

ELEXION

Administering the Network Charging Compensation (NCC) Scheme

NCC Portal – Walkthrough

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James Lewis
Senior Policy Adviser
Energy Intensive Industries (DBT)

Kat Gay
Head of Delivery (EMRS)

Andrew Grace
Business Analyst

Hannah Pargeter
Customer Experience and Stakeholder
Manager (EMRS)

PRESENTERS

ELEXON

NCC

REGISTRATION

APPLICATION

BANK ACCOUNT

DOCUMENTS & WEBPAGE

ELEXON SUPPORT

NEXT STEPS

SUMMARY

UPDATE FROM DBT

NCC PORTAL

NCC Portal – <https://ncc.elexon.co.uk/>



ELEXON
NCC

Network Charging Compensation scheme portal

This portal will enable qualifying Energy Intensive Industries (EIIs) to submit claims to the Network Charging Compensation (NCC) scheme

Register

Sign In



ACCESS THE NCC PORTAL

NCC Portal – Access

The screenshot shows the ELEXON NCC portal interface. At the top, the ELEXON NCC logo is displayed in white on a dark blue background. The main content area is white and features a central registration form titled "NCC Scheme Company Registration". The form includes a text input field for the "Company Registration Number*" with the value "03782949" and a green checkmark icon. Below the input field is a blue "Look Up" button. The text below the button reads: "You are registering the following organisation to the National Charging Compensation Scheme: ELEXON LIMITED". A yellow "Next" button is located at the bottom right of the form. At the bottom of the page, a dark blue footer contains the following links: "Elexon corporate policies", "Privacy policy", "Copyright", "Using this website", and "Glossary", followed by the ELEXON logo.

NCC Portal – Access

ELEXON
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NCC Scheme Company Registration

First Name

Last Name

Telephone

Email Address

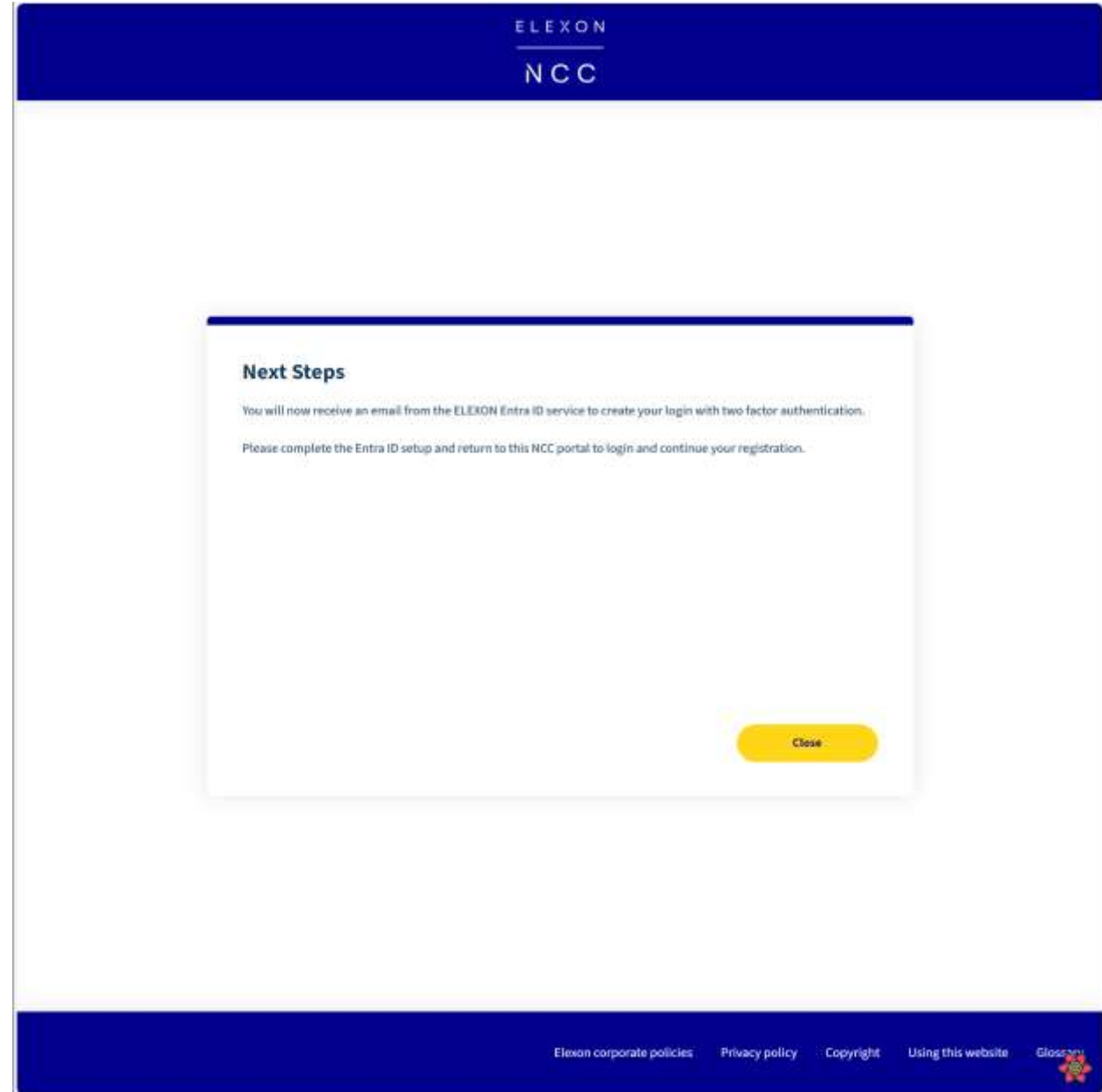
[Back](#) [Next](#)

[Elexon corporate policies](#) [Privacy policy](#) [Copyright](#) [Using this website](#) [Glossary](#)

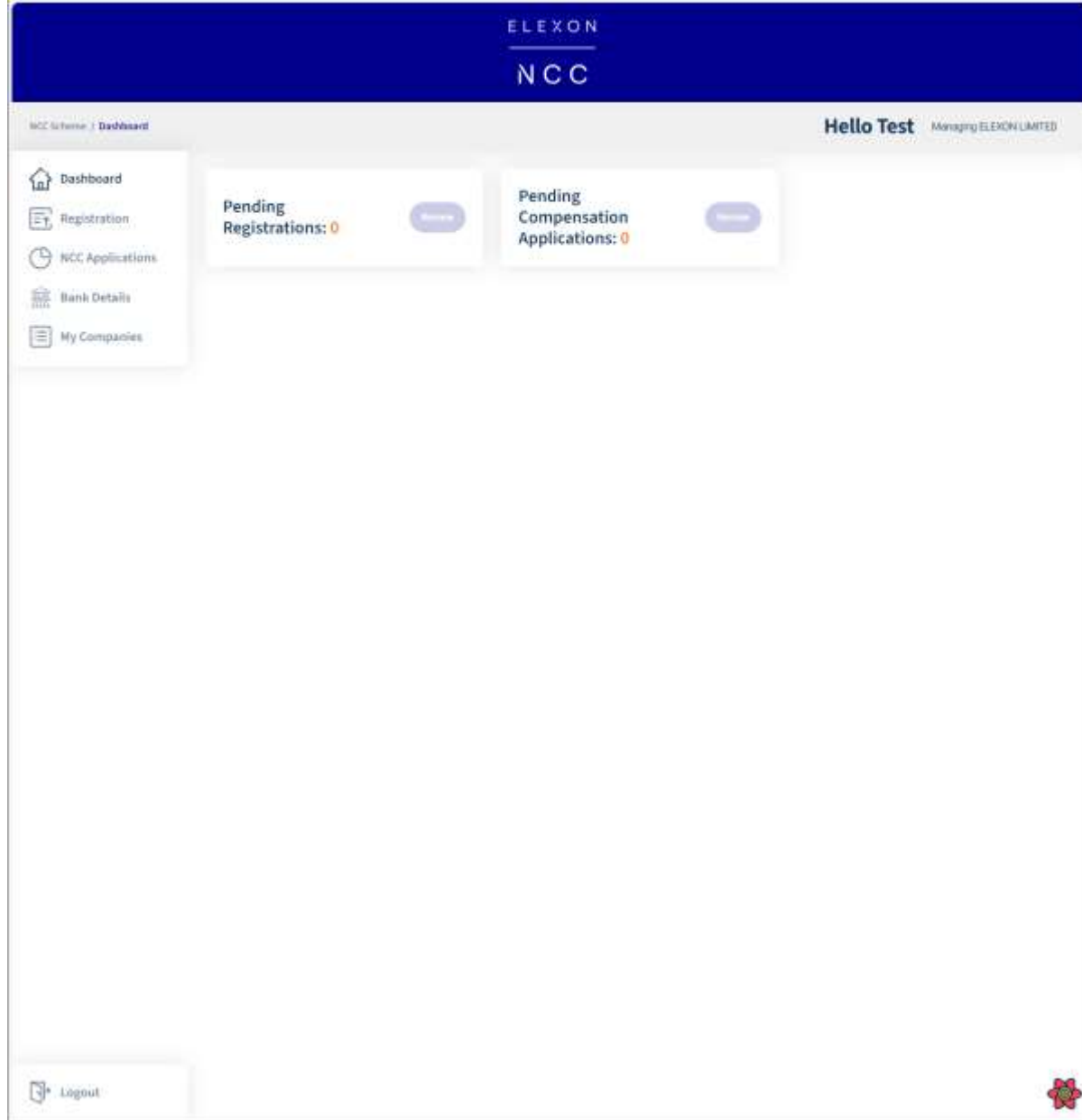
NCC Portal – Elexon Entra ID

You will receive an email from Microsoft to complete the Entra ID process.

This supports the multifactor authentication to access the NCC Portal.



NCC Portal Dashboard



Menu options

- Registration
- NCC Applications
- Bank Details
- My Companies

Dashboard

- Pending Registrations
- Pending Compensation Applications

COMPANY REGISTRATION

Start Company Registration

Primary Company Email

- Up to six email addresses
- Used to send notifications

Postcode & Address Detail

- Enter your postcode and use the find address function

The screenshot displays the 'ELEXON NCC' web interface for company registration. The page title is 'NCC Scheme / Company Registration / Company Details'. The user is logged in as 'Hello Test' and is managing 'ELEXON LIMITED'. The left sidebar contains navigation options: Dashboard, Registration, NCC Applications, Bank Details, and My Companies. The main content area is divided into three steps: 1. Company Details (active), 2. Contact Details, and 3. Review Registration. A 'Save & Exit' button is located at the bottom right of the first step. The 'Company Details' form includes the following fields:

- Company Name: ELEXON LIMITED (checked)
- Registration Number: 03792340 (checked)
- Primary Company Email: test@elexon.co.uk (Max 6 emails)
- Postcode: NW1 3JN (checked) with a 'Find Address' button
- Address Line 1: 350 Euston Road (checked)
- Address Line 2: (empty)
- City: London (checked)
- Country: United Kingdom

A 'Continue' button is located at the bottom right of the form, and a 'Logout' button is in the bottom left corner.

Contact Details

ELEXON
NCC

NCC Scheme / Company Registration / Contact Details Hello Test Managing ELEXON LIMITED

- Dashboard
- Registration
- NCC Applications
- Bank Details
- My Companies

- Company Details
- Contact Details**
 - Claim Managers / Claim Applicants
 - Claim Authorities
- Review Registration

Save & Exit

Contact Details

As a minimum, we require **2 Claim Managers**, and **1 Director**.

Claim Managers

Test	User	12345678	testuser@elexon.co.uk	
Test	User	12345678	testuser2@elexon.co.uk	

Add a Claim Manager

Director(s)

Director	Test	User	12345678	director@elexon.co	
----------	------	------	----------	--------------------	--

Add a Director

Previous Page Review Registration

Logout

Claim Managers

- Enter at least two Claim Managers

Director

- Enter at least one Director

Review Registration

ELEXON
NCC

NCC Scheme / Company Registration / Summary Hello Test Managing ELEXON LIMITED

- Dashboard
- Registration
- NCC Applications
- Bank Details
- My Companies

- Company Details
- Contact Details
- Review Registration ←

[Save & Exit](#)

Review Registration

Before submitting your registration, please ensure all information is correct.

Company Details

Company Name	ELEXON LIMITED
Registration Number	03782949
Email Address	test@elexon.co.uk
Address Line 1	350 Euston Road
Address Line 2	-
Postcode	NW1 3JN
City	London
Country	GB

Contact Details

Claim Managers	Text User	testuser@elexon.co.uk	
	Text User	testuser2@elexon.co.uk	
Directors	Director	Text User	director@elexon.co.uk

[Previous Page](#) [Submit](#)

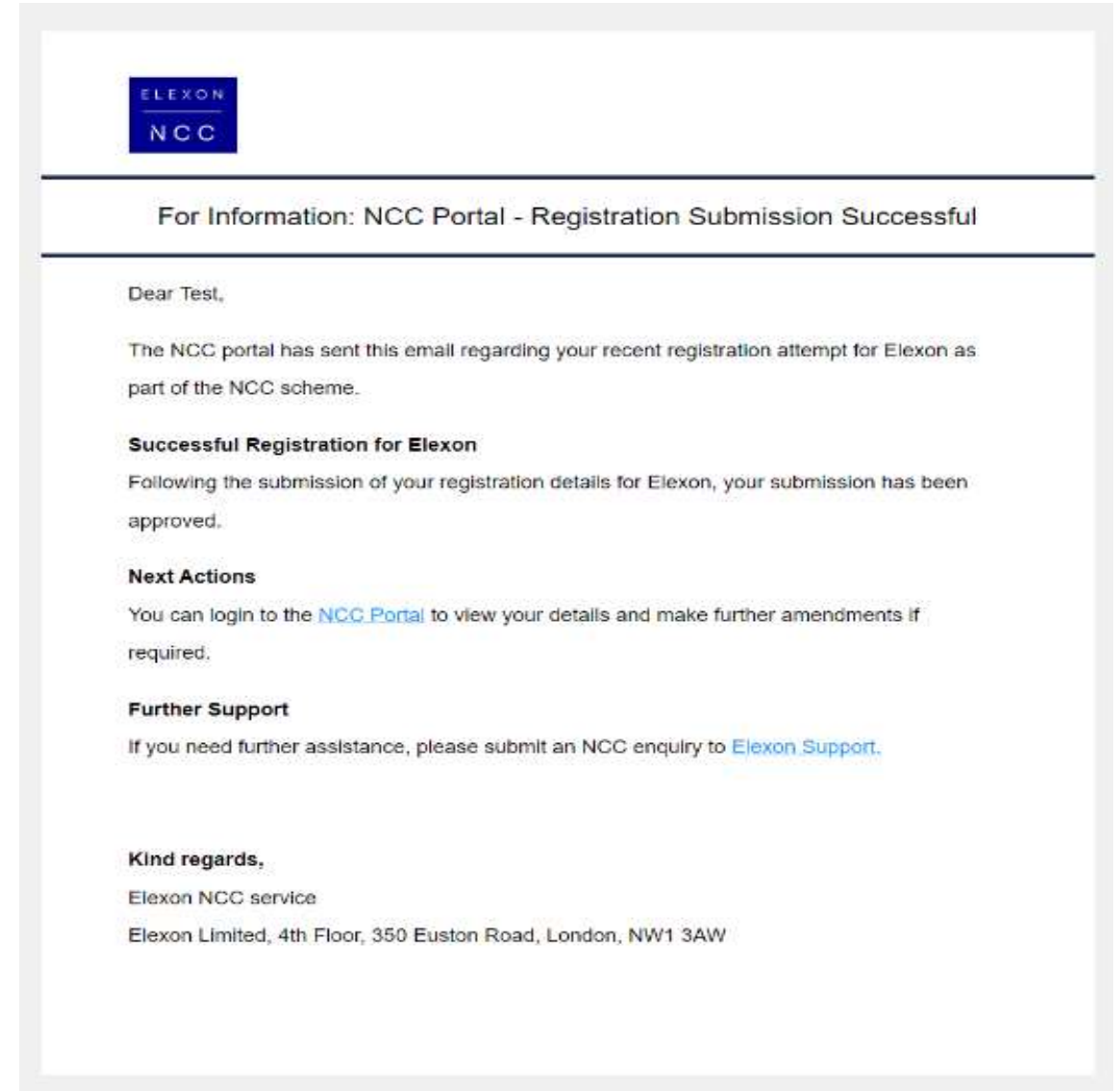
[Logout](#)

Notification of Successful Registration

Once you have submitted your registration, this will be reviewed by Elexon and you'll be notified via email if successful or unsuccessful.

Here is an example of an email notification.

The status of your registration will also be illustrated on the NCC Portal.



REGISTRATION AMENDMENT

Registration Amendment

Company Details

- Primary Company Email
- Address

Contact Details

- Changes to Claim Managers and/or Directors

The screenshot shows the 'Company Details' page in the ELEXON NCC system. The page is titled 'ELEXON NCC' and 'Hello Test Managing ELEXON LIMITED'. The left sidebar contains navigation options: Dashboard, Registration, NCC Applications, Bank Details, and My Companies. The main content area is divided into three sections: 1. Company Details, 2. Contact Details, and 3. Review Registration. The 'Company Details' section is active and contains the following fields: Company Name (ELEXON LIMITED), Registration Number (017822943), Primary Company Email (test@elexon.co.uk), Postcode (NW1 3JN), Address Line 1 (350 Euston Road), Address Line 2, City (London), and Country (United Kingdom). A 'Save & Exit' button is located at the bottom right of the 'Company Details' section. A 'Continue' button is located at the bottom right of the page. The ELEXON logo is visible in the bottom right corner.

ELEXON NCC

Hello Test Managing ELEXON LIMITED

Company Details

Company Name: ELEXON LIMITED ✓

Registration Number: 017822943 ✓

Primary Company Email: test@elexon.co.uk

Postcode: NW1 3JN ✓ [Find Address](#)

Address Line 1: 350 Euston Road ✓

Address Line 2:

City: London ✓

Country: United Kingdom ✓

[Save & Exit](#)

[Continue](#)

[Logout](#)

ELEXON

ADD ADDITIONAL COMPANIES

Add New Company

The screenshot displays the ELEXON NCC web application interface. At the top, the header shows 'ELEXON' and 'NCC'. Below the header, the user is logged in as 'Hello Test' managing 'ELEXON LIMITED'. The main content area is divided into several sections:

- Navigation Menu:** Located on the left, it includes links for Dashboard, Registration, NCC Applications, Bank Details, and My Companies.
- Search Section:** Contains a search bar with the placeholder 'Enter a company name' and a dropdown menu for 'Status'. Below the search bar are 'Reset' and 'Search' buttons.
- Add New Company Section:** A button labeled 'Add New Company' with a 'Search' button next to it.
- Table:** A table with columns for 'Party Name', 'Status', 'Last Application Made', and 'Updated'. It contains one entry for 'ELEXON LIMITED' with a status of 'Rejected', last application made in 'Q2 2024', and updated on '04 Jul 2024'. A green 'Active' button is visible next to the entry.

← **'Active'** this illustrates the company you are able to view and complete tasks

Select the **'Add New Company'** ←

Add New Company

ELEXON
NCC

Search New Company


Company Registration Number*

ⓘ

Look Up

Cancel

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Add New Company

ELEXON
NCC

Search New Company

Company Registration Number*

✓


[Look Up](#)

You are registering the following organisation to the National Charging Compensation Scheme:

Training 02

[Back](#) [Add](#)

Elexon corporate policies | Privacy policy | Copyright | Using this website | Glossary | Contact us



Add New Company

ELEXON
NCC

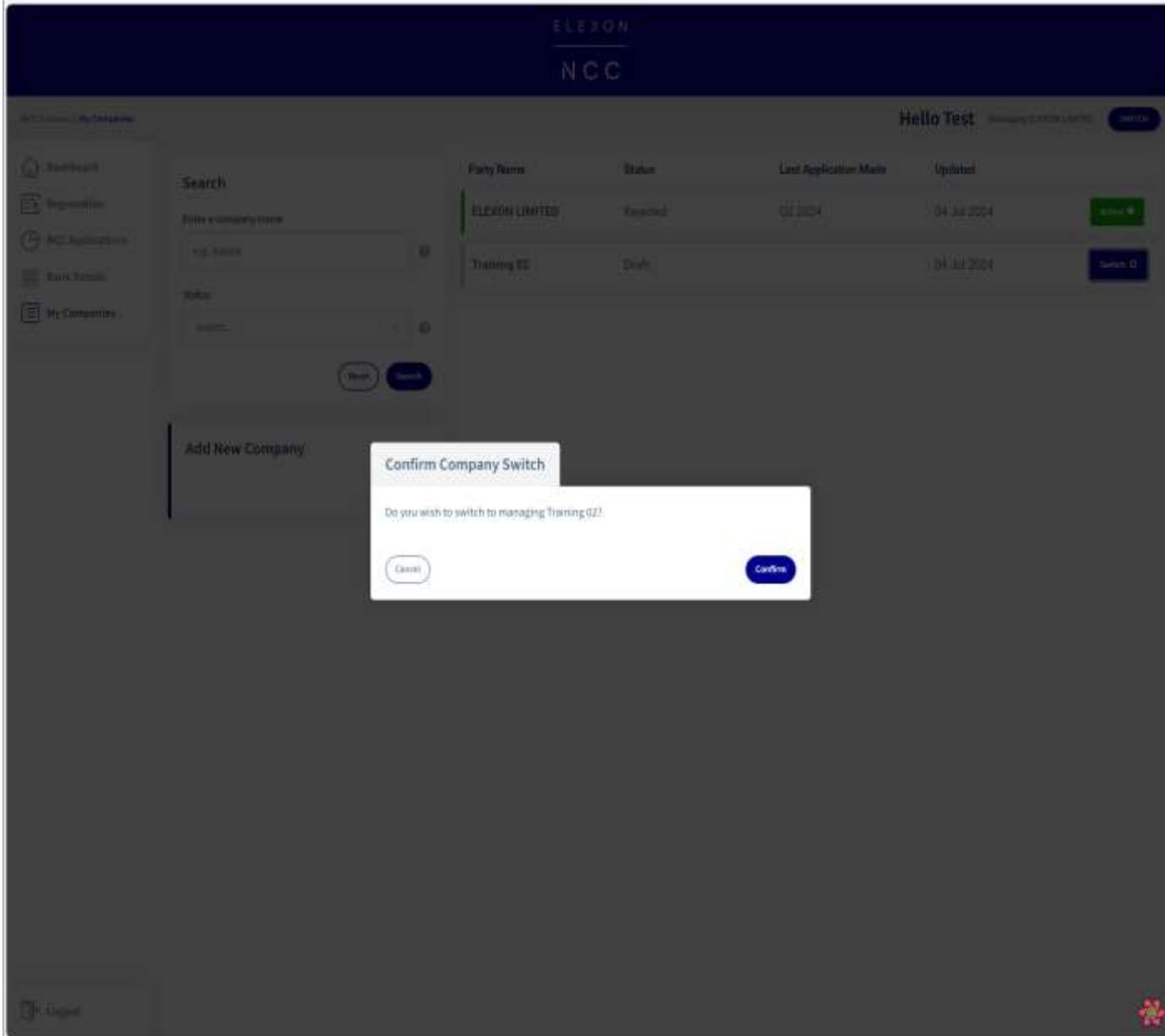
Search New Company
You can now continue your registration

Continue registration

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ELEXON

Select Switch Functionality



The **SWITCH** functionality will allow you to change to another company you are registered against. You can do this via this button in the top right.

Hello Test Managing ELEXON LIMITED **SWITCH**

Also, check '**My Companies**' and it'll show you which company you are 'Active' against. You can also select SWITCH against one of the others listed.

APPLICATION PROCESS

Recap - Application Timeline



Network Charges

Network charges eligible for compensation are:

- **Transmission Network Use of System (TNUoS)**, including annual connection charges and transmission losses
- **Distribution Use of System (DUoS)**, including annual connection charges and distribution losses in this context
- **Balancing System Use of System (BSUoS)**

Summary of the Applications

The screenshot displays the ELEXON NCC Applications dashboard. At the top, the ELEXON NCC logo is centered. The user is logged in as 'Hello Test' managing 'ELEXON LIMITED', with a 'SWITCH' button. A left sidebar contains navigation links: Dashboard, Registration, NCC Applications, Bank Details, and My Companies. The main content area features a filter panel for 'ELEXON LIMITED' with dropdowns for 'Application period' and 'Status', and 'Reset' and 'Search' buttons. To the right is a table of applications.

Application Period	Status	Attestation	Total Claim	Updated	
Q1 2024	New		£0.00	04 Jul 2024, 09:33	Actions ▼
Q2 2024	Draft		£0.00	04 Jul 2024, 09:33	Actions ▼

At the bottom left is a 'Logout' button, and at the bottom right is a page indicator showing '1' and a small red flower icon.

Quarterly Application

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NCC

Hello Test Managing ELEXON LIMITED SWITCH

NCC Scheme / NCC Applications / 263

Dashboard

Registration

NCC Applications

Bank Details

My Companies

ELEXON LIMITED

1 Details of Claim

- April 2024
- May 2024
- June 2024
- Select Suppliers
- Upload Supplier Evidence
- Upload EII Certificate

2 Review Claim and Claim Signatory

Save and Exit

Details of claim for ELEXON LIMITED period Q2 2024

In order to claim compensation for the period Q2 2024, please complete your claims form below.

April 2024 Net Total ⓘ	May 2024 Net Total ⓘ	June 2024 Net Total ⓘ
£ 32500.21	£ 31950.17	£ 29955.10

Select Suppliers Q2 2024*

Supplier One X Supplier Two X X

Please upload evidence and EII Certificate to support this claim

Optional Upload evidence for this claim period ⓘ

Upload EII Certificate(s) for this claim period ⓘ

Click to Upload or drag and drop

1 file(s) uploaded

Test document.pdf

Click to Upload or drag and drop

1 file(s) uploaded

Test document.pdf

Back

Review Claim

Logout

ELEXON

Evidence

- Valid EII Certificate
- An electricity bill or an invoice of projected costs from an electricity supplier
- If third party, provide evidence of passed-through eligible network costs
- To support multiple MPANs
- To support partial % exemption on its EII certificate
- Director's Confirmation Letter



Review Application

ELEXON
NCC

NCC Scheme / NCC Applications / 202 / Review Hello Test Managing ELEXON LIMITED SWITCH

- Dashboard
- Registration
- NCC Applications
- Bank Details
- My Companies

ELEXON LIMITED

- 1 Details of Claim ✓
- 2 Review Claim and Claim Signatory —

Save and Exit

Review claim for ELEXON LIMITED period Q2 2024

Please review your claim submission below:

	Net Total
April 2024	£12,505.21
May 2024	£11,950.37
June 2024	£39,955.10

Suppliers
Supplier One, Supplier Two

Total claim for period Q2 2024
£94,405.68

Director Confirmation
Please select the Director who will provide confirmation for this claim. This is mandatory if no evidence has been provided to support the claim.

Select Director

- Test User
- Not required

Back Confirm Claim

ELEXON

Director's Confirmation Letter – Template

ELEXON

Click or tap to enter a date.

Company Name

[Address Line 1]

[Address Line 2]

[Address Line 3]

[Post Code]

Dear [insert name]

Network Charges Compensation Scheme – Director Confirmation

This letter, and the attached director's confirmation, refers to the Energy-Intensive Industry Electricity Support Payments and Levy Regulations 2024 (the **Regulations**). Unless otherwise defined in this letter, words and expressions defined in the Regulations shall have the same meaning when used in this letter.

Elxon Limited, in the role of the EII Support Payments Administrator, is in receipt of an application for an electricity support payment from [Company Name], who held an EII certificate.

The application details the net total value of the network charges paid in respect of electricity which passed through the electricity meter for which that EII certificate was issued. This table illustrates the net total value of the network charges being claimed for the quarter:

Quarter Period	Net Total
[Month Year]	{£0.00}
[Month Year]	{£0.00}
[Month Year]	{£0.00}

To support this application we need confirmation from a director of [Company Name] that those network charges were due and were paid. Please therefore sign the attached confirmation. If we do not receive the completed confirmation, your application will be rejected.

Kind regards,

EII Support Payments Administrator (Elxon Limited)

ELEXON

Click or tap to enter a date.

Elxon Limited
4th Floor
350 Euston Road
London
NW1 3AW

Dear EII Support Payments Administrator

Confirmation by Director of the Company

I am a director of [Company Name] (the **Company**) which holds an EII certificate and is making a claim for an electricity support payment.

I refer to the application made by the Company to the EII Support Payments Administrator under section 7(1) of the Regulations.

Pursuant to section 7(3) of the Regulations, I confirm that the network charges detailed in the Company's application were due and were paid.

Yours faithfully

Director

[Insert Name]

For and on behalf of the Company

ELEXON

Illustrate the Application Status

ELEXON
NCC

NCC Scheme / NCC Applications

Hello Test Managing ELEXON LIMITED SWITCH

ELEXON LIMITED

Application period
Select...

Status
Select...

Reset Search

Application Period	Status	Attestation	Total Claim	Updated	Actions
Q2 2024	Draft		£0.00	04 Jul 2024, 09:47	Actions
Q1 2024	Submitted to NCC		£120.00	04 Jul 2024, 09:47	Actions
Q4 2023	Partially Approved		£0.00	04 Jul 2024, 09:47	Actions
Q3 2023	Rejected		£0.00	04 Jul 2024, 09:47	Actions
Q2 2023	Approved		£0.00	04 Jul 2024, 09:47	Actions
Q1 2023	Submitted to Director		£0.00	04 Jul 2024, 09:47	Actions

Logout

ELEXON

View Application – Illustrate the Status Details

The screenshot displays the ELEXON NCC user interface. At the top, the header includes the ELEXON NCC logo and the user's name 'Hello Test' with a 'SWITCH' button. The breadcrumb trail shows 'NCC Scheme / NCC Applications / 394 / Pending Review'. A left-hand navigation menu contains links for 'Dashboard', 'Registration', 'NCC Applications', 'Bank Details', and 'My Companies'. A 'Logout' button is located at the bottom left. A central notification box, highlighted with a blue border, states 'Claim Approved' and 'Your claim has been approved.' The main content area is titled 'Pending review claim for ELEXON LIMITED period Q1 2024' and includes a 'Back' button at the bottom. It contains a table of claim data for three periods, a 'Suppliers' section, and two sections for 'Evidence for this claim period', each showing one uploaded PDF file.

ELEXON
NCC

NCC Scheme / NCC Applications / 394 / Pending Review Hello Test Managing ELEXON LIMITED SWITCH

Claim Approved
Your claim has been approved.

Pending review claim for ELEXON LIMITED period Q1 2024
Please review your claim submission below:

Period 1 - January 2024	Period 2 - February 2024	Period 3 - March 2024
Net Total £120.00	Net Total £0.00	Net Total £0.00

Suppliers
Test Supplier

Evidence for this claim period

1 file uploaded
Test document.pdf

Uploaded EII Certificate(s) for this claim period

1 file uploaded
Test document.pdf

[Back](#)

[Logout](#)

ELEXON

Amend Application

ELEXON
NCC

NCC scheme / NCC Applications Hello Test Managing ELEXON LIMITED SWITCH

Dashboard
Registration
NCC Applications
Bank Details
My Companies

ELEXON LIMITED

Application period
Select...

Status
Select...

Reset Search

Application Period	Status	Attestation	Total Claim	Updated	Actions
Q2 2024	Draft		£0.00	04 Jul 2024, 09:47	Actions ▼
Q1 2024	Submitted to NCC		£120.00	04 Jul 2024, 09:47	Actions ▼
Q4 2023	Partially Approved		£0.00	04 Jul 2024, 09:47	Actions ▼
Q3 2023	Rejected		£0.00	04 Jul 2024, 09:47	Actions ▼
Q2 2023	Approved		£0.00	04 Jul 2024, 09:47	Actions ▼
Q1 2023	Submitted to Director		£0.00	04 Jul 2024, 09:47	Actions ▼

Logout

ELEXON



Select 'Actions' and a dropdown of options will appear.

You'll select the 'Amend' option if you need to update or make a correction to your submission.

BANK ACCOUNT DETAILS

Submit Bank Account Details

- Bank Account details provided are those of the EII Certificate Holder
- Additional approvals are required for the bank account details. This is to avoid any fraudulent activities.
- Additional Claim Manager approval within NCC Portal and Elexon will contact the EII Certificate Holder.

The screenshot displays the ELEXON NCC portal interface. At the top, the ELEXON NCC logo is visible. The user is logged in as 'Hello Test' and is managing ELEXON LIMITED. The main content area is titled 'NCC Scheme / Bank Details'. On the left, there is a navigation menu with options: Dashboard, Registration, NCC Applications, Bank Details (selected), and My Companies. The 'Bank Account' section is active, showing a progress indicator with two steps: 'Bank Account' (1) and 'Review' (2). A 'Save and Exit' button is located below the progress indicator. The 'Primary Bank Account' form contains the following fields:

- Account Number: 11513604 (with a green checkmark)
- Sort Code: 100000 (with a green checkmark)
- Bank Name: BANK OF ENGLAND (with a green checkmark)
- Account Name: Text User (with a green checkmark)

A yellow 'Validate' button is positioned below the Sort Code field. A 'Continue' button is located at the bottom right of the page.

DOCUMENTS & WEBSITE

Documents and Website

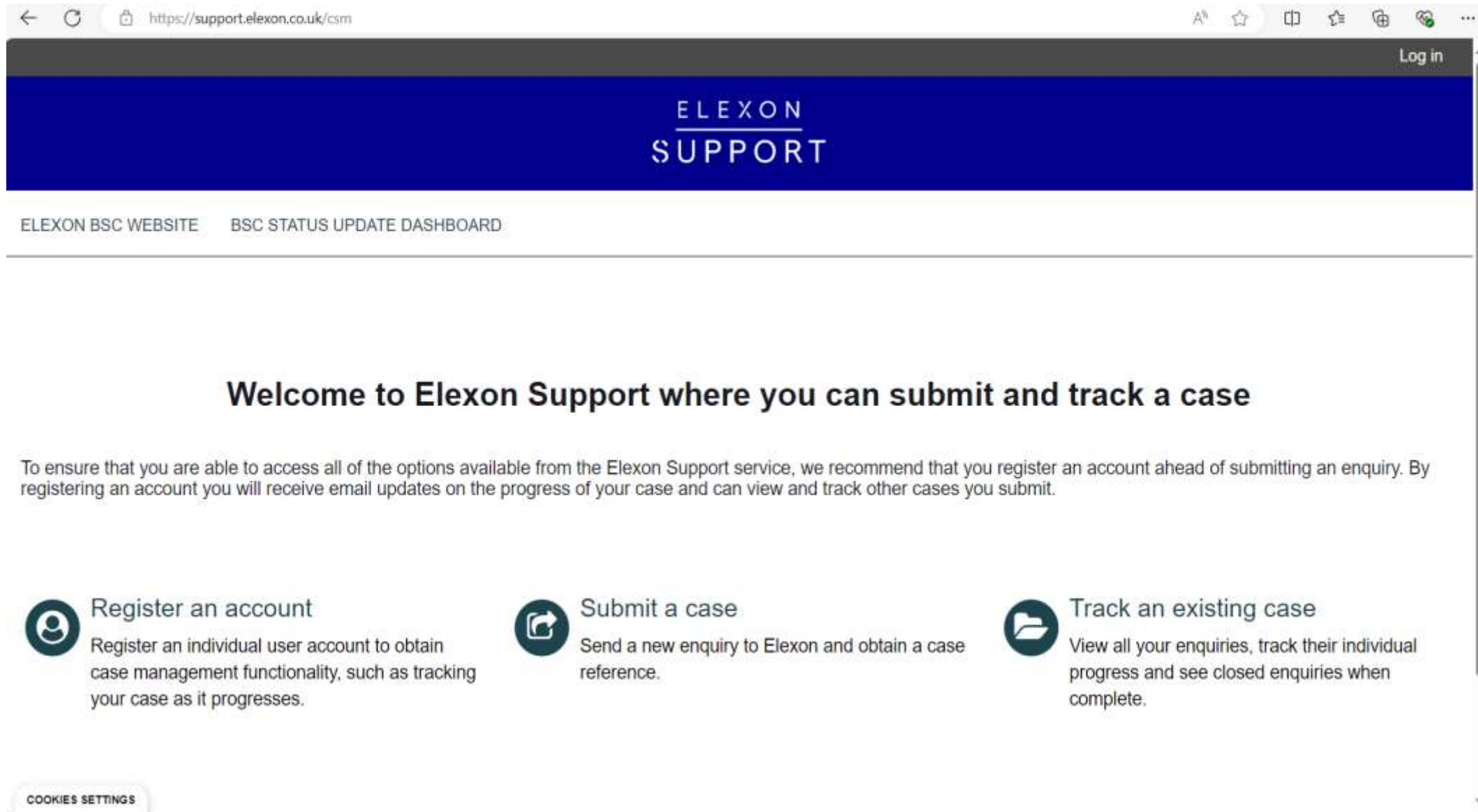
Home > What we do > Network Charging Compensation Scheme (NCC)

Network Charging Compensation Scheme (NCC)



ELEXON SUPPORT

Elexon Support – <https://support.elexon.co.uk/csm>



The screenshot shows a web browser window with the URL <https://support.elexon.co.uk/csm>. The page features a dark blue header with the text "ELEXON SUPPORT" in white. Below the header, there are two links: "ELEXON BSC WEBSITE" and "BSC STATUS UPDATE DASHBOARD". The main content area has a white background with a heading "Welcome to Elexon Support where you can submit and track a case". Below this heading is a paragraph of text explaining the benefits of registering an account. At the bottom, there are three columns of information, each with an icon and a title: "Register an account" (person icon), "Submit a case" (envelope icon), and "Track an existing case" (document icon). A "COOKIES SETTINGS" button is located in the bottom left corner, and the "ELEXON" logo is in the bottom right corner.




Log in

ELEXON
SUPPORT

ELEXON BSC WEBSITE BSC STATUS UPDATE DASHBOARD

Welcome to Elexon Support where you can submit and track a case

To ensure that you are able to access all of the options available from the Elexon Support service, we recommend that you register an account ahead of submitting an enquiry. By registering an account you will receive email updates on the progress of your case and can view and track other cases you submit.

-  **Register an account**
Register an individual user account to obtain case management functionality, such as tracking your case as it progresses.
-  **Submit a case**
Send a new enquiry to Elexon and obtain a case reference.
-  **Track an existing case**
View all your enquiries, track their individual progress and see closed enquiries when complete.

COOKIES SETTINGS

ELEXON

Elexon Support – Register

Register an account

Step 1

*First Name

*Last Name

*Email

Verification Password

Step 2

Search for Organisation Name or
Party ID

I do not have a Party ID



* By creating an account you confirm that you have read the [Privacy Policy](#) and accept the [Terms and Conditions](#)

*reCAPTCHA verification



I'm not a robot



reCAPTCHA
Privacy - Terms

Already have an account? [Log In](#)

Welcome to Elexon Support where you can submit and track a case



Report a Service Issue

Raise an Issue about BSC systems and services and obtain a case reference



Report Missing Data

Report Missing Data in BSC systems and obtain a case reference



Request for Information

Send a general enquiry to Elexon and obtain a case reference



Network Charging Compensation (NCC) Scheme

Send an enquiry on the NCC Scheme and obtain a case reference

Elexon Support – Complete a Case

[Home](#) > [Network Charging Compensation \(NCC\) Scheme](#) Search

Network Charging Compensation (NCC) Scheme

Send an enquiry on the NCC Scheme and obtain a case reference

* Indicates required

Requested By

Organisation Details


Organisation name

* I do not have an Organisation name

What is your request about


* Category

* Subcategory

* Subject 

* Description

URL of related page or document

 [Add attachments](#)

Required information

WHAT IS NEXT?

What is next?

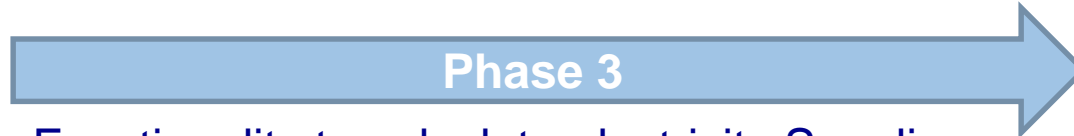


Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
2024						2025				

Calculate the monthly total estimated levy amount.

Publish the total estimated levy amount. This commences from 1 October 2024.

Create new Bank Accounts.



Functionality to calculate electricity Suppliers individual Levy, Operational Costs and Reserve amounts.

Functionality to calculate EII Applicants compensation payments.

Functionality to create invoices and send to electricity Suppliers.

Functionality to create notifications of payments and send to EII Applicants.

SUMMARY

Summary

- NCC Portal launches on Friday 12 July 2024
- Register via NCC Portal
- Submit your quarterly application for April, May & June network charges
- Application window extended to 30 August 2024
- Register for Elexon Support



ELEXON

THANK YOU

**James Lewis, Kat Gay, Andrew Grace and
Hannah Pargeter**

8 July 2024