



## **BSCP514 – Agent de-appointment process**

### **Summary**

This note provides guidance relating to ELEXON's interpretation of agent de-appointment processes in order to help ensure Performance Assurance Parties (PAPs) compliance with [BSCP514](#)<sup>1</sup>.

### **Background**

Following the Technical Assurance of Performance Assurance Parties (TAPAP [Missing Meter Technical Details \(MTD\) report](#)) it was brought to ELEXON's attention that a number of PAPs held an alternative interpretation of the agent de-appointment processes set out within [BSCP514](#). This alternative interpretation appears to be held in respect of the event that an objection has been received or where a new registration has otherwise been terminated during the Change of Supplier (CoS) process.

### **BSC Party obligations**

The following statement outlines ELEXON's interpretation of PAP obligations in the event that a [D0093](#)<sup>2</sup> flow terminating the new Supplier's registration during a CoS event.

When the gaining Supplier during a CoS event receives a [D0093](#) flow terminating a new Supplier registration, from the perspective of the agents which have received [D0155](#)<sup>3</sup> flows from that gaining Supplier appointing them, the gaining Supplier is the current Supplier. Therefore despite the fact that the gaining Supplier is not the registrant for the Metering System ID (MSID) it is responsible for the de-appointment of any and all agents the gaining Supplier had issued appointments to as part of the terminated CoS event. This is also on the basis that the current Supplier would have no means by which it would be aware of these additional agent appointments.

Failure to de-appoint an agent where a Supplier has not successfully completed its registration of the relevant MSID can result in multiple agents believing they are appointed to the same MSID. This can in some circumstances present a material risk to Settlement such as where an erroneously appointed agent undertakes a site visit or processes readings. In addition, such an occurrence contravenes Section J of the Code and as such failure to de-appoint agents appropriately in respect of a terminated CoS event would be non-compliant with the BSC.

BSC Section J 4.1.2 *'There must always be one and no more than one effective appointment of the relevant type of Party Agent (as applicable) at any time in relation to a particular Metering System in respect of any particular period*

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<sup>1</sup> BSCP514 – *Standard Volume Allocation (SVA) Meter Operations for Metering Systems Registered in Supplier Meter Registration Service (SMRS)*

<sup>2</sup> D0093 - *Advice to a New Supplier of a Change of Supply Registration Deletion*

<sup>3</sup> D0155 - *Notification of Meter Operator or Data Collector Appointment and Terms*

## Further Information

For more information please contact the **BSC Service Desk** at [bscservicedesk@cgi.com](mailto:bscservicedesk@cgi.com) or call **0370 010 6950**.

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