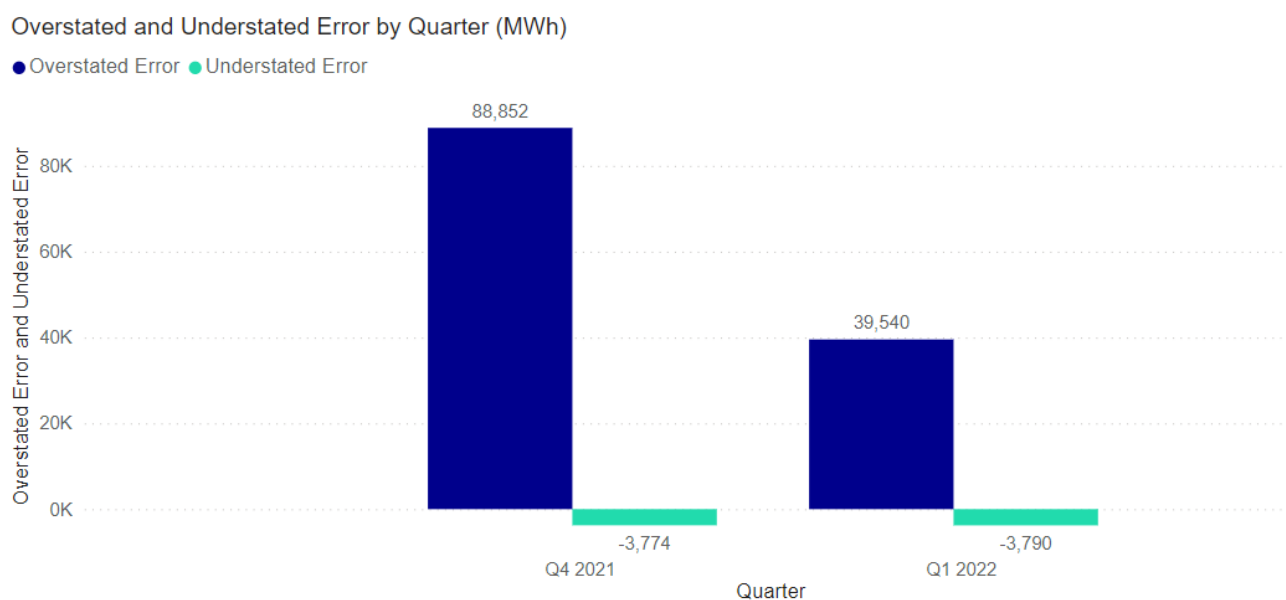
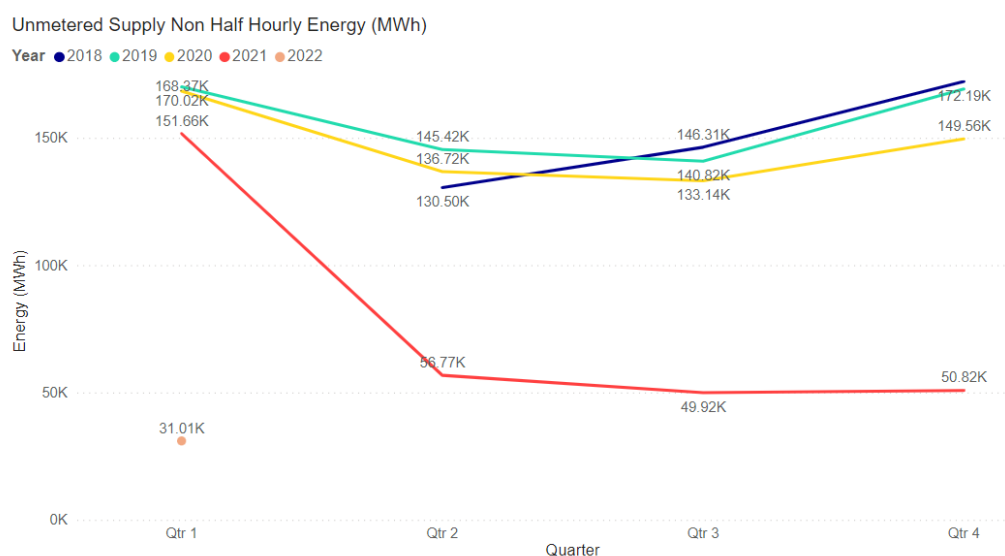


- 1.1 Graph 1 below provides an aggregated view of the total UMS error for Q4 2021 and Q1 2022. The total gross error has been split into the total overstated and understated error for each quarter. On the assumption that the EACs reported by the UMSO are correct, it tells us whether energy would be overstated or understated in Settlement, if the EAC discrepancy between the NHHDA and UMSO is not resolved. If the NHHDA holds a larger EAC to the UMSO, the error is overstated. If the NHHDA holds a smaller EAC to the UMSO, the error is understated. The Settlement Dates that the snapshots for EAC values were taken on for Q4 2021 and Q1 2022 were 11 November 2021 and 11 February 2022, respectively.



**Graph 1 - Total overstated and understated UMS error for Q4 2021 and Q1 2022**

- 1.2 Graph 2 below provides SF Non Half Hourly (NHH) unmetered energy volumes from 2018 to 2022 for context. NHH energy volumes dropped considerably in Q2 of 2021 as a result of the migration of Unmetered Supplies with an over 100kW maximum demand to Half Hourly.

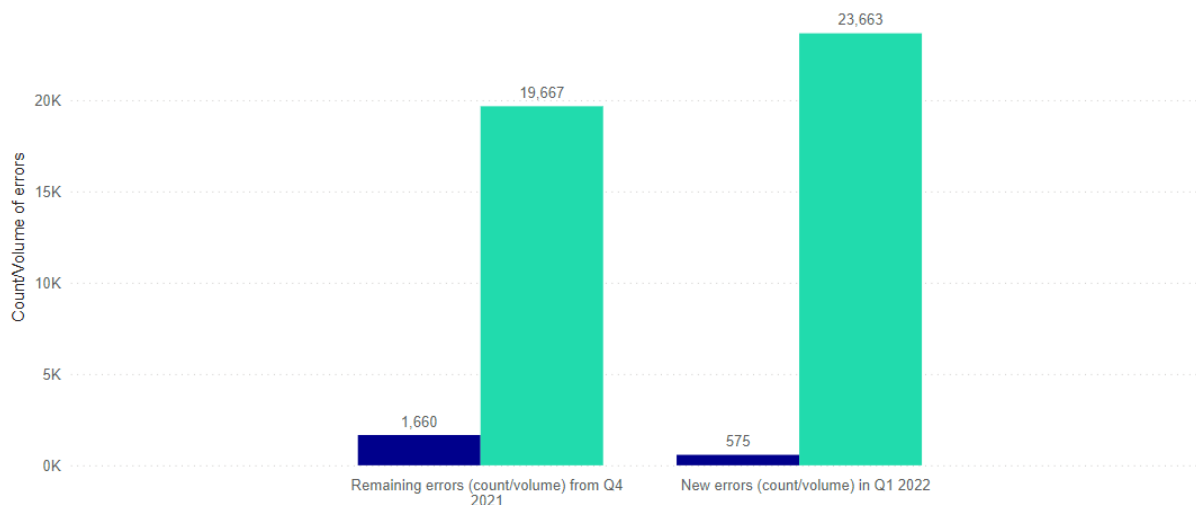


**Graph 2 – SF NHH energy volumes (MWh) from 2018 to 2022**

- 1.3 Graph 3 below provides a breakdown of the total error that comprises Q4 2021 and Q1 2022. Specifically, the graph highlights the amount of error identified in Q1 2022 that is either new, or is pre-existing from Q4 2021.

Remaining and new errors in the quarter

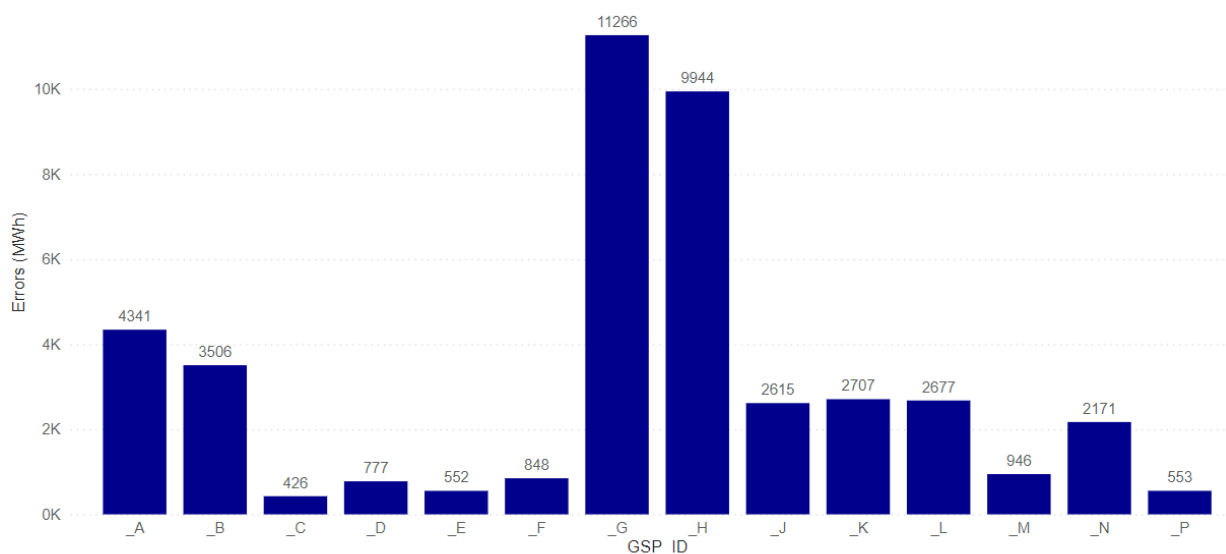
● Count of errors ● Volume of errors



**Graph 3 – New vs Old instances between Q4 2021 and Q1 2022**

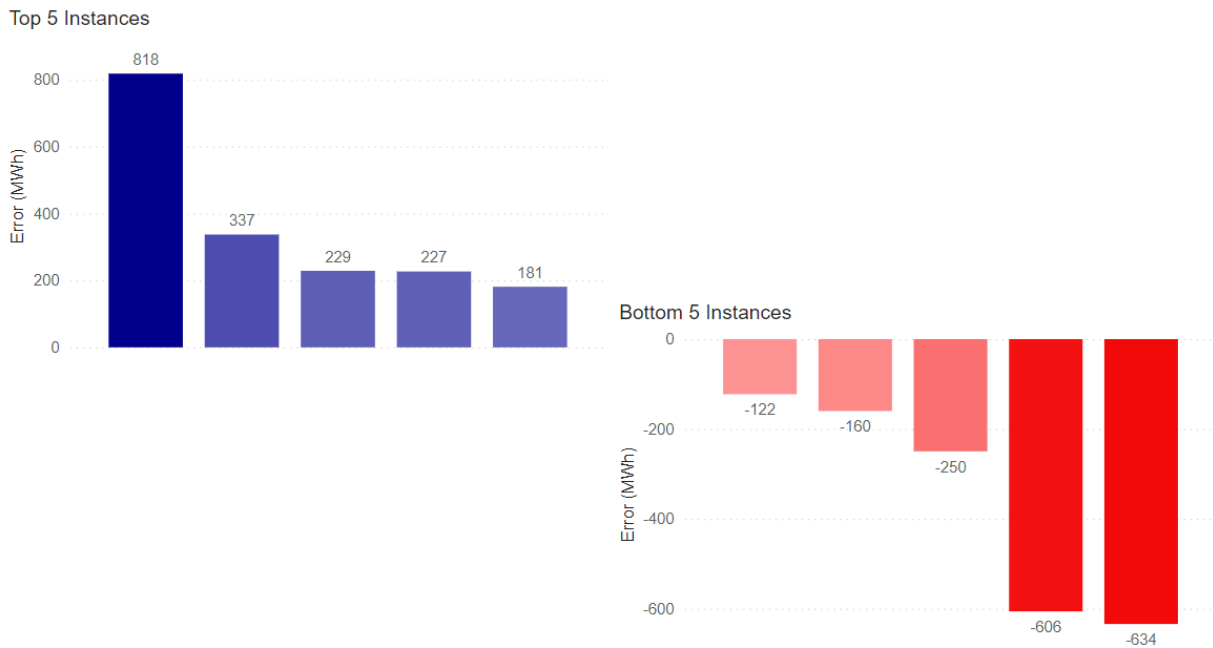
- 1.4 Graph 4 below provides a breakdown of the total error in Q1 2022 by Grid Supply Point (GSP).

Errors in Q1 2022 by GSP Group (MWh)



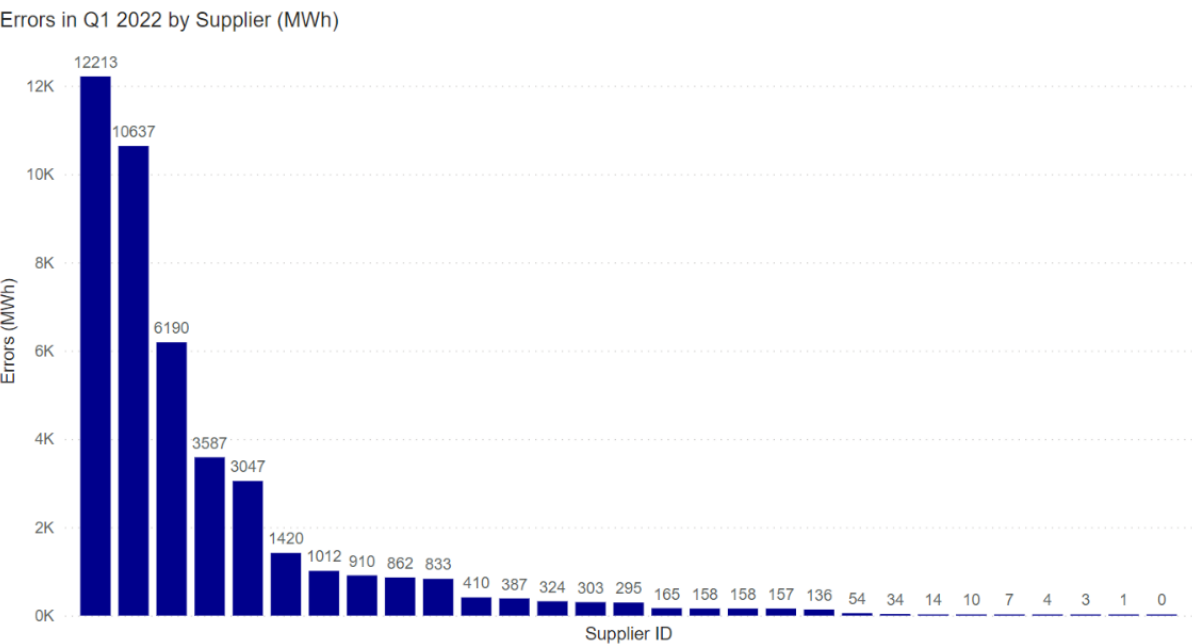
**Graph 4 – Total error by GSP Group (Q1 2022)**

1.5 Graph 5 below provides the five largest overstated and understated erroneous instances in the Q1 2022 period.



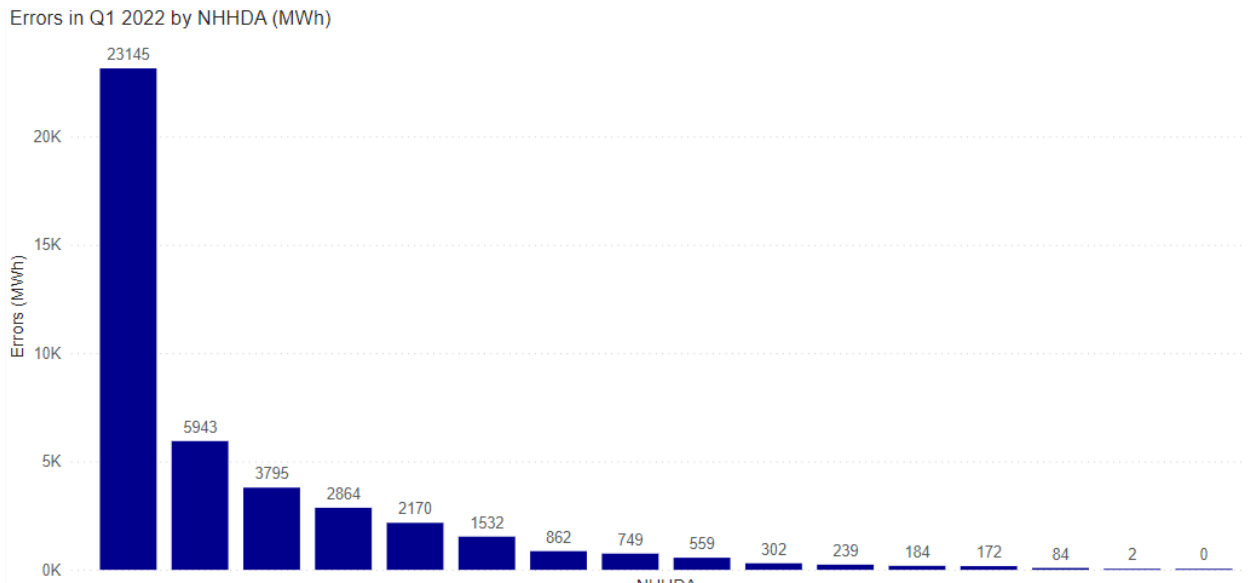
Graph 5 – Five largest overstated and understated errors (Q1 2022)

1.6 Graph 6 below provides a breakdown of the total error associated with each Supplier that appeared in the Q1 2022 reporting period (29 Suppliers).



Graph 6 – Total error per Supplier (Q1 2022)

- 1.7 Graph 7 below provides a breakdown of the total error associated with each NHHDA that appeared in the Q1 2022 reporting period (16 NHHDA)



Graph 7 – Total error per NHHDA (Q1 2022)