

Minutes

Unmetered Supplies Users Group (UMSUG)

Meeting number **136**

Venue **Elxon / Remote**

Date of meeting **15/06/2022**

Classification **Public**

Attendees and apologies

Attendees

Adam Jessop	AJ	UMSUG Chair
Loretta Bolah	LB	Elxon /Technical Secretary
Freya Gardner	FG	Elxon
Derek Weaving	DW	Elxon
Nazifa Begum	NB	Elxon
Mica Thomas	MT	Elxon
Nigel Birchley	NB	
Ryan Parker	RP	UMSUG member
Tariq Malik	TM	UMSUG member
Tym Huckin	TH	UMSUG member
Andrew Edes	AE	UMSUG member
David Lewis	DL	UMSUG member
Andrew Giblin	AG	UMSUG member
Paul Angus	PA	UMSUG member
Mark Webber	MW	UMSUG member
Nicola Dew	ND	UMSUG member

Apologies

Alan Marshall	AM	UMSUG member
Sue Kinsella	SK	UMSUG member
Tom Chevalier	TC	UMSUG member
David Moorehouse	DM	UMSUG member

PUBLIC SESSION

1. UMS Material Error Monitoring Q1 2022 Report – (UMSUG136/01)

- 1.1 This paper provided the Unmetered Supplies User group (UMSUG) with a view of the latest UMS Material Error monitoring (MEM) data from Q1 2022.
- 1.2 Elxon advised that the NHHDA and Suppliers with the largest error in Q4 2021 had been contacted and through an action presented at the Performance Assurance Board (PAB) to reduce the error, the Suppliers were now having frequent catch-ups with their Agents to understand and resolve the EAC mismatches as well as resolving the energisation mismatches and missing D0052s that had been identified.
- 1.3 An UMSUG Member queried whether there was a target reduction for the amount of error Elxon was aiming for. Elxon advised that although no numerical target had been put in place, there is hope that the actions put in place will help to significantly reduce the margin of error by the end of the next quarter and Elxon would be checking that this is a reasonable amount.
- 1.4 An UMSUG member noticed that the total volume of all NHH Consumption represented in Graph 1 was less than the total amount of error, suggesting that virtually all MPANs were in error. The UMSUG chair highlighted that this has also been the case in the last quarter and noted that it could be a result of Default EACs being processed for various MPANs, where some could be over declared, resulting in the error being above what the total volume should be.
- 1.5 Another UMSUG member noted that all graphs are based on the volume of energy rather than the volume of MPANs.

ACTION – Elxon to add additional graphs to MEM report to show proportion of MPANs with error against MPANs without any error so a distinction can be made between MPANs in error and the total volume of all NHH Consumption.

- 1.6 An UMSUG member noted that many D0310s have been a result of the date of the Agent appointments being incorrect when processing D0052s.
- 1.7 Elxon noted that these issues had been picked up as part of the Risk 11 TAPAP.
- 1.8 An UMSUG member questioned when Elxon would start reporting on HH data for the MEM report.
- 1.9 Elxon advised that the data was already something they have access to but were working on extracting the relevant data and building the dashboard to provide clear visibility.

ACTION – Elxon to present example of HH Dashboards for review at next UMSUG meeting

- 1.10 The UMSUG:

a) **APPROVED** the latest updates to the UMS MEM report.

2. UMS Query Log – (UMSUG136/02)

- 2.1 This paper provided details of contentious Unmetered Supplies (UMS) topics that have been addressed by the UMSUG. The aim of the UMS queries log is to understand the details of any contentious applications or topics, the UMSUG's responses and the outcome from Elxon. This can then be used as a knowledge base for both Elxon and the UMSUG for future queries of a similar nature.
- 2.2 An UMSUG Member requested clarification on the layout of the UMS Query Log. They noted that it was not clear which queries were open and those that had been resolved.
- 2.3 Elxon clarified the layout and noted that the most recent queries were highlighted in blue and that any comments from Elxon/UMSUG, including any outcomes, are noted in column D of the spreadsheet.
- 2.4 The UMSUG chair noted that the intention of the log is to summarise any changes that happen in between UMSUG meetings and to also act as a knowledge base for any future related queries.
- 2.5 The UMSUG:
 - a) **APPROVED** the latest updates to the UMSUG Queries Log.

3. CMS Sub-Group – Consideration and Recommendations – (UMSUG136/03)

- 3.1 This paper provided details of Power Data Associates' red-lining to BSCP520 on behalf of the CMS sub-group, which documents suggested amendments to the text within BSCP520 to standardise the process required to approve Central Management Systems. The aim of the sub-group is to review existing

documents, prepare revised documents that improve clarity and consider developing a process for regular checks on CMS compliance.

- 3.2 Elxon proposed to create a CMS Subgroup prior to the next UMSUG meeting determine the next steps and what further actions are required to progress the changes further.

ACTION - Elxon to set up another CMS subgroup meeting prior to the September UMSUG meeting

- 3.3 The UMSUG:

- a) **REVIEWED** the red-lining in the document.
- b) **REVIEWED** the change to BSCP520 to provide clarity to the CMS provider; and
- c) **DETERMINED** the next steps.

4. Future of PECU Arrays– (UMSUG136/04)

- 4.1 This paper highlighted concerns relating to the inconsistent requirement of PECU Array's under the current BSC arrangements. The aim of the paper is to highlight flaws within BSCP520 and develop changes to be made to BSCP520, for clarity on the subject.
- 4.2 An UMSUG member noted that the scale of the issue would be dependent on the size of inventory. The costs of installing and maintaining arrays may outweigh the costs and potential benefits associated with smaller inventories.
- 4.3 Another UMSUG member agreed and noted that BSC guidance would not only help the customer but would also aid UMSOs in determining if a PECU array is required.
- 4.4 An UMSUG member noted that some of the off sets calculated on a passive basis will vary depending on the geographical location.
- 4.5 An UMSUG member noted that this is a matter of the cost of an array against the volume of energy that is being settled through the Half Hourly metering system and that the intention of the subgroup is to agree the threshold for when a PECU array should be required and discuss the different factors in greater detail.
- 4.1 The UMSUG:
- a) **NOTED** the existence of a defect within BSCP520; and
 - b) **AGREED** to establish an UMSUG sub-group to consider the issue.

5. Actions

- 5.1 The UMSUG Chair ran through the updates to the existing UMSUG Actions.

6. Any Other Business

- 6.1 Elxon provided an update on Modification P434 'Half Hourly Settlement for UMS Metering Systems', noting that it will be distributed for industry assessment in the near future, and requested for UMSUG members to provide any feedback during the assessment phase.
- 6.2 An UMSUG member noted that the Unmetered Supplies web page is outdated. The UMSUG Chair agreed the webpage could be updated with more recent and relevant information, and suggested to update it with the aforementioned Modification P434 update.

7. Next Meeting

- 7.1 The next UMSUG meeting will be held on 21st September 2022.