

# CIRCULAR

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| <b>TYPE &amp; NUMBER</b> | ELEXON Circular – EL02899 |
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| <b>Date</b> | 24 October 2018 |
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| <b>To</b> | BSC Parties |
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| <b>From</b> | BSC Operations |
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| <b>Purpose</b> | For information |
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## Central Data Collection Agent (CDCA) unable to collect Meter Data via Corporate Telephone Network (CTN)

### What is happening?

Due to a technical issue with the communications line, the CDCA has been unable to collect Meter data from a number of sites via the CTN since **23 October 2018**.

Not all sites have been impacted and the Public Switched Telephone Network (PSTN) connections that are available for the impacted sites have been interrogated where possible.

### How will I be impacted?

The CDCA-I012 Raw Meter Data Report will contain estimated to trend or zero data for impacted sites, where metered data is ordinarily collected via CTN, for Settlement Dates 22 October 2018 and 23 October 2018.

Where actual data is available once the issue has been resolved, the actual data shall be reported to BSC Parties, Licensed Distribution System Operator (LDSO) and System Operator as soon as is practicable.

Credit Cover for impacted Parties may be affected. If this issue adversely affects your Credit Cover calculations, you can submit a case for '[Material Doubt](#)', as per Section M of the Balancing and Settlement Code.

### Is there anything else I need to know?

We are still working to resolve the issue and another Circular will be published in due course.

For more information, please email [bscservicedesk@cgi.com](mailto:bscservicedesk@cgi.com).