

CP1534 'Introduce Change of Supplier (CoS) - No Meter Process'



Contents

1	Summary	2
2	Why Change?	3
3	Solution	5
4	Impacts and Costs	6
5	Implementation Approach	7
6	Initial Committee Views	8
	Appendix 1: Glossary & References	9

About This Document

The purpose of this CP1534 Change Proposal (CP) Consultation is to invite BSC Parties, Party Agents and other interested parties to provide their views on the impacts and the merits of CP1534. The SVG will then consider the consultation responses before making a decision on whether or not to approve CP1534.

There are five parts to this document:

- This is the main document. It provides details of the solution, impacts, costs, and proposed implementation approach. It also summarises the SVG's initial views on the proposed changes.
- Attachments A-C contain the proposed redlined changes to deliver the CP1534 solution.
- Attachment D contains the specific questions on which we seek your views. Please use this form to provide your response to these questions, and to record any further views or comments you wish to be considered.

Contact

Andrew Grace

020 7380 4304

BSC.change@elexon.co.uk

andrew.grace@elexon.co.uk



Why change?

Currently the Supplier Meter Registration Agent (SMRA) allows registrations to be deleted if no Meter has been installed on a Metering Point. This process removes the original Supplier's registration so that a second Supplier can treat the site as a new connection (rather than a Change of Supplier (CoS)) and arrange for the Meter Operator (MOA) to install a Meter. This functionality will not be available within the [Central Switching Service \(CSS\)](#) which is due to go-live in Summer 2021 (subject to any re-planning as a result of the COVID-19 pandemic).

The CoS process, where there is no Metering Equipment at site, is not explicitly defined within the relevant BSCPs. Suppliers and Supplier Agents follow the existing CoS processes, which includes requesting Meter Read History (MRH) that is not available due to the lack of Metering Equipment on site.

Following the introduction of the CSS, this process will become more prevalent and affect Suppliers, Meter Operator Agents (MOA), Half Hourly Data Collectors (HHDC) and Non Half Hourly Data Collectors (NHHDC).

Solution

To create a new 'Change of Supplier (CoS) No Meter' process within [BSCP502](#), [BSCP504](#) and [BSCP514](#). The new processes will instruct Suppliers, Data Collectors (DCs) and MOAs on which dataflows to send if there is no Metering Equipment on site.

Impacts and costs

CP1534 is expected to impact Suppliers, Meter Operators (MOA), Non Half Hourly Data Collectors (NHHDC) and Half Hourly Data Collectors (HHDCs). We believe that process and system changes may be required to implement the solution, but seek confirmation of this through this CP Consultation.

Implementation

CP1534 is proposed for implementation on **25 February 2021** as part of the February 2021 BSC Release.

2 Why Change?

What is the Switching Programme?

The [Retail Energy Code \(REC\)](#) and [Central Switching Service \(CSS\)](#) are key components of Ofgem's Switching Programme. The objective of the Switching Programme is to improve customers' experience of switching, leading to greater engagement in the retail energy market by designing and implementing a new switching process that is reliable, fast and cost-effective. The [Retail Code Consolidation \(RCC\) Significant Code Review \(SCR\)](#) will consolidate existing Industry Codes into the REC.

RCC SCR changes are expected to be implemented on 1 April 2021. However, we are aware that Ofgem are reviewing the SCR plans in response to COVID-19.

The [Switching SCR](#) will implement a new switching process, utilising the CSS and requiring consequential changes to the Change of Supplier, registration and Agent processes in the BSC. These changes are highlighted in redlining sent to Ofgem on 31 March 2020 and are not part of this CP. Switching SCR changes were expected in summer 2021, but as a result of the Covid-19 pandemic and following a recent Ofgem announcement, are likely to be delayed until at least September 2021.

Issue 86 Background

ELEXON, on behalf of the [BSC Panel](#), [was requested](#), to inform Ofgem how processes relating to CoS and Change of Agent (CoA) would be impacted by the Switching Programme. These processes will impact:

- Data Collectors (DCs)
- Data Aggregators (DAs)
- MOAs
- Suppliers

Issue 86 was raised by ELEXON to consider the changes needed to the BSC and its subsidiary documents to facilitate the Switching and RCC SCRs. As part of [Issue 86 Review of processes potentially impacted by Ofgem's Switching Programme](#), the workgroup was asked to identify where processes, particularly timescales, will need to be amended to meet delivery of the RCC and Switching SCRs in 2021. If there was an opportunity to implement changes ahead of CSS go-live, they would be considered on the basis there was no risk to impairing REC and/or CSS related Changes. This proposal is one such example of this.

What is the issue?

The Issue 86 workgroup has identified an issue, which will become more prevalent following the implementation of the CSS, with Metering Systems being registered where there is no Meter installed on site. There is currently no defined process within the BSCPs to cater for a CoS in this scenario.

Currently the SMRA allows registrations to be deleted if no Meter has been installed on a Metering Point. This process removes the original Supplier's registration so that a second Supplier can treat the site as a new connection (rather than a CoS) and arrange for the

Meter Operator (MOA) to install a Meter. This functionality will not be available within the CSS.

There are no processes within BSCP502, BSCP504 and BSCP514 to identify how the CoS process should work when there is no Meter on site. Suppliers and Supplier Agents follow the existing CoS processes, which includes requesting Meter Read History (MRH) that is not available due to the lack of Metering Equipment on site. There is a risk that the new Supplier or NHHDC system are waiting for data that they are not going to receive. This, in turn, could mean that subsequent processing for the Metering System in question is stalled, which could result in subsequent readings not being processed and estimated data entering Settlement.

Following the introduction of the CSS, this process will become more prevalent due to Suppliers no longer being able to delete registrations and will affect Suppliers, MOAs, HHDCs and NHHDCs. The Issue 86 Workgroup advised that introducing a new process will ensure a consistent industry approach to this scenario and enable new Metering Equipment to be installed at the earliest available opportunity.

Proposed solution

To create a new 'Change of Supply (CoS) – No Meter' process. The new processes will describe the actions to be taken by Suppliers, DCs and MOAs when the Meter Technical Details (MTD) indicate that there is no Metering Equipment on site.

The process will be introduced in the following documents:

- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP502
- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP504
- Introduce new 'Change of Supply (CoS) – No Meter' process in BSCP514, for both Half Hourly and Non Half Hourly MOA

Proposer's rationale

As part of Issue 86, industry subject matter experts have recommended the outlined updates to ensure that a consistent CoS process is adopted by Suppliers and Agents where no Meter is installed, given that this process will become more prevalent following the introduction of the CSS and enable Suppliers to identify where metering equipment needs to be installed at the earliest opportunity.

CP Consultation Question

Do you agree with the CP1534 proposed solution?

Please provide your rationale.

We invite you to give your views using the response form in Attachment D

Proposed redlining

Attachments A-C contain the proposed changes to BSCP502, BSCP504 and BSCP514 to deliver CP1534.

CP Consultation Question

Do you agree that the draft redlining delivers the CP1534 proposed solution?

If 'No', please provide your rationale.

We invite you to give your views using the response form in Attachment D

4 Impacts and Costs

Central impacts and costs

CP1534 will require changes to BSCP502, BSCP504 and BSCP514. No central system changes are required and there will be no impact on BSC Agents.

The central implementation costs for CP1534 will be approximately £500 (two ELEXON man days) to implement the relevant document changes.

Central Impacts	
Document Impacts	System Impacts
<ul style="list-style-type: none">BSCP 502 'Half Hourly Data Collection for SVA Metering Systems Registered in SMRS'BSCP504 'Non Half Hourly Data Collection for SVA Metering Systems Registered in SMRS'BSCP514 'SVA Meter Operations for Metering Systems Registered in SMRS'	None

BSC Party & Party Agent impacts and costs

CP1534 is expected to impact Suppliers, MOAs, NHHDCs and HHDCs. We believe process and system changes will be required to implement the solution but seek confirmation of this through this CP Consultation.

No other BSC Parties or Party Agents are expected to be impacted.

BSC Party & Party Agent Impacts	
BSC Party/Party Agent	Impact
Supplier	Changes will be required to implement the solution.
MOA	Changes will be required to implement the solution.
NHHDC	Changes will be required to implement the solution.
HHDC	Changes will be required to implement the solution.

CP Consultation Questions

Will CP1534 impact your organisation?

If 'Yes', please provide a description of the impact(s) on your organisation and any activities which you will need to undertake between the approval of CP1534 and the CP1534 Implementation Date (including any necessary changes to your systems, documents and processes). Where applicable, please state which of the roles that you operate as will be impacted and any differences in the impacts between each role.

Will your organisation incur any costs in implementing CP1534?

If 'Yes', please provide details of these costs, how they arise and whether they are one-off or on-going costs.

We invite you to give your views using the response form in Attachment D

CP1534
CP Consultation

8 July2020

Version 1.0

Page 6 of 10

© ELEXON Limited 2020

5 Implementation Approach

Recommended Implementation Date

CP1534 is proposed for implementation on **25 February 2021** as part of the [February 2021 BSC Release](#).

The February 2021 Release is the next available Release that can include this CP. We also believe this is likely the last available Release to include this CP in until after the REC has gone live.

Subject to approval by the SVG on 1 September 2020, this will leave approximately five to six months to implement. We recognise that it is a busy period, exacerbated by the current Covid-19 situation, but once Ofgem has directed the SCR changes, there is likely to be a moratorium on changes impacting the SCRs.

As Ofgem is minded to transfer key Meter Operator requirements to the REC, the proposed changes would effectively become cross-code changes, if not agreed before November 2020. This would probably mean that the changes could not be made until after the implementation of the SCRs.

It was also agreed with the Issue 86 Group and with Ofgem, that any changes raised from the Issue Group should not be directed through the SCRs, due to industry familiarity with the current change process and to ensure that the CP has full industry visibility. There is a risk that Suppliers and Agents could miss the changes, if they were part of the significant number of changes being made across eight industry codes under the SCRs.

Due to its alignment with the objectives of the Switching Programme, we are targeting February 2021 to ensure there is no delay in implementation.

Following [Ofgem's announcement on 31 March 2020](#) that there would be a delay to the wider switching programme we contacted Issue 86 members to understand if they would be in favour of CP1534 being raised for an implementation date of November 2020 or February 21. Out of nine recipients, four were in favour of aiming for November, four in February and one participant suggested June 2021. Following the responses we spoke to Ofgem who confirmed we could target an implementation date of February 2021.

Due to a combination of COVID-19 and ELEXON system issues we were unable to raise the CP in a timescale to target November 2020 and therefore February 2021 is the first release this CP can target.

CP Consultation Question

Do you agree with the proposed implementation approach for CP1534?

Please provide your rationale.

We invite you to give your views using the response form in Attachment D

SVG's initial views

The Supplier Volume Allocation Group (SVG) considered CP1534 at its meeting on 3 March 2020 ([SVG229/17](#)) as part of Other Business and Matters Arising, rather than via the usual Progression Paper. Following the Issue 86 recommendation to progress this CP there was not sufficient time to submit a Progression Paper without adding an extra month to the progression timeline of this CP. The view was taken that it was better to give more time to implement this CP, than to present a Progression Paper.

The SVG confirmed they were happy for the CP to go straight to consultation phase and did not ask for any additional questions to be added to the CP Consultation.

Appendix 1: Glossary & References

Acronyms

Acronyms used in this document are listed in the table below.

Acronyms	
Acronym	Definition
BSCP	Balancing and Settlement Code Procedure
CoA	Change Of Agent
CoS	Change of Supplier
CP	Change Proposal
CSS	Central Switching Service
DA	Data Aggregator
DC	Data Collector
HH	Half Hourly
MOA	Meter Operator
MRH	Meter Read History
MTD	Meter Technical Details
NHH	Non Half Hourly
NHHDC	Non Half Hourly Data Collector
RCC	Retail Code Consolidation
REC	Retail Energy Code
SCR	Significant Code Review
SMRA	Supplier Meter Registration Agent
SVG	Supplier Volume Allocation Group
WD	Working Days

External links

A summary of all hyperlinks used in this document are listed in the table below.

All external documents and URL links listed are correct as of the date of this document.

External Links		
Page(s)	Description	URL
2	Central Switching Service	https://www.ofgem.gov.uk/publications-and-updates/uk-link-and-proposed-central-switching-service
2	BSCP502	https://www.elexon.co.uk/documents/bsc-codes/bscps/bscp502/
2	BSCP504	https://www.elexon.co.uk/documents/bsc-codes/bscps/bscp504/

CP1534
CP Consultation

8 July2020

Version 1.0

Page 9 of 10

© ELEXON Limited 2020

External Links		
Page(s)	Description	URL
2	BSCP514	https://www.elexon.co.uk/documents/bsc-codes/bscps/bscp514-2/
3	Retail Energy Code	https://www.ofgem.gov.uk/licences-industry-codes-and-standards/industry-codes/electricity-codes/retail-energy-code-rec
3	Ofgem Switching Programme	https://www.ofgem.gov.uk/electricity/retail-market/market-review-and-reform/smarter-markets-programme/switching-programme
3	RCC SCR	https://www.ofgem.gov.uk/publications-and-updates/retail-code-consolidation-scr-launch-statement
3	Switching SCR	https://www.ofgem.gov.uk/publications-and-updates/switching-significant-code-review-launch-statement-and-request-expressions-interest-participate-programme-workgroups
3	BSC Panel	https://www.elexon.co.uk/group/the-panel/
3	Issue 86	https://www.elexon.co.uk/smg-issue/issue-86/
7	ELEXON Releases	https://www.elexon.co.uk/change/releases/the-release-and-implementation-process/
7	SVG 229	https://www.elexon.co.uk/meeting/svg229/
7	Switching Programme Delay	https://www.ofgem.gov.uk/publications-and-updates/ofgem-information-energy-licensees-coronavirus-covid-19-response