



Coming up this week

17 June

['Introducing ELEXON' seminar](#) at **10.00**

18 June

[Join European Standing Group \(JESG\)](#) at **10.00**

ELEXON Chairman, Michael Gibbons awarded a CBE in the Queen's birthday honours list

ELEXON Board and BSC Panel Chairman, Michael Gibbons, has been awarded a CBE in the Queen's birthday honours list for services to regulatory reform and in recognition of his work as Chairman of the Government's Regulatory Policy Committee (RPC) since the committee was set up in 2009.

Michael was previously awarded the OBE for services to regulatory reform in 2008.

On hearing about his award, Michael Gibbons said: 'Speaking personally, I feel very pleased to be honoured in this way for my work as Chairman of the Regulatory Policy Committee (RPC) since the committee was set up in 2009. I regard it as a privilege, which I appreciate greatly.' '...I'm sure this award arises as a result of the recognition of the important role played by the independent RPC in UK regulatory reform.'

Switched On! ELEXON annual customer survey 2015 has started

Every year we conduct a customer survey using an independent research company, Researchcraft. The feedback that we receive is really important to see what our customers think of us, what we do well and identifying areas for improvement.

The survey began on Wednesday 10 June and will run for four weeks. If you received a miss-addressed message from Researchcraft to complete the survey and experienced some issues with the link provided, we apologise. These issues have now been resolved. We would be very grateful if you would take a few minutes to complete the survey. The customer survey is at the heart of constantly improving our service to you, and your feedback is central for us to plan more effectively to meet your needs and to make continuous improvements.

Last year, we received a high number of responses and overall customer satisfaction remained at a high level, with 59% of respondents scoring 8 or more out of 10. Allied with this, the value for money score went up by 1% to its highest recorded level. See the [highlights from the 2014 customer survey](#).

New search function on the ELEXON website

In response to customer feedback, especially from the customer survey last year, the ELEXON website is undergoing improvements to align with the web vision. ELEXON's strategy and vision for the website is to engage users and increase the ELEXON website service rating with an improved search experience, intuitive navigation and quality content. Content, a content management system and design have been the key areas of focus in the past year for delivering a new and improved website. In addition, to improve the website users' experience of the website, a new search functionality will be launched in the coming months, which will help users find what they are looking for quickly and easily.

Training videos coming soon!

As part of improving our customer service, we are currently producing some training videos which will be published on our website soon. This will not replace our training function, but will simply provide another way of delivering information to our customers on some of our most requested topics and technical processes. The videos will focus on:

1. Performance Assurance Reporting and Monitoring System (PARMS)
2. Market Domain Data (MDD)
3. Estimated Annual Consumption (EAC)/Annualised Advances (AA)
4. Credit

If you have any questions about the customer survey, website or training videos, please email ELEXON Communications at communications@elexon.co.uk.

BSC Audit Report for the year ending 31 March 2015

At its meeting on Thursday 11 June 2015, the BSC Panel noted the [BSC Auditor's Report](#) for the year ending 31 March 2015. This report details the BSC Auditor's Opinion for the period and is accompanied by their Statement of Significant Matters.

BSC Auditor's Opinion

The BSC Auditor has not sought to qualify the audit for the period ended 31 March 2015, as the total aggregate volume of all quantifiable material errors is again below the materiality threshold of 1.5TWh approved annually by the BSC Panel.

Statement of Significant Matters

This BSC Audit Report includes the Statement of Significant Matters raised for the period ending 31 March 2015. These are:

- Proving tests not being performed and/or communicated.
- Change of Measurement Class.
- Incomplete or delayed provision of meter reads and Meter Technical Details.
- Metering System Faults not resolved.
- NHHDA D0095 exception report.
- Large/Erroneous EACs and AAs.
- Issues with the Long Term Vacant (LTV) process.
- NHH standing data flow and meter reading backlogs.

The report is published on the Performance Assurance Reports page of the [ELEXON website](#).

For further information please email BSCaudit@elexon.co.uk.

Supplier Migration Plan Templates for P272 - feedback sought

P272 concerns the mandatory Half Hourly (HH) Settlement for Profile Classes (PCs) 5-8. Due to the complexity of the Change of Measurement Class (CoMC) process, standard templates for Supplier reporting have been created. The templates are designed to capture Supplier progress against forecasted migration plans. These reports will be presented to the Performance Assurance Board (PAB) on a monthly basis.

The draft Supplier Migration Plan Templates (SMPs) can be found on the [ELEXON website](#).

To provide us with your feedback, please email PABsecretary@exxon.co.uk with your comments by **24 June 2015**. Feedback will be presented to the PAB on **25 June 2015** for consideration before the final templates are produced.

If you have any questions, please contact either [Justina Miltienyte](#) or [Kathryn Gay](#).

Looking for members to join the Issue 60 Group - deadline today

Issue 60 'Interfaces between the European Balancing Project TERRE and the current GB market arrangements' was raised by National Grid on 8 June 2015, and we are seeking members to join the Issue Group.

What will Issue 60 look at?

Project Trans-European Replacement Reserves Exchange (TERRE) is an advance implementation project that forms part of the implementation of the European Network Code on Electricity Balancing. TERRE aims to harmonise the Transmission System Operator (TSO) dispatch of Replacement Reserve (RR) across seven TSO areas from Great Britain (GB) to Greece.

National Grid is expected to utilise TERRE Products for energy balancing in GB from TERRE go-live, which is currently scheduled for summer 2017. As all current GB balancing products feed into the BSC calculations of imbalance prices and volumes, the Proposer considers that the relevant TERRE Products should do so too, as soon as they start to be used as part of GB balancing. This will require changes to the GB market arrangements (BSC and/or Balancing Services arrangements).

We are looking for individuals with relevant experience or expertise to be part of this Issue Group. The first meeting will be held on **Wednesday 1 July, Thursday 2 July, Monday 6 July or Thursday 16 July**.

If you would like to be part of this Issue Group, please email bsc.change@exxon.co.uk by the end of today, **Monday 15 June 2015**, including your availability for these dates. You can still join the Issue Group after this time, but we will not be able to take your availability into account when determining the first meeting date.

For further information, please contact Claire Kerr on 020 7380 4293 or email bsc.change@exxon.co.uk.

Impact Assessments of three new Change Proposals

Change Proposal Circular 00757 invites you to provide an Impact Assessment of three new Change Proposals by **17.00 on Friday 3 July 2015**. These are:

- [CP1441 'Allowing the Peer Comparison technique to be reported on a Supplier Agent level'](#)
- [CP1442 'Clarifying the application process for Metering Dispensations'](#)
- [CP1443 'Standard Settlement Configurations for smart and advanced Meters'](#)

Who will be impacted?

- CP1441 – No BSC Parties or Party Agents should be impacted by this change.

- CP1442 – No BSC Parties or Party Agents should be impacted by this change.
- CP1443 – Suppliers and HHMOAs may be impacted by this change.

High level summaries

CP1441 proposes to amend Balancing and Settlement Code Procedure (BSCP) 533 to introduce Supplier Agents into the publication criteria of Peer Comparison.

CP1442 proposes to update the guidance provided within BSCP32 on how to populate the Metering Dispensation application form for submission. This guidance will help to inform the applicant of the level of detail required for the BSCCo to progress the application and for the relevant Panel Committee(s) to make an informed decision.

CP1443 proposes to add a new requirement to BSCP516 section 4.2 to help Suppliers avoid mixing Radio Teleswitch Service (RTS) and smart Metering Systems on the same Standard Settlement Configuration (SSC). This will facilitate Supplier reporting of RTS migration.

The consultation response form and all supporting documents can be found on the individual CP pages and Change Proposal Circulars page of the [ELEXON website](#), with a combined response form for all three CPs also available on the latter.

Please send your response entitled 'CPC00757 Consultation' to bsc.change@exelon.co.uk by **17.00 Friday 3 July 2015**.

For more information on [CP1441](#), please call Talia Addy on 020 7380 4043 or email talia.addy@exelon.co.uk.

For more information on [CP1442](#), please call Oliver Xing on 020 7380 4276 or email oliver.xing@exelon.co.uk.

For more information on [CP1443](#), please call Claire Kerr on 020 7380 4293 or email claire.kerr@exelon.co.uk.

P319 Implementation Date confirmation

The window to appeal the BSC Panel's decision to approve Self-Governance Modification [P319 'Removal of annual RMP review from PAF'](#) closed on Friday 5 June 2015. With no appeals received, P319 will be implemented on **5 November 2015** as part of the November 2015 BSC Systems Release in accordance with the Panel's determination.

The National Grid Direction Letter has been published on the [P319](#) page of our website.

P319 will remove the requirement for ELEXON to provide an initial Risk Management Plan (RMP) at Qualification and annually review these. The information contained in these annual reviews is already communicated to Parties through other means, and so does not provide Parties with new information.

For more information, please contact Matthew Woolliscroft on 020 7380 4165 or email bsc.change@exelon.co.uk.

New market participants

Breeze Energy Supply Limited (Party ID: BREEZE); **Cyclone Energy Supply Limited** (Party ID: CYCLONE); **Mistral Energy Supply Limited** (Party ID: MISTRAL); **Tailwind Energy Supply Limited** (Party ID: TAILWIND); **Tornado Energy Supply Limited** (Party ID: TORNADO) and **Zephyr Energy Supply Limited** (Party ID: ZEPHYR) have successfully acceded to the BSC, effective from 11 June 2015 and intend to register in the role of Supplier.

In addition, **Highclare Trading Limited** (Party ID: REDLANDS) successfully acceded to the BSC, effective from 9 June 2015 and intends to register in the role of Supplier.

For more information about the market entry process, please email market.entry@exon.co.uk.

Read the new Trading Operations report

The Trading Operations Report provides a market level overview of key events, issues or incidents over the last month, a wide range of statistics on the energy industry and a suite of market graphs. It is particularly useful as an overview of market behaviour and the performance of the Balancing and Settlement arrangements over the last month. You can view the [latest report](#) on the [Operations reports page](#) of the ELEXON website.

MDD Circular 555 published

Market Domain Data (MDD) is the central repository of Supplier Volume Allocation (SVA) market information and is essential to the operation of the SVA trading arrangements. It includes critical parameters such as Standard Settlement Configurations, Profile Classes and Grid Supply Point Groups.

MDD Circular 555 has been published on the [Market Domain Data Circulars page](#) of our website. This Circular details the proposed changes to be included in the release of MDD Version 231, and invites market participants to perform an impact assessment on these. The deadline for any market participant comments is **17.00 on Wednesday 17 June 2015**.

Release and CVA Change Circulars published

On Friday 12 June, we issued a [Release Circular](#) to notify you of the Implementation of the **June 2015 Release**. This Circular draws your attention to the new version of the CRA-I014, sub-flow 5 'Registration Report' and tells you what you should do **in the next five working days** if you wish to continue to receive version 003 of the report until a date no later than **24 December 2015**.

Also on Friday 12 June, we issued CVA Change Circular [CVA CC245](#) to invite you to review the changes to CVA Configurable Items amended for the **November 15 Release** of BSC Systems and return comments to us by **3 November 2015**. We will issue a SVA Change Circular later this week invite you to review the changes to SVA Configurable Items amended for the **November 15 Release** of BSC Systems.

If you require any further information regarding these Circulars, please contact Colin Berry on 020 7380 4112 or email Releases@exon.co.uk.

ELEXON Circulars published last week

Since Monday 8 June, we have published five ELEXON Circulars. These Circulars were for information and related to:

[EL02257](#): **BSC Central Services planned downtime: Monday 15 - Tuesday 16 June 2015**

There will be a planned downtime for the BSC Central Services between 22.57 (BST) Monday 15 June until 9.15 (BST) Tuesday 16 June 2015 for maintenance purposes.

[EL02258](#): **Delay in publishing REMIT Data on BMRS**

This delay impacted all REMIT API submissions from the ELEXON Portal from 20.10 (BST) Tuesday 9 June 2015.

EL02259: ELEXON power outage: Saturday 27 - Sunday 28 June 2015

A planned power outage will take place between 7.00 (BST) Saturday 27 June and 17.00 (BST) Sunday 28 June 2015. These times are approximate and the length of the outage will depend on the maintenance work required.

EL02260: BSC Central Service planned downtime: Monday 22 - Tuesday 23 June 2015

There will be a planned downtime for the BSC Central Services between 22.57 (BST) Monday 22 June to 9.15 (BST) Tuesday 23 June 2015 to deploy the June 2015 Release and associated technology upgrades.

EL02261: Planned BSC Agent downtime impacting REMIT and Transparency pages on BMRS: 27-28 June 2015

There will be planned downtime on the REMIT and Transparency pages on the Balancing Mechanism Reporting Service (BMRS) on Saturday 27 to Sunday 28 June 2015. This planned downtime will take place between 23.00 (BST) on Saturday 27 June and 07.00 (BST) on Sunday 28 June 2015.

Circulars are published in the [News](#) section of the ELEXON website.

Upcoming meetings and events

23 June 2015 - [Imbalance Settlement Group \(ISG\)](#)

25 June 2015 - [Performance Assurance Board \(PAB\)](#)

30 June 2015 - [Supplier Volume Allocation Group \(SVG\)](#)

2 July 2015 - [Trading Disputes Committee \(TDC\)](#)

9 July 2015 - [Customer and Service Provider Morning](#)

9 July 2015 - [BSC Panel, Annual BSC Meeting and ELEXON Seminar 2015](#)

15 July 2015 - [Joint European Standing Group \(JESG\) subgroup: Balancing Stakeholder Focus Group](#)

15 July 2015 - [Technical Assurance of Metering Expert Group \(TAMEG\)](#)



If you have any feedback on Newscast or any of our other publications, please email communications@elexon.co.uk

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