

# CIRCULAR

---

<b>TYPE &amp; NUMBER</b>	Elxon Circular – EL03194
--------------------------	--------------------------

---

<b>Date</b>	09 September 2020
<b>To</b>	BSC Parties
<b>From</b>	ELEXON Digital Operations
<b>Purpose</b>	For information

---

## ECVAA System Failure – Wednesday 9 September 2020

### What is happening?

The BSC Central Systems, Energy Contract Volume Aggregation Agent (ECVAA), experienced a connectivity issue today between **11:00 (BST)** and **13:07 (BST)**. This resulted in an ECVAA System Failure for Settlement Periods 23, 24, 25, 26 and 27 today.

### How will I be impacted?

As a result, some BSC Parties may have experienced delays in receiving Acknowledgements and Negative Acknowledgements for Volume Notifications submitted between these times. The system connectivity has been restored and is processing files as expected.

### What do I need to do?

If you believe that this failure has affected you, please follow the steps below:

- Email information regarding relevant Volume Notifications to the [BSC Service Desk](#) before the "resubmission deadline". The email must confirm that you attempted to submit those Volume Notifications, but that you missed Gate Closure as a result of this failure.
- The "resubmission deadline" is **17:00 (BST)** on **Thursday 10 September 2020**. If you know that you cannot submit the relevant Volume Notifications in time, please contact the BSC Service Desk before the "resubmission deadline".

### Do I need to take any further action?

For more information on this Circular, please contact the [BSC Service Desk](#).