



SVG124 Minutes

Meeting Name	Supplier Volume Allocation Group	
Date of Meeting	31 May 2011	
Meeting Number	124	
Venue	ELEXON Ltd, 350 Euston Road, London NW1 3AW	
Attendees	Jon Spence	SVG Vice Chairman
	Sarah Kinnaird	Secretary
	Peter Bolitho	Panel Sponsor (by teleconference)
	Bob Brown	Industry Member (by teleconference)
	Colette Baldwin	Industry Member (by teleconference)
	Kevin Woollard	Industry Member (by teleconference)
	John Stewart	Industry Member (by teleconference)
	Eric Graham	Industry Member (by teleconference)
	Chris Pooley	Industry Member (by teleconference)
	Edward Coleman	Industry Member Alternate (by teleconference)
	Vasu Mistry	Industry Member Alternate for Martin Brandt (by teleconference)
	Mike Smith	Distribution System Operator Alternate (by teleconference)
	David Kemp	ELEXON (part meeting)
	Kevin Spencer	ELEXON (part meeting)
	Oliver Meggitt	ELEXON (part meeting)
	Joanne Smalley	ELEXON (part meeting)
	Kate Murray	ELEXON (part meeting)
Apologies	Martin Brandt	Industry Member
	Philip Russell	Industry Member
	Tony Neville	Industry Member
	Tim Roberts	Industry Member
	Andrew Neves	Distribution System Operator Member
	Jill Ashby	Gemserv

Committee Recommendations to the Panel

1. There were no recommendations to the Panel.

Committee Decisions under Delegated Responsibility

2. Summary of Market Domain Data Change Requests to be incorporated into the release of MDD Version 179 – SVG124/01

- 2.1 This paper invited the SVG to consider endorsement of 20 Change Requests for Version 179 of Market Domain Data (MDD), with a Go-Live date of 15 June 2011. A summary of the validation undertaken and comments received via the impact assessment process for the submitted changes are included. This paper also invited the SVG to approve updates to SVA Line Loss Factors for five LDSOs to apply from the 15 June 2011, submitted in response to new Line Loss Factor Classes being added to MDD.
- 2.2 ELEXON updated the SVG with updates on the MDD comments which had not been resolved by the time the SVG124/01 paper was sent to the SVG Committee. Minor comments that were made to Change Requests (CR) M1467, M1471 and M1473 were addressed and resolved. For CR M1474, an organisation said it was interesting to note that the Annual Fraction of Yearly Consumption (AFYC) on the Entity 12 form is exactly the same for both M1473 (SOUT) and M1474 (HYDE), especially given the completely different geographical locations of each group. The respondent said they are setting up tariffs as part of their smart pilot. Once they have customers on them, they can monitor and see if they require different AFYCs.
- 2.3 There were two comments received on CR M1481. As a result, npower removed or amended some elements from the CR. The organisations who made the comments confirmed they were happy with the changes.
- 2.4 **The SVG:**
- a) **NOTED** that the validation process carried out by ELEXON and the SVAA has been completed successfully;
 - b) **NOTED** the comments raised during the Market Participant impact assessment process;
 - c) **APPROVED** the 20 Change Requests detailed in the paper to be entered into MDD 179 with a Go-Live date of 15 June 2011; and
 - d) **APPROVED** the proposed LLFs for five LDSOs for use in Settlement with an Effective From Date of 15 June 2011.

3. Approval of Changes to the Operational Information Document (CP1341) – SVG124/02

- 3.1 CP1341 'Unmetered Supplies: Accommodating Multi-Level Static Dimming Devices in Half-Hourly and Non-Half-Hourly Settlement' will be implemented in the June 2011 release. The Operational Information Document (OID) has been updated with further clarification on the processes for applications for Charge Codes and Switch Regimes for these devices. Additionally guidance has been provided to customers in declaring these devices in their inventories. The SVG was invited to approve the new version of the OID to be published as Version 10.0.
- 3.2 A SVG member asked what the difference was between the Unmetered Supplies User Group (UMSUG) and the UMS User Forum and what the rationale was for having two groups. ELEXON said the UMSUG is an ELEXON-led group whose attendees include customer representation whilst the UMS User Forum is a



completely separate group hosted by St Clements, which focuses on distribution and meter administration and ELEXON does not fund. ELEXON said it only attended the UMS User Forum meeting three times a year and found it a very useful sounding board for UMS issues.

3.3 The SVG:

- a) **NOTED** the changes made to the Operational Information Document as a result of CP1341; and
- b) **APPROVED** the red-lined Operational Information Document to be published as Version 10.0

4. Teleswitch Issues on the 24 November 2010 – SVG124/03

- 4.1 On the 24 November 2010 there were issues with the Teleswitch file processed by the Supplier Volume Allocation Agent. The issues were caused by changes to the Teleswitch communications. ELEXON has investigated the impact of the issue and potential ways of correcting the data. The SVG was invited to note the issue and its root cause, that processes have been put in place to prevent a re-occurrence and agree that no corrective change is required.
- 4.2 A SVG member asked what the volume was used in the first graph and what the materiality was. ELEXON said the first graph showed the impact on profile 'shape' and confirmed the BMV graph was megawatt hours. ELEXON said it was unable to calculate the true materiality since the actual file could not be retrieved. Using the default teleswitch file, only gives an idea of potential differences by BMU. Since there have not been any helpdesk calls logged or any Trading Disputes raised on this issue, ELEXON recommended not taking any further action. The SVG asked that ELEXON, going forwards, attempt to work out some materiality before asking them to approve these types of recommendations.
- 4.3 A SVG member asked what the root cause was and what steps ELEXON had taken to prevent this happening again. ELEXON said it had been caused by network migration which the Teleswitch Agent had not informed ELEXON of what it was planning to do. ELEXON had spoken to the Agent and said any future changes, including minor changes, should be discussed with ELEXON prior to implementation, which is now being done. The network migration which gave rise to the issues has now been completed.
- 4.4 A SVG member asked whether there were any updates about the impending termination of the BBC service and ELEXON said not at the present time although any updates on that matter would be dealt with separately and the SVG would be kept fully informed.
- 4.5 **The SVG:**
 - a) **NOTED** the issue identified in this paper;
 - b) **NOTED** that the root cause of this issue is now resolved and that procedures have been put in place to prevent an re-occurrence; and
 - c) **AGREED** that no further action be taken by ELEXON unless the issue is raised by a BSC party as a trading dispute.

5. CMS Approval: Philips CityTouch with Starsense Wireless – SVG124/04

5.1 ELEXON has witness-tested the CityTouch with Philips Starsense Wireless Central Management System (CMS) on the 13 May 2011. The CMS passed the incremental witness testing for the Wireless (RF) version of the system that has already been approved with Power Line Control (PLC). UMSUG recommended to the SVG that the system be approved for use in Settlement. The paper presented the Test results and invited the SVG to approve Version 1.4.

5.2 The SVG:

- a) **NOTED** that the Philips City Touch with Starsense Wireless (Version 1.4) CMS system has passed the ELEXON witness testing;
- b) **APPROVED** the UMSUG recommendation that the Philips City Touch with Starsense Wireless (Version 1.4) be authorised for use in Settlement; and
- c) **DIRECTED** ELEXON to update the ELEXON website accordingly.

Tabled Items

6. Trading Operations Report – 183/02

6.1 This report provided an overview of the operations of the BSC for April 2011.

6.2 The SVG:

- a) **NOTED** the report.

7. Supplier Agent Forum (SAF) Minutes & Actions

7.1 This paper provided information on the minutes and actions from the latest Supplier Agents Forum (SAF) meeting, which was held on 13 April 2011.

7.2 The SVG:

- a) **NOTED** the report.

Any Other Business

8. Panel Update

8.1 The Technical Secretary informed the SVG at Panel meeting 183 on 12 May, Modification P264 'Two-thirds majority requirement for Panel recommendations on licence originated Modifications' had its Assessment Phase report presented. The Panel agreed an initial recommendation that neither the P264 Proposed nor



Alternative Modification should be made. P264 is now in the Report Phase. The Panel Sponsor added the Panel had a lengthy debate on this Modification including potentially high impacts and said anyone interested should respond to the Report Phase consultation.

- 8.2 Under the non-modification business, the Panel approved the proposed scope of the Funding Shares Audit, noted the revised Panel Referral Process and approved a new PAB Alternate and a new Credit Committee member. An update was provided on MA Energy Ltd's position since the last Panel meeting and the Panel agreed that the set of active Panel Resolutions should remain in place, with the exception of the prohibition on registering new MPANS which should be modified to allow the registration of 10% net new MPANS for HH Metering Systems and 10% net new MPANS for NHH Metering Systems, subject to the commencement of direct debit payments to BSCCo. The Panel also agreed that ELEXON should continue to monitor MA Energy Limited's position and agreed that the Panel should suspend the expulsion process until 9 June 2011.
- 8.3 The Panel Sponsor informed the SVG that an independent Chair had been appointed to Standing Modification Issue 40 'Review of Elexon Governance and Funding Arrangements for New Business Opportunities' and the first meeting was scheduled for 1 June 2011.

9. Actions

- 9.1 All the action updates were noted and Action 144 was closed as it had been on the SVG124 agenda.

10. Minutes from Previous Meeting

- 10.1 The SVG123 minutes were approved without further changed.

11. Matters Arising

Update on CP1348 'Supplier Charges following implementation of CP1334 'New PARMS Serials''

- 11.1 ELEXON informed the SVG that of the responses received so far to the industry impact assessment of CP1348, no unexpected impacts or costs had been mentioned. The deadline for responses is 2 June 2011 and ELEXON was still planning on sending this CP to the SVG for an ex-committee decision after that.

New ELEXON Website

- 11.2 Two members of the ELEXON Communications team attended this part of the SVG meeting to hold a Question and Answer session on the new ELEXON website. An SVG member said their main concern was the slowness of the website and asked if the slowness affected everyone. ELEXON said it was very aware of the slowness of the website and finding the root cause and resolving this issue was their top priority. ELEXON said the slowness of the site had only come to light in the live environment as it was normal speed during the entire test phases.



- 11.3 A SVG member asked whether ELEXON had considered other organisations' technologies when designing the website as not all organisations had the latest technology and might not be able to cope. ELEXON confirmed it had taken this into consideration especially as ELEXON itself does not use fast connections or browsers.
- 11.4 A SVG member said they were finding site navigation difficult but was aware this would just take some time of getting used to new locations. A SVG member commented that the label 'BSC Live Operations' was misleading and not everyone would be aware this was where all the Change information was now located. ELEXON agreed and said this comment had been raised by some other people and it would be running a poll through Newscast as to what the industry would prefer it was titled and would then make the necessary update.
- 11.5 A SVG member asked why the MDD changes were not saved under the Change pages on the website as this was where they expected to find it. ELEXON noted this comment and took an action to report on the rationale for this and to look into whether this should be moved or more links added to aid navigation.

ACTION: ELEXON

- 11.6 A SVG member said the new website seemed to waste a lot of space and they spent a lot of time scrolling down pages to get to the information they needed. ELEXON said it was aware of this but made the decision when designing the site to take on board usability best practise which showed that people preferred to scroll rather than shorter pages with several others sitting 'underneath' them which would result in more 'clicks' to get to the desired content. It also took onboard a comment made by a SVG member about reducing the size of the graphics on the home page.

ELEXON Portal

- 11.7 ELEXON included some Frequently Asked Questions on the ELEXON Portal and asked whether there were any questions. Several SVG members said they did not use the Portal but would ask their colleagues who did in time for the next SVG meeting.

12. Next Meeting

- 12.1 The next meeting SVG will be held at the offices of ELEXON Ltd, 350 Euston Road, London NW1 3AW on Tuesday 5 July 2011.