

# MHHS SERVICES: SUMMARY GUIDE

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## The Metering Service (MSS and MSA)

The principle functions of a Metering Service are to install, commission, test, maintain and rectify faults in respect of Metering Equipment (including, where applicable, associated Communications Equipment). The MSS and MSA will also maintain and make available Meter asset information, and, where required, Meter configuration information.

### What types of Meter will the Metering Service be responsible for?

In the target end state, installed Meters are expected to be one of three broad types:

- **Smart Meters** (SMETS compliant, DCC-enrolled);
- **Advanced Meters** (meters with SP level capability that are not DCC-enrolled SMETS meters); and
- **Non smart Meters** (meters that are neither smart nor Advanced Meters).

Non smart Meters typically include legacy meters, but can also include any Automated Meter Reading (AMR) meters that do not provide full Advanced Meter SP level capability.

These meters can be installed, operated and maintained by two categories of Metering Service, as follows:

- A **Metering Service (Smart) [MSS]** will be responsible for Smart and legacy non smart Meters; and
- A **Metering Service (Advanced) [MSA]** will be responsible for Advanced Meters and the subset of AMR non smart Meters that are beyond the capability of the MSS.

### What other Industry Agreements cover the activities of the Metering Service?

The Meter Operation Code of Practice Agreement (MOCOPA) is an agreement between Electricity Distribution Businesses and Electricity Meter Operators in Great Britain which defines safety, technical and business interface requirements regarding the provision of Metering Services. MOCOPA is primarily a health and safety accreditation, but it does provide a level of assurance that a Metering Service can carry out Settlement functions under the BSC.

### Who is responsible for appointing a Metering Service to a Metering System?

For Smart and most non-Smart Meters, the Supplier or Balance Responsible Party (BRP) will typically be responsible for ensuring that the appropriate Metering Service is appointed. For Advanced Meters and AMR Non Smart Meters fitted at designated non domestic premises, the customer is able to enter into a contract with an Advanced Metering Service. In such cases, this may place additional requirements on the MSA for communicating with the Supplier/BRP and other services like the Processing Service (PSS/ARP), but this is typically outside their normal BSC obligations.

### What are the timescales?

The service will operate in line with defined timescales for each relevant request or obligation. Physical site visits may be required for some premises to gain access install, commission, test, and maintain Meters and rectify faults.

### Service Summary:

This service will be responsible for:

- Installing, commissioning, proving and maintaining Advanced, smart and non-smart Meters;
- Cooperating with Licenced Distribution System Operator at sites fitted with Measurement Transformers;
- Configuration of non-smart and Advanced Meters;
- Maintaining an accurate register of Physical Meter Technical Details (MTD);

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- Energisation and de-energisation of Advanced, smart and non-smart Meters (excluding large LV & HV);
- Connection and disconnection of Advanced, smart and non-smart Meters; and
- Meter and communication equipment fault investigation where a site visit is required.