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| PAB review of the impact of Smart Meter rollout on industry performance |

Response Form

The Performance Assurance Board (PAB) is reviewing the potential impact of Smart Meter rollout on the industry performance. The PAB has asked ELEXON to send out a Request for Information (RFI) to better understand the challenges on parties and whether the industry requires any further guidance in light of the upcoming Smart Meter rollout.

The PAB is interested in:

* the interoperability of SMETS1 (and non-SMETS smart) Meters and current guidance;
* the anticipated likelihood of current SMETS1 interoperability issues also impacting DCC-serviced SMETS2 Meters;
* other potential impacts on performance of the mass roll out of DCC-serviced SMETS2 Meters.

We welcome your views and responses to the questions set out in this response form. The questionnaire is particularly aimed at Suppliers and Supplier agents but other parties’ views are welcome, should they wish to provide them. To help us understand your response, please provide supporting reasons for your answers where possible.

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| **Your response** |
| We invite you to respond to the questions in this form. |
| **Description: email_us_go_online** |
| **How to return your response** |
| Please send responses to [**PABsecretary@elexon.co.uk**](mailto:PABsecretary@elexon.co.uk)by **5pm** on **Friday 18 March 2016**. |

**ELEXON will treat any information provided as confidential** **and will discuss the responses with the Performance Assurance Board (PAB) in a closed session.**

Your Details

| Respondent | |
| --- | --- |
| Name |  |
| Organisation |  |
| Contact telephone number |  |

| Parties Represented | | | | |
| --- | --- | --- | --- | --- |
| Names of BSC Parties |  | | | |
| Names of non-Parties |  | | | |
| BSC Party role(s) represented (mark all that apply) |  | Generator |  | Supplier |
|  | Distributor |  | Transmission Co. |
|  | Other: |  |  |
|  |  |  |  |
| Non-Party role(s) represented (mark all that apply) |
|  | Supplier Agent: |  | Other: |
|  |  |  |  |

Request for Information Questions

| Question 1 |
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| To what extent do you think installation and use of SMETS1 Meters during the Foundation Phase of the Smart Meter Implementation Process (SMIP) poses a risk to Settlement, e.g. in relation to NHH performance and Change of Supplier? Please take into account both your experience to date and the anticipated impact of the continued installation and use of Smart Metering System Operator (SMSO)-serviced SMETS1 Meters after DCC go-live. |
| Please provide your response |
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| Question 2 |
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| To what extent does the Foundation Interim Operating Model (FIOM) help mitigate the above risk  What changes, if any, to BSC processes or guidance would help mitigate the above risk? |
| Please provide your response. |
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| Question 3 |
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| Do you believe that the issues with SMSO-serviced SMETS1 Meters that you identified in your answer to question 1 will also apply to DCC-serviced SMETS2 Meters? |
| Please provide your rationale. |
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| Question 4 |
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| To what extent and in what way do you think the installation and use of DCC-serviced SMETS2 Meters during the mass roll out poses a risk to Settlement, e.g. in relation to NHH performance and Change of Supplier? |
| Please provide your rationale. |
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| Question 5 |
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| What changes, if any, to BSC processes or guidance would help mitigate the above risk? |
| Please provide your response. |
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Further Information

To help us process your response, please:

* Email your completed response form to [PABsecretary@elexon.co.uk](mailto:PABsecretary@elexon.co.uk).
* Clearly indicate any confidential parts of your response
* Respond by **5pm** on **Friday 18 March 2016**

The PAB will review the information at its meeting on 28 April 2016.